



# **Transforming Conflict into Peace: Advanced Strategies for Community Peacebuilding**

28 Apr - 02 May 2025  
Milan



**AGILE LEADERS**  
Training Center



# Transforming Conflict into Peace: Advanced Strategies for Community Peacebuilding

**Ref.:** 36389\_265905 **Date:** 28 Apr - 02 May 2025 **Location:** Milan **Fees:** 5700 Euro

## Course Overview

The course is a targeted training program aimed at equipping participants with essential skills and methods for effective conflict resolution and sustainable peace in communities. Through real-world insights and interactive methodologies, participants will explore advanced topics such as identity-based conflict management and grassroots peacebuilding techniques.

## Target Audience

- Community leaders, mediators, and peacebuilders
- Managers, HR professionals, and corporate leaders
- NGO staff and policymakers
- Educators and trainers

## Targeted Organizational Departments

- Human Resources
- Corporate Social Responsibility CSR
- Training and Development
- Strategy and Policy Development

## Targeted Industries

- Non-Governmental Organizations NGOs
- Education
- Healthcare
- Public Administration
- Corporate Sectors

## Course Offerings

By the end of this course, participants will be able to:

- Analyze the root causes and dynamics of community conflicts.
- Apply identity-based conflict management techniques.
- Implement grassroots peacebuilding strategies in affected areas.



- Develop systematic approaches to positive peacebuilding.
- Utilize next-generation conflict resolution frameworks for sustainable results.

## Training Methodology

Participants will engage in:

- Case studies based on real-world conflict scenarios.
- Group discussions to promote collaborative problem-solving.
- Role-playing exercises to practice advanced conflict resolution techniques.
- Reflective sessions for feedback and peer learning.

## Course Toolbox

Participants will have access to:

- Course ebooks with practical methods and frameworks.
- Conflict analysis templates and checklists.
- Access to curated online resources and case studies.
- Suggested reading materials on advanced peacebuilding strategies.

## Course Agenda

### Day 1: Introduction to Persuasion and Conflict Dynamics

- **Topic 1:** Conflict is a Fact of Life. Persuasion is Not.
- **Topic 2:** Forks in the Road - Key Decision Points in Arguments
- **Topic 3:** Seeing Conflict with New Eyes - The Art of Perspective
- **Topic 4:** Fundamentals of Persuasive Communication
- **Topic 5:** Understanding Emotional Drivers in Conflict
- **Topic 6:** Identifying Opportunities for Peaceful Persuasion
- **Reflection & Review:** Reflection on key insights and tools for persuasive communication.

### Day 2: Foundations of Persuasion Persuasion 1.0

- **Topic 1:** Beyond Gloom and Doom 101 - Reframing Challenges in Arguments
- **Topic 2:** Far From the Grownups Table - Understanding Power Dynamics
- **Topic 3:** Building Credibility as a Persuader
- **Topic 4:** Crafting Effective Messages to Influence
- **Topic 5:** Strategies for Addressing Resistance in Communication
- **Topic 6:** The Role of Active Listening in Persuasion
- **Reflection & Review:** Discuss lessons learned and share personal insights.



### **Day 3: Advanced Persuasion Techniques Persuasion 2.0**

- **Topic 1:** Identity and Intractable Conflict - Addressing Deep-Rooted Differences
- **Topic 2:** A Glimpse at the Grownups Table - Engaging Key Stakeholders
- **Topic 3:** Advanced Storytelling for Persuasion
- **Topic 4:** Navigating High-Stakes Conversations
- **Topic 5:** Using Data and Evidence to Strengthen Arguments
- **Topic 6:** Developing Empathy as a Tool for Influence
- **Reflection & Review:** Applying advanced persuasion techniques in real-world scenarios.

### **Day 4: Toward Positive Influence Persuasion 3.0**

- **Topic 1:** Toward Positive Peace - Transforming Conflict Through Persuasion
- **Topic 2:** Toward the Grownups Table - Elevating Your Persuasive Authority
- **Topic 3:** Collaborative Problem-Solving in Difficult Conversations
- **Topic 4:** Strategies for Sustained Influence in Groups
- **Topic 5:** The Psychology of Agreement and Consensus-Building
- **Topic 6:** Turning Resistance into Agreement - Case Studies
- **Reflection & Review:** Consolidating strategies for positive influence and leadership.

### **Day 5: Next-Generation Persuasion Persuasion 4.0**

- **Topic 1:** Next Gen Persuasion - Innovative Strategies for Modern Challenges
- **Topic 2:** Building Long-Term Trust in Persuasive Relationships
- **Topic 3:** Ethical Persuasion - Navigating Moral Dilemmas
- **Topic 4:** Empowering Communities Through Persuasion
- **Topic 5:** Practical Pathways to Achieving Persuasive Mastery
- **Topic 6:** Action Planning - Translating Skills into Real-World Applications
- **Reflection & Review:** Final reflections and action planning for future persuasive success.

## **FAQ**

- **What specific qualifications or prerequisites are needed for participants before enrolling in the course?**

This course is designed for professionals with a basic understanding of conflict dynamics. Prior experience in community work or leadership roles is beneficial but not mandatory.

- **How long is each day's session, and is there a total number of hours required for the entire course?**

Each day's session lasts 4-5 hours, including breaks, with a total of 20-25 hours for the course.



- **What is Peacebuilding 4.0, and how does it differ from earlier models?**

Peacebuilding 4.0 focuses on leveraging innovative, next-generation strategies and technologies to address emerging conflicts, emphasizing proactive and community-driven approaches.

## **How This Course is Different from Other Peacebuilding Courses**

This course offers a structured yet flexible framework that adapts to modern conflicts. It goes beyond generic programs by focusing on practical methods for identity-based conflict management and positive peace. Participants gain valuable theoretical insights and hands-on experience, allowing them to apply strategies in real-world scenarios. With next-generation peacebuilding techniques, the course is relevant for addressing both workplace disputes and community conflicts, equipping participants with the skills and confidence to drive transformative change.

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



**AGILE LEADERS**  
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## Gamified and Interactive Training

We understand that training delivery can be challenging, both online and offline. To ensure engagement and achieve learning objectives, we have developed our own activities and collaborated with industry-leading solutions to gamify our training sessions. This approach increases interaction levels and guarantees effective learning outcomes.



## Our Training Categories

We cover a wide range of training categories to cater to different needs and interests

- Branding, Marketing, Customer Relations, & Sales Programs
- Finance and Accounting Programs
- Human Resources Management Programs
- Management & Leadership Programs
- Political & Public Relations Programs
- Project Management Programs
- Quality & Process Management
- Self-Development Programs

Join Agile Leaders today and embark on a transformative journey towards becoming a more agile and effective leader. Experience our customer-centric approach, actionable training, and guaranteed return on investment. Let us help you unleash your full potential in the dynamic business landscape.



## Where to Find Us

You can join our training programs at our centers located in



We also offer online training sessions through the Zoom platform.

- Malaysia**  
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- Spain**  
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