Operational Risk Management: From Basic Concepts to Advanced Strategies



20 - 24 Oct 2025 Kuala Lumpur



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Operational Risk Management Overview:

Operational Risk Management ORM is a crucial element in the broader context of enterprise risk management. This comprehensive risk management course delves into the critical aspects of managing and mitigating operational risks in project management. Our ORM training serves as an operational risk management basic course, offering both foundational and advanced risk management knowledge. Professionals can look forward to acquiring risk planning skills, understanding the risk management plan project management requires, and learning about compliance and risk management. Our certification in compliance and risk management ensures that participants are equipped with the knowledge and skills necessary to tackle modern-day challenges and complexities in risk management.

Target Audience:

- Risk Management Professionals
- Compliance Officers
- Project Managers
- Auditors
- Anyone looking to acquire a certification in compliance and risk management

Targeted Organizational Departments:

- Risk Management
- Compliance
- Operations
- Audit
- Project Management

Targeted Industries:

- Banking and Finance
- Manufacturing
- Information Technology
- Healthcare
- Construction



Course Offerings:

- Comprehensive understanding of enterprise risk management
- Skills in risk planning in project management
- Knowledge of compliance and risk management
- Certification in compliance and risk management
- Training in risk assessment and management

Training Methodology:

This operational risk management training will employ various methodologies, ranging from interactive sessions to case studies and group work. There will also be training risk assessment sessions where participants will learn how to identify and assess potential risks in their operations. We will also provide feedback sessions where learners can gauge their understanding of the operational risks in project management. This comprehensive approach ensures that learners gain hands-on experience in managing risks.

Course Toolbox:

Participants will receive:

- Comprehensive workbooks
- Checklists for risk assessment
- Templates for risk management planning
- Software tools for operational risk management
- Access to online resources and reading materials

Course Agenda:

Day 1: Introduction and Fundamentals of Operational Risk Management

- Topic 1: Causes and Definition of Operational Risk
- Topic 2: Characteristics and Importance of Operational Risk
- Topic 3: Introduction to Operational Risk Management Methods
- Topic 4: Organizational Framework Conditions for Operational Risk Management
- Reflection and Review

Day 2: Risk Identification, Assessment, and Treatment

- Topic 5: Step-by-step Introduction of Operational Risk Management
- Topic 6: Operational Risk Management as a Cycle



- Topic 7: Risk Identification and Assessment
- Topic 8: Risk Treatment Approaches
- Reflection and Review

Day 3: Risk Control and Management across Organizations

- Topic 9: Risk Control Mechanisms
- Topic 10: Role of Communication and Information in Risk Reporting
- Topic 11: Company-wide Risk Management
- Topic 12: Operational Risk Management in Smaller Banks and Securities Firms
- Reflection and Review

Day 4: Specific Measures and Methods of Operational Risk Management

- Topic 13: Systems: Infrastructure and Information Technology
- Topic 14: Managing Risks in Business Processes
- Topic 15: Staff and External Events: Risks and Measures
- Topic 16: Understanding and Managing Legal Risk
- Reflection and Review

Day 5: Capital Standards and Regulatory Requirements

- Topic 17: Basel II: Requirements and Capital Standards in Different Approaches
- Topic 18: Basic Indicator Approach and Standardized Approach
- Topic 19: Advanced Measurement Approaches
- Topic 20: Capital Requirements for Covering Operational Risk of Investment Firms
- Reflection and Review

How This Course is Different from Other Operational Risk Management Courses:

Our course offers a unique blend of theoretical knowledge and practical skills. It does not just provide a basic understanding; instead, it takes learners through the advanced risk management concepts. The certification in compliance and risk management offered adds credibility and enhances the professional stature of the learners. The emphasis on hands-on learning through case studies, group work, and feedback sessions further sets this course apart.

WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

OUR MISSION

We are dedicated to developing valueadding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.





Gamified and Interactive Training

We understand that training delivery can be challenging, both online and offline. To ensure engagement and achieve learning objectives, we have developed our own activities and collaborated with industry-leading solutions to gamify our training sessions. This approach increases interaction levels and guarantees effective learning outcomes.



Our Training Cate gories

We cover a wide range of training categories to cater to different needs and interests

Branding, Marketing, Customer Relations, & Sales Political & Public Relations Programs Programs

Finance and Accounting Programs Human Resources Management Programs Management & Leadership Programs

Project Management Programs Quality & Process Management Self-Development Programs

Join Agile Leaders today and embark on a transformative journey towards becoming a more agile and effective leader. Experience our customer-centric approach, actionable training, and guaranteed return on investment. Let us help you unleash your full potential in the dynamic business landscape.

