# Crisis and Emergency Management in Port Operations

05 - 09 Oct 2025
Nairobi

**AGILE** LEADERS
Training Center

# Crisis and Emergency Management in Port Operations

**Ref.:** 36360_263719  **Date:** 05 - 09 Oct 2025  **Location:** Nairobi  **Fees:** 3700  **Euro**

## Course Overview:

This training program is designed for personnel involved in crisis and emergency management within port operations, focusing on the unique challenges of a multi-stakeholder environment. Participants will gain a comprehensive understanding of the Crisis and Emergency Management Manual CEMM and develop skills to effectively respond to emergencies while minimizing risks to life, property, and the environment.

## Target Audience:

- Port Operations Managers
- Emergency Response Teams
- Safety and Security Personnel
- Stakeholders involved in Port Activities

## Targeted Organizational Departments:

- Port Operations
- Emergency Management
- Safety and Security
- Risk Management

## Targeted Industries:

- Maritime
- Transportation
- Logistics
- Emergency Services

## Course Offerings:

By the end of this course, participants will be able to:

- Understand the key components of the Crisis and Emergency Management Manual CEMM.
- Identify roles and responsibilities in crisis response and emergency management.
- Develop skills to coordinate with external emergency services.

- Learn effective communication strategies during a crisis.
- Explore recovery and resumption planning post-incident.

## Training Methodology:

The training methodology for this course incorporates a blend of theoretical and practical learning approaches to engage participants actively. Lectures will provide foundational knowledge on crisis and emergency management principles, while interactive discussions will allow for the exchange of ideas and experiences among participants. Case studies relevant to port operations will be utilized to analyze past incidents and their responses, encouraging critical thinking and lessons learned. Practical workshops, including role-playing exercises, will simulate emergency scenarios, allowing participants to apply their skills in a controlled environment. Reflection and feedback sessions will help participants evaluate their learning outcomes and identify areas for continuous improvement, fostering a culture of safety and preparedness.

## Course Toolbox:

- CEMM manual and guidelines
- Case studies relevant to port operations
- Emergency response planning templates
- Access to external emergency services resources

## Course Agenda:

### Day 1: Introduction to Crisis and Emergency Management

- **Topic 1:** Overview of Port Operations
- **Topic 2:** Understanding the CEMM: Objectives and Structure
- **Topic 3:** Importance of Emergency Preparedness in Port Operations
- **Topic 4:** Stakeholder Identification and Roles
- **Reflection & Review:** Discussion on existing emergency management practices.

### Day 2: Risk Assessment and Incident Management

- **Topic 1:** Identifying Risks in Port Operations
- **Topic 2:** Risk Mitigation Strategies
- **Topic 3:** Incident Command System ICS Overview
- **Topic 4:** Case Study: Past Incidents at Ports
- **Reflection & Review:** Analyzing the effectiveness of past responses.

### Day 3: Emergency Response Planning

- **Topic 1:** Developing Emergency Response Plans
- **Topic 2:** Coordination with External Emergency Services
- **Topic 3:** Communication Strategies During an Emergency
- **Topic 4:** Role-Playing Exercise: Emergency Scenarios
- **Reflection & Review:** Feedback on response planning effectiveness.

## Day 4: Training and Preparedness

- **Topic 1:** Importance of Training in Emergency Management
- **Topic 2:** Designing Training Programs for Port Personnel
- **Topic 3:** Drills and Simulation Exercises
- **Topic 4:** Evaluating Training Outcomes
- **Reflection & Review:** Discussing training needs and gaps.

## Day 5: Recovery, Resumption, and Integration

- **Topic 1:** Steps for Recovery After an Incident
- **Topic 2:** Resumption of Normal Operations
- **Topic 3:** Multi-Agency Collaboration Strategies
- **Topic 4:** Building a Culture of Safety and Preparedness
- **Reflection & Review:** Developing an action plan for continuous improvement.

## How This Course is Different from Other Crisis and Emergency Management Courses:

This course differentiates itself by focusing specifically on the complexities of port operations, addressing unique challenges such as handling dangerous goods and coordinating with multiple stakeholders in maritime environments. The program emphasizes multi-stakeholder collaboration, ensuring participants understand effective coordination with various entities, including external emergency services. It offers a holistic approach by covering all aspects of crisis and emergency management, from risk assessment to recovery planning. The hands-on learning methods, including practical workshops and role-playing exercises, allow for real-world application of skills. Additionally, the course promotes effective communication strategies essential during crises, fostering a culture of safety and preparedness within organizations, and encourages continuous improvement through personal action plans.

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.

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## CONTACT US

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# Gamified and
# Interactive Training

We understand that training delivery can be challenging, both online and offline. To ensure engagement and achieve learning objectives, we have developed our own activities and collaborated with industry-leading solutions to gamify our training sessions. This approach increases interaction levels and guarantees effective learning outcomes.

# Our Training
# Cate gories

We cover a wide range of training categories to cater to different needs and interests

Branding, Marketing, Customer Relations, & Sales Programs
Finance and Accounting Programs
Human Resources Management Programs
Management & Leadership Programs

Political & Public Relations Programs
Project Management Programs
Quality & Process Management
Self-Development Programs

Join Agile Leaders today and embark on a transformative journey towards becoming a more agile and effective leader. Experience our customer-centric approach, actionable training, and guaranteed return on investment. Let us help you unleash your full potential in the dynamic business landscape.

# Where to
# Find Us

You can join our training programs at our centers located in

We also offer online training sessions through the Zoom platform.

| Malaysia | Morocco | Spain | France | UK | Italy | Egypt | Turkey | Georgia | Azerbaijan | UAE |
|----------|---------|-------|--------|-----|-------|-------|--------|---------|-----------|-----|
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