



The Advanced Administrative Skills Training Course (10 Days)

27 Oct - 07 Nov 2025
Milan



The Advanced Administrative Skills Training Course (10 Days)

Ref.: 36303_22683 **Date:** 27 Oct - 07 Nov 2025 **Location:** Milan **Fees:** 10000 **Euro**

Course Overview

The course is a complete program designed to empower professionals with advanced skills in office and administrative management. This course enhances crucial abilities such as project management, communication, collaboration, financial management, and technology integration. Participants will master planning, organizing, and executing complex projects and extracurricular activity schedules. Additionally, the course focuses on improving communication techniques to effectively engage with internal and external stakeholders, fostering teamwork in executing extracurricular activities. Furthermore, the training provides robust insights into budgeting and financial management to ensure efficient resource allocation for extracurricular activities and trips.

Target Audience

- Office Managers
- Administrative Assistants
- Project Coordinators
- Human Resource Specialist

Targeted Organizational Departments

- Administrative Department
- Project Management Office
- Human Resources
- Operations
- Any administrative-related department

Targeted Industries

- Non-Profit Organizations
- Information Technology
- Healthcare
- Education and Training
- Governmental Entities
- For-Profit organizations of all sectors



Course Offerings

By the end of this course, participants will be able to:

- Gain knowledge in advanced administrative skills covering diverse aspects of office and project management.
- Learn detailed techniques for effective project planning, organizing, and executing complex tasks like extracurricular activity schedules.
- Enhance communication and collaboration skills.
- Acquire knowledge in financial management, including budgeting and efficient resource allocation for extracurricular activities.
- Explore ways to integrate technology to streamline the planning and coordination of extracurricular activities.
- Improve their time management practices to handle administrative responsibilities more efficiently.
- Develop interpersonal skills in a business context, fostering better teamwork and leadership abilities.

Training Methodology

This course employs a blend of interactive lectures, hands-on workshops, and real-world case studies. Participants will engage in group discussions, role-playing scenarios, and practical exercises. Online modules complement in-person sessions, providing flexibility. Continuous assessments and feedback ensure skill mastery and practical application.

Course Toolbox

- Training Manual e-book
- Project Planning Templates
- Email and Presentation Templates
- Case Studies
- Tablet for Educational use

Course Agenda

Day 1: Communication and Collaboration Skills

- **Topic 1:** Enhancing Face-to-Face Communication Skills
- **Topic 2:** Teleconferencing and Online Communication Skills
- **Topic 3:** Presentation Skills
- **Topic 4:** Active Listening Techniques
- **Topic 5:** Effective Speaking Strategies
- **Topic 6:** Building Rapport with Stakeholders
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways



Day 2: Project Management and Office Administration

- **Topic 1:** Project Planning Skills
- **Topic 2:** Efficient Meeting Conduct
- **Topic 3:** Minute Writing
- **Topic 4:** Data Management
- **Topic 5:** Task Delegation Techniques
- **Topic 6:** Office Layout and Workflow Optimization
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways

Day 3: Financial and Time Management

- **Topic 1:** Financial Management for Extracurricular Activities
- **Topic 2:** Budgeting and Resource Allocation
- **Topic 3:** Time Management Strategies
- **Topic 4:** Utilization of Time Management Tools
- **Topic 5:** Cost-Benefit Analysis
- **Topic 6:** Financial Reporting and Analysis
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways

Day 4: Interpersonal and Planning Skills

- **Topic 1:** Developing Strong Interpersonal Skills
- **Topic 2:** Office Protocols and Etiquette
- **Topic 3:** Empathy in the Workplace
- **Topic 4:** Conflict Resolution Techniques
- **Topic 5:** Giving and Receiving Feedback
- **Topic 6:** Team Building Activities
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways

Day 5: Technology Integration and Work-Life Balance

- **Topic 1:** Technology Integration for Extracurricular Activities
- **Topic 2:** Leveraging Digital Tools for Administration
- **Topic 3:** Stress Management
- **Topic 4:** 7 Habits of Highly Effective People
- **Topic 5:** Work-Life Balance
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways



Day 6: Advanced Project Management

- **Topic 1:** Risk Management
- **Topic 2:** Resource Allocation
- **Topic 3:** Project Monitoring and Evaluation
- **Topic 4:** Project Closure
- **Topic 5:** Advanced Project Planning Techniques
- **Topic 6:** Managing Project Teams
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways

Day 7: Advanced Communication Skills

- **Topic 1:** Conflict Resolution
- **Topic 2:** Negotiation Skills
- **Topic 3:** Influence and Persuasion
- **Topic 4:** Public Speaking
- **Topic 5:** Advanced Presentation Skills
- **Topic 6:** Cross-Cultural Communication
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways

Day 8: Strategic Planning and Analysis

- **Topic 1:** Strategic Thinking
- **Topic 2:** SWOT Analysis
- **Topic 3:** Decision-Making Techniques
- **Topic 4:** Scenario Planning
- **Topic 5:** Long-Term Planning
- **Topic 6:** Strategic Goal Setting
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways

Day 9: Innovation and Creativity in Administration

- **Topic 1:** Creative Problem-Solving
- **Topic 2:** Innovation in Administrative Processes
- **Topic 3:** Change Management
- **Topic 4:** Continuous Improvement
- **Topic 5:** Developing Innovative Strategies
- **Topic 6:** Encouraging Creative Thinking in Teams
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways



Day 10: Leadership and Professional Development

- **Topic 1:** Leadership Skills
- **Topic 2:** Building High-Performance Teams
- **Topic 3:** Personal Development Plans
- **Topic 4:** Career Advancement Strategies
- **Topic 5:** Mentoring and Coaching
- **Topic 6:** Ethical Leadership
- **Reflection & Review:** Reflecting on the insights gained from the course reviewing the key takeaways, and discussing how these learnings can be applied in participants' professional roles.

How This Course is Different from Other Office Management Courses

The course is distinctive in its focus on advanced skills that go beyond traditional office management. It encompasses complex project management, financial management, and technology integration. The course emphasizes practical applications, preparing participants to handle intricate projects such as coordinating international school trips. The complete curriculum includes communication, collaboration, advanced problem-solving, and decision-making, providing a holistic approach to administrative excellence. Interactive learning methods, including lectures, workshops, and case studies, ensure that participants engage deeply with the material.

Training Course Categories



**Finance and
Accounting Training
Courses**



**Agile PM and Project
Management Training
Courses**



**Certified Courses By
International Bodies**



**Communication and
Public Relations
Training Courses**



**Data Analytics Training
and Data Science
Courses**



**Environment &
Sustainability Training
Courses**



**Governance, Risk and
Compliance Training
Courses**



**Human Resources
Training and
Development Courses**



**IT Security Training & IT
Training Courses**



**Leadership and
Management Training
Courses**



**Legal Training,
Procurement and
Contracting Courses**



**Maintenance Training
and Engineering
Training Courses**



Training Course Categories



Marketing, Customer Relations, and Sales Courses



Occupational Health, Safety and Security Training Courses



Oil & Gas Training and Other Technical Courses



Personal & Self-Development Training Courses



Quality and Operations Management Training Courses



Secretarial and Administration Training Courses



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**Zoom - Online
Training**

WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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