



# Leadership & Strategy in Healthcare Management: A Comprehensive Training Course

30 Sep - 04 Oct 2024  
Kuala Lumpur



**AGILE LEADERS**  
Training Center



# Leadership & Strategy in Healthcare Management: A Comprehensive Training Course

**Ref.:** 8\_243450 **Date:** 30 Sep - 04 Oct 2024 **Location:** Kuala Lumpur **Fees:** 4400 Euro

## The Healthcare Management Training Course Overview:

Welcome to "The Healthcare Management Training Course," a program that aims to cover a broad spectrum of essential competencies such as healthcare strategy, leadership in healthcare, managing mental health in the workplace, quality improvement in healthcare, and human resource management in healthcare. This is not your ordinary healthcare management training program. This course combines best HR practices in healthcare industry with the expertise in managing patients with multimorbidity in primary care. We emphasize the importance of data governance and provide comprehensive healthcare management training courses to deal with current challenges like managing risk in mental health. Enhance your skills and arm yourself with the tools to excel in the evolving healthcare industry.

## Target Audience:

- Healthcare Managers
- Primary Care Doctors
- HR Professionals in Healthcare
- Healthcare Strategy Executives
- Quality Improvement Officers

## Targeted Organizational Departments:

- Human Resources
- Quality Improvement
- Strategic Planning
- Mental Health Services
- Primary Care Services

## Targeted Industries:

- Healthcare
- Pharmaceuticals
- Medical Devices
- Mental Health Services

## Course Offerings:

By the end of this course, participants will:

1. Understand healthcare strategy and planning
2. Learn human resource management best practices specific to healthcare
3. Gain insights into managing mental health in the workplace
4. Familiarize themselves with quality improvement methods and examples
5. Acquire knowledge on effective leadership styles in healthcare

## Training Methodology:

This course utilizes a mix of healthcare management training methodologies, including case studies that illustrate managing patients with chronic illnesses in primary care, group discussions on healthcare strategy, and interactive sessions on managing mental health in the workplace. Reflection and feedback sessions will also be held to gauge understanding and discuss real-world applications of the concepts.

## Course Toolbox:

- Workbook
- Case Studies
- PowerPoint Presentations
- Online Resources
- Templates and Checklists for Quality Improvement

## Course Agenda:

### Day 1: Managing Healthcare Organizations

- Topic 1: Introduction to Healthcare System Strategy and Planning
- Topic 2: Overview of Healthcare Commissioning and Contracting
- Topic 3: Understanding Healthcare Facility Planning and Design
- Topic 4: Governance and Health Service Boards
- Reflection & Review

### Day 2: Human Resources & Strategy

- Topic 1: Human Resource Management in Healthcare
- Topic 2: Working with Healthcare Professionals
- Topic 3: Best HR Practices and Challenges in Healthcare



- Topic 4: Leadership and Its Development in Healthcare
- Reflection & Review

### **Day 3: Mental Health Management**

- **Topic 1:** Managing in Mental Health
- **Topic 2:** Managing Risk in Mental Health
- **Topic 3:** Managing Aggressive Behavior in Mental Health
- **Topic 4:** User Perspectives and User Involvement
- **Reflection & Review**

### **Day 4: Primary and Acute Care**

- **Topic 1:** Managing in Primary Care
- **Topic 2:** Managing in Acute Care
- **Topic 3:** Managing Long-term Conditions and Chronic Illness in Primary Care
- **Topic 4:** Managing Resources Effectively
- **Reflection & Review**

### **Day 5: Quality and Improvement**

- **Topic 1:** Quality Improvement in Healthcare
- **Topic 2:** Performance Measurement and Improvement
- **Topic 3:** Research, Evaluation, and Evidence-based Management
- **Topic 4:** The Dynamics of Teamwork and People Management
- **Reflection & Review**

## **How This Course is Different from Other Healthcare Management Training Courses:**

This course offers a unique blend of healthcare management training programs, combining aspects of primary care, mental health, human resources, and quality improvement. What sets this course apart is its focus on real-world applicability. From managing patients with multimorbidity to providing insights into healthcare strategy from industry leaders, this course addresses the critical gaps in today's healthcare management training landscape.

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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## Gamified and Interactive Training

We understand that training delivery can be challenging, both online and offline. To ensure engagement and achieve learning objectives, we have developed our own activities and collaborated with industry-leading solutions to gamify our training sessions. This approach increases interaction levels and guarantees effective learning outcomes.



## Our Training Categories

We cover a wide range of training categories to cater to different needs and interests

- Branding, Marketing, Customer Relations, & Sales Programs
- Political & Public Relations Programs
- Finance and Accounting Programs
- Project Management Programs
- Human Resources Management Programs
- Quality & Process Management
- Management & Leadership Programs
- Self-Development Programs

Join Agile Leaders today and embark on a transformative journey towards becoming a more agile and effective leader. Experience our customer-centric approach, actionable training, and guaranteed return on investment. Let us help you unleash your full potential in the dynamic business landscape.



## Where to Find Us

You can join our training programs at our centers located in



We also offer online training sessions through the Zoom platform.

- Malaysia**  
Kuala Lumpur
- Morocco**  
Casablanca
- Spain**  
Barcelona
- France**  
Paris
- UK**  
London
- Italy**  
Rome
- Egypt**  
Cairo  
Sharm El-Sheikh
- Turkey**  
Istanbul
- Georgia**  
Tbilisi
- Azerbaijan**  
Baku
- UAE**  
Dubai



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