



# Lean Mastery: The Comprehensive GEMBA Walk Leadership Course

14 - 18 Oct 2024  
Kuala Lumpur



**AGILE LEADERS**  
Training Center



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**Ref.:** 47\_252316 **Date:** 14 - 18 Oct 2024 **Location:** Kuala Lumpur **Fees:** 4400 Euro

## Lean Mastery: The Comprehensive GEMBA Walk Leadership Course Overview:

Lean Mastery: The Comprehensive GEMBA Walk Leadership Course is an intensive program designed for individuals seeking to deeply understand and apply lean principles at the gemba — the real place where value is created. Through this course, participants will learn to observe, analyze, and enhance processes through practical, hands-on experience. They will engage with real-world scenarios, tapping into the rich potential of lean tools and philosophies to foster continuous improvement and transformative leadership.

## Target Audience:

- Senior Operations Managers
- Continuous Improvement Leads
- Lean Process Coordinators
- Quality Assurance Managers
- Supply Chain Analysts
- Healthcare Administrators
- Manufacturing Supervisors
- Lean Six Sigma Belt Holders "Lean Mastery" addresses career milestones like Lean Strategy Training for Managers, fostering a Lean Manager Mindset that bridges gaps between operational theory and practical, result-oriented action.

## Targeted Organizational Departments:

- Operations
- Quality Management
- Supply Chain and Logistics
- Production
- Healthcare Administration
- Service Operations Departments will benefit from a holistic understanding of the Lean Enterprise Training Program, streamlining processes with Just-In-Time Production Training and enhancing Lean Supply Chain Management.

## Targeted Industries:

- Manufacturing
- Healthcare



- Technology
- Services
- Finance The course is particularly relevant to Lean Manufacturing Training Online and Lean for Service Industry Workshop, ensuring adaptability and resilience through Lean Sustainable Practices Training, even during Economic Downturn Management.

## Course Offerings:

Participants will acquire skills and knowledge in:

- Attain GEMBA Walk Training Certification
- Apply Lean Tools and Techniques
- Execute Value-Stream Mapping
- Develop Lean Leadership capabilities
- Engage in Continuous Improvement Strategy
- Master A3 Problem Solving

## Training Methodology:

Our interactive "Lean Mastery: The Comprehensive GEMBA Walk Leadership Course" incorporates various pedagogical techniques designed to optimize adult learning. With a blend of Theory of Constraints TOC lessons, Total Productive Maintenance TPM workshops, and real-world case studies, we ensure a robust understanding of Lean Information Systems and Operational Stability. Participants will engage in Just-In-Time Production simulations, creative work management exercises, and Lean Sensei Guidance, all through an online platform that facilitates Lean Strategy Training for Managers and Lean Thinking Executive Education. Every module is a step toward mastering Lean Implementation, focusing on the Lean Manager Mindset and Management Transformation through active, collaborative learning experiences.

## Course Toolbox:

- Lean Transformation Coach Certification materials
- A3 Problem Solving templates
- Lean Certification Course reference guides
- Continuous Improvement Training Online resources

This toolbox is designed to provide innovative resources for Lean Operations Management Course implementation and Lean Healthcare Professional Course development.

## Course Agenda:

### Day 1: Unveiling Lean Dynamics: Purpose & Process

- **Topic 1:** Purpose, Process, People - Unveiling the Core of Lean Thinking



- **Topic 2:** Lean Consumption - How to Deliver Value Efficiently to the Customer
- **Topic 3:** Repurpose before You Restructure - Adapting Lean for Organizational Change
- **Topic 4:** Taking a Value-Stream Walk at Firm A - A Practical Case Study
- **Topic 5:** Creating Basic Stability - Establishing the Foundation for Lean
- **Reflection & Review:** Assessing the Alignment of Purpose and Process in Lean Implementation

## Day 2: People & Lean: Crafting a Collaborative Culture

- **Topic 1:** Bad People or a Bad Process? - Analyzing Performance Challenges
- **Topic 2:** Making Everyone Whole - The Role of Employee Development in Lean
- **Topic 3:** Fewer Heroes, More Farmers - Cultivating a Culture of Continuous Improvement
- **Topic 4:** The Problem with Creative Work and Management - Lean Approaches to Innovation
- **Topic 5:** Respect for People - Fostering a Lean Culture of Mutual Respect
- **Reflection & Review:** Evaluating the Impact of Lean on People and Culture

## Day 3: Management Mastery in Lean Context

- **Topic 1:** From Lean Tools to Lean Management - Integrating Tools into Leadership
- **Topic 2:** What I've Learned about Planning and Execution - Sharing Real-world Lean Insights
- **Topic 3:** It Takes 2 or More to A3 - Collaborative Problem Solving with A3 Reports
- **Topic 4:** The Problem of Sustainability - Maintaining Momentum in Lean Initiatives
- **Topic 5:** The Mind of the Lean Manager - Transforming Thought Processes
- **Reflection & Review:** Revisiting Management's Role in Sustaining Lean Principles

## Day 4: Transformative Strategies: Lean's Evolution

- **Topic 1:** Shopping for a Sensei - Finding the Right Lean Coach
- **Topic 2:** The 'Right' Sequence for Lean Implementation - Prioritizing Lean Steps
- **Topic 3:** Substituting Money for Value-Stream Management - Lean Financial Strategies
- **Topic 4:** Dueling Sensei and the Need for a Standard Operating System - Harmonizing Lean Practices
- **Topic 5:** Mura, Muri, Muda? - Understanding Lean Wastes and Their Effects
- **Reflection & Review:** Discussing the Evolution of Lean from Tools to Transformation

## Day 5: The Lean Horizon: Diffusing Innovation

- **Topic 1:** Lean Beyond the Factory - Extending Lean to Broader Contexts
- **Topic 2:** Manage the Contract or Improve the Value Stream? - Decision Making in Lean Contracting
- **Topic 3:** Thinking End to End - Systems Thinking in Lean Management
- **Topic 4:** The Missing Link - Bridging Gaps in Lean Thought and Application
- **Topic 5:** Lean Thinking for Air Travel - Applying Lean Principles to the Airline Industry
- **Reflection & Review:** Contemplating the Proliferation of Lean Thinking in Various Industries



## **How This Course is Different from Leadership & Management Courses:**

Unlike standard courses that often focus on theory over practice, the Lean Mastery GEMBA Walk Leadership Course integrates immersive, hands-on gemba walks with expert instruction. Participants will not just learn about lean; they will live it. They will engage directly with the subtle nuances of real-world environments, an experience that purely classroom-based courses cannot replicate. Moreover, this course emphasizes leadership — not just management — preparing participants to inspire, influence, and instigate meaningful change in their organizations. This unique blend of practical experience, leadership focus, and depth of content makes the Lean Mastery GEMBA Walk Leadership Course stand out as a premier lean learning experience.

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



**AGILE LEADERS**  
Training Center

## CONTACT US

 UAE, Dubai Investment Park First

 +971585964727  
 +447700176600

 [sales@agile4training.com](mailto:sales@agile4training.com)





## Gamified and Interactive Training

We understand that training delivery can be challenging, both online and offline. To ensure engagement and achieve learning objectives, we have developed our own activities and collaborated with industry-leading solutions to gamify our training sessions. This approach increases interaction levels and guarantees effective learning outcomes.



## Our Training Categories

We cover a wide range of training categories to cater to different needs and interests

- Branding, Marketing, Customer Relations, & Sales Programs
- Finance and Accounting Programs
- Human Resources Management Programs
- Management & Leadership Programs
- Political & Public Relations Programs
- Project Management Programs
- Quality & Process Management
- Self-Development Programs

Join Agile Leaders today and embark on a transformative journey towards becoming a more agile and effective leader. Experience our customer-centric approach, actionable training, and guaranteed return on investment. Let us help you unleash your full potential in the dynamic business landscape.



## Where to Find Us

You can join our training programs at our centers located in



We also offer online training sessions through the Zoom platform.

- Malaysia**  
Kuala Lumpur
- Morocco**  
Casablanca
- Spain**  
Barcelona
- France**  
Paris
- UK**  
London
- Italy**  
Rome
- Egypt**  
Cairo  
Sharm El-Sheikh
- Turkey**  
Istanbul
- Georgia**  
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+447700176600



sales@agile4training.com