



# **Decoding SPC: A Comprehensive Statistical Process Control Training Course**

07 - 11 Oct 2024  
Kuala Lumpur



**AGILE LEADERS**  
Training Center



# Decoding SPC: A Comprehensive Statistical Process Control Training Course

**Ref.:** 36105\_250106 **Date:** 07 - 11 Oct 2024 **Location:** Kuala Lumpur **Fees:** 4400 Euro

## Statistical Process Control for Managers Overview:

'Statistical Process Control for Managers' is an empowering, information-packed statistical process control course. It is designed to enable managers to understand, utilize, and integrate statistical process control into their managerial practices. It transcends the typical statistical process control training course by emphasizing real-world applicability and proactive process control. In the course, we will unravel the intricacies of statistical process control charts and elucidate what these charts can tell us about the health and efficiency of a business process. This SPC training course imparts robust process control skills and insights, making it a high-impact SPC course for managers from diverse industries.

## Target Audience:

- Operations Managers
- Quality Control Managers
- Production Managers
- Business Process Managers

## Targeted Organizational Departments:

- Operations
- Quality Control
- Production
- Process Improvement

## Targeted Industries:

- Manufacturing
- Pharmaceuticals
- Food and Beverages
- Chemicals
- Automotive

## Course Offerings:



- Understand the principles of statistical process control
- Construct and interpret statistical process control charts
- Use these charts to detect and correct variations
- Integrate statistical process control into daily management practices

## **Training Methodology:**

Our SPC training course employs a rich blend of training methodologies. We incorporate case studies that mirror real-world challenges and dilemmas that managers might face. Interactive sessions stimulate critical thinking and ensure that the knowledge imparted in the SPC course is cemented. Group work facilitates peer learning, and regular feedback sessions encourage continuous improvement and mastery of statistical process control.

## **Course Toolbox:**

- Comprehensive course workbook
- Statistical process control chart templates
- Digital copy of 'Understanding Statistical Process Control'
- SPC software demo

## **Course Agenda:**

### **Day 1: The Value SPC Can Add to Quality, Operations, Supply Chain Management, and Continuous Improvement Programs**

- Topic 1: Introduction to SPC and its benefits in various management programs
- Topic 2: Role of SPC in Quality and Operations Management
- Topic 3: Application of SPC in Supply Chain Management and Continuous Improvement Programs
- Reflection & Review: Reflecting on the day's learnings about the value of the SPC course for different management programs

### **Day 2: Understanding Variation and Control Charts**

- Topic 1: Understanding variation and what it means to be in control and capable
- Topic 2: Introduction to Control Charts
- Topic 3: Basic Control Charts for Variables
- Reflection & Review: Review of control charts and their significance in statistical process control training



### **Day 3: Advancing with Control Charts and Grasping Attributes**

- Topic 1: Advanced Control Charts for Variables
- Topic 2: Introduction to Control Charts for Attributes
- Topic 3: Detailed analysis of Control Charts for Attributes
- Reflection & Review: Reflecting on how control charts are an integral part of any statistical process control course

### **Day 4: Gaining Process Capability and Diversifying with SPC**

- Topic 1: Understanding Process Capability
- Topic 2: Practical applications of Process Capability
- Topic 3: SPC in Service Industries
- Reflection & Review: Discussing the application of concepts learned in the SPC training course in various industries

### **Day 5: Statistics for SPC and Course Wrap-Up**

- Topic 1: Bare Bones Introduction to Basic Statistical Concepts
- Topic 2: How these concepts feed into Statistical Process Control
- Topic 3: Synthesis and application of all topics covered in the SPC course
- Reflection & Review: Reflecting on the comprehensive understanding gained about statistical process control and its applications through this SPC training course

## **How This Course is Different from Other Process Control Courses:**

'Statistical Process Control for Managers' is not your typical statistical process control training course. It is uniquely designed to empower managers with practical and immediately applicable knowledge. We unpack the concept of statistical process control, translate it into the language of management, and guide you on how to use statistical process control charts effectively. Our hands-on approach in this SPC training course ensures that you are not just learning, but mastering these skills, and our SPC course equips you to apply them in your daily management practices, setting you apart from your peers.

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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## Gamified and Interactive Training

We understand that training delivery can be challenging, both online and offline. To ensure engagement and achieve learning objectives, we have developed our own activities and collaborated with industry-leading solutions to gamify our training sessions. This approach increases interaction levels and guarantees effective learning outcomes.



## Our Training Categories

We cover a wide range of training categories to cater to different needs and interests

- Branding, Marketing, Customer Relations, & Sales Programs
- Political & Public Relations Programs
- Finance and Accounting Programs
- Project Management Programs
- Human Resources Management Programs
- Quality & Process Management
- Management & Leadership Programs
- Self-Development Programs

Join Agile Leaders today and embark on a transformative journey towards becoming a more agile and effective leader. Experience our customer-centric approach, actionable training, and guaranteed return on investment. Let us help you unleash your full potential in the dynamic business landscape.



## Where to Find Us

You can join our training programs at our centers located in



We also offer online training sessions through the Zoom platform.

- Malaysia** Kuala Lumpur
- Morocco** Casablanca
- Spain** Barcelona
- France** Paris
- UK** London
- Italy** Rome
- Egypt** Cairo, Sharm El-Sheikh
- Turkey** Istanbul
- Georgia** Tbilisi
- Azerbaijan** Baku
- UAE** Dubai



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