

# The Certified Administrative & Innovation Skills Training Course

AGILE LEADERS
Training Center

24 - 28 Nov 2024 Amman



## The Certified Administrative & Innovation Skills Training Course

Ref.: 36257\_257831 Date: 24 - 28 Nov 2024 Location: Amman Fees: 3300 Euro

### **Overview:**

This five-day intensive program combines essential principles of Administrative Skills and innovation. It aims to equip participants with skills in planning, goal setting, performance management, communication, report writing, and the application of Al in the workplace.

### **Target Departments:**

Any Department

### **Target Industry:**

All Sectors

### **Target Audience:**

- Officers
- Specialists
- Admins at all levels.
- Supervisors.

### **Training Methodology:**

- Case studies
- Group work
- Interactive and feedback sessions
- Experiential learning with real-world scenarios

### **Course Toolbox:**

- Workbooks
- · Reading materials
- Online resources



### **Course Content:**

### **Day 1: Planning and Goal Setting**

- Understanding the importance of planning
- · Setting SMART goals
- Aligning Goals with Organizational Strategy and Culture.
- Prioritizing and effective time management
- Reflective session: Applying planning in real-world scenarios

### **Day 2: Innovation Mindset**

- · Cultivating an innovative mindset
- Principles of innovation in Public Sector
- Design thinking for problem-solving.
- Design thinking for Decision Making.
- Reflective session: Skills for innovation

### **Day 3: Communication and Report Writing**

- Effective communication skills in the workplace
- Techniques for writing clear and concise reports
- Utilizing AI tools to enhance communication and reporting
- Reflective session: Practical applications of communication and Al tools

### Day 4: Open Culture and Innovation, and continues improvement

- Adopting an open organizational culture
- Encouraging innovative behaviours and feedback
- The culture of Continues Improvement Initiatives
- Reflective session: Enhancing innovation through open culture

### Day 5: Innovation in the Public Sector and Education

- Understanding The importance of innovation in the public sector
- Role of culture change in public sector innovation
- Open-source education Vs formal education.
- Education and its impact on Workforce and Innovation.
- Final reflection: Integrating learned concepts into personal and professional life

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

# **OUR VISION**

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

# **OUR MISSION**

We are dedicated to developing valueadding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

# WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.





### **CONTACT US**



UAE, Dubai Investment Park First



+971585964727 +447700176600



sales@agile4training.com



We understand that training delivery can be challenging, both online and offline. To ensure engagement and achieve learning objectives, we have developed our own activities and collaborated with industry-leading solutions to gamify our training sessions. This approach increases interaction levels and guarantees effective learning outcomes.



We cover a wide range of training categories to cater to different needs and interests

Branding, Marketing, Customer Relations, & Sales Political & Public Relations Programs **Programs** Finance and Accounting Programs Human Resources Management Programs Management & Leadership Programs

**Project Management Programs Quality & Process Management** Self-Development Programs

Join Agile Leaders today and embark on a transformative journey towards becoming a more agile and effective leader. Experience our customer-centric approach, actionable training, and guaranteed return on investment. Let us help you unleash your full potential in the dynamic business landscape.

