



# **Operational Risk Management Certification for Financial Institutions | ORM Training Course**

18 - 22 May 2025  
Cape town



# Operational Risk Management Certification for Financial Institutions | ORM Training Course

**Ref.:** 103600334\_34382 **Date:** 18 - 22 May 2025 **Location:** Cape town **Fees:** 6000 **Euro**

## Course Overview:

The "Operational Risk Management Certification for Financial Institutions | ORM Training Course" is a comprehensive and interactive training course meticulously designed to address the complexities of operational risk within the financial services industry. Participants will explore in-depth Basel Committee operational risk requirements, ORM frameworks, regulatory compliance standards, key risk indicators, and practical incident data collection techniques. The course uniquely combines theoretical knowledge with real-world examples, covering risk appetite setting, risk governance, scenario analysis, capital modeling, and reputation risk management. Developed and facilitated by industry-leading experts, this course ensures professionals gain not only the essential skills but also recognition through certification. The program aligns with the latest regulatory updates and industry best practices, making it highly relevant for today's operational risk professionals.

## Target Audience:

- Chief Risk Officers
- Heads of Operational Risk
- Risk Directors and Risk Managers
- Risk Analysts
- Compliance Officers
- Internal Auditors
- Regulators
- Consultants
- Senior Managers
- Financial Analysts

## Targeted Organizational Departments:

- Risk Management
- Compliance and Regulatory Affairs
- Internal Audit
- Corporate Governance
- Financial Control
- Operations Management

## Targeted Industries:

- Banking
- Financial Services
- Insurance
- Investment and Asset Management
- Regulatory Authorities

## Course Offerings:

By the end of this course, participants will be able to:

- Implement Basel Committee operational risk requirements effectively.
- Establish and operate an operational risk management framework.
- Conduct comprehensive risk control self-assessments.
- Apply techniques for incident data collection and analysis.
- Set and manage financial institutions' risk appetite.
- Use key risk indicators effectively for risk assessment.
- Develop strategies for managing reputation risk.
- Perform scenario analysis and capital modeling.
- Foster a strong risk-aware culture within financial institutions.

## Training Methodology:

This course uses diverse training methodologies, including interactive lectures, real-world case studies, and group discussions. Emphasis will be placed on collaborative exercises, allowing participants to practice risk control self-assessments, scenario analyses, and risk appetite setting. Case studies derived from actual incidents within the financial services industry will offer practical insights into incident data collection, regulatory compliance, and reputation risk management. Interactive sessions encourage active participation, critical thinking, and collaborative problem-solving. Regular feedback sessions ensure continuous improvement and comprehensive understanding of operational risk frameworks and best practices.

## Course Toolbox:

- Comprehensive Participant ebook
- Case Study Packets
- Checklists and Templates for Risk Assessments
- Regulatory Guidelines and Standards Document
- Online Resources and Articles
- Examples of Risk Management Software

## Course Agenda:



## Day 1: Regulatory Context and Risk Governance

- **Topic 1:** Overview of Operational Risk Management and Basel Requirements
- **Topic 2:** Establishing ORM Frameworks and Policies
- **Topic 3:** Risk Appetite Setting in Financial Institutions
- **Topic 4:** Governance Structure for Operational Risk
- **Topic 5:** ORM Compliance Standards and Regulations
- **Topic 6:** Roles and Responsibilities in Risk Governance
- **Reflection & Review:** Recap and Group Discussions on Framework Implementation

## Day 2: Risk Identification and Self-Assessment

- **Topic 1:** Techniques for Incident Data Collection
- **Topic 2:** Risk and Control Self-Assessment RCSA
- **Topic 3:** Utilizing Key Risk Indicators Effectively
- **Topic 4:** Identifying Emerging Operational Risks
- **Topic 5:** Practical Examples and Group Exercise on RCSA
- **Topic 6:** Documenting and Reporting Findings
- **Reflection & Review:** Interactive Q&A and Group Exercises Recap

## Day 3: Risk Culture and Indicators

- **Topic 1:** Developing a Robust Risk Culture
- **Topic 2:** Key Risk Indicators KRIs Application and Analysis
- **Topic 3:** ORM Best Practices in the Financial Sector
- **Topic 4:** Incident Management and Response Strategies
- **Topic 5:** Case Study Analysis on Risk Culture Failures
- **Topic 6:** Communication and Training Strategies
- **Reflection & Review:** Group Discussion on KRIs and Culture Building

## Day 4: Reputation Risk and Scenario Analysis

- **Topic 1:** Operational Risk Disclosures
- **Topic 2:** Managing Reputation Risk
- **Topic 3:** Scenario Analysis Techniques
- **Topic 4:** Developing Response Plans for Scenario Outcomes
- **Topic 5:** Group Scenario Analysis Exercise
- **Topic 6:** Evaluating Scenario Outcomes and Action Plans
- **Reflection & Review:** Key Learnings from Scenario-Based Planning



## **Day 5: Capital Modeling and Strategic Integration**

- **Topic 1:** Operational Risk Capital Requirements
- **Topic 2:** Capital Modeling Techniques and Tools
- **Topic 3:** Strategic Integration of ORM Practices
- **Topic 4:** Preparing for Operational Risk Certification Exams
- **Topic 5:** Review of Course Concepts and Exam Tips
- **Topic 6:** Long-term ORM Strategies and Continuous Improvement
- **Reflection & Review:** Final Q&A Session and Course Feedback

## **FAQ:**

### **What specific qualifications or prerequisites are needed for participants before enrolling in the course?**

Participants should have a fundamental understanding of risk management principles or practical experience in financial institutions.

### **How long is each day's session, and is there a total number of hours required for the entire course?**

Each day's session lasts approximately 4-5 hours, totaling about 20-25 hours over the five-day course.

### **What's the difference between operational risk and enterprise risk management ERM?**

Operational risk specifically involves risks arising from internal processes, people, and systems or from external events, while ERM covers broader risks, including strategic, market, and financial risks.

## **How This Course is Different from Other ORM Courses:**

Unlike other operational risk management courses, this training emphasizes practical application integrated with the latest Basel Committee guidelines and regulatory compliance standards. Participants gain insights from actual industry scenarios, providing an applied understanding of ORM frameworks, risk appetite setting, incident data collection, scenario analysis, and capital modeling. By incorporating interactive discussions, practical exercises, and real-world case studies, attendees not only grasp theoretical concepts but also acquire actionable skills that are immediately applicable in financial institutions. Furthermore, the course uniquely fosters a deeper comprehension of key risk indicators and risk culture, essential for effective risk management and compliance in today's dynamic financial environment. Participants receive comprehensive preparation for recognized certification, ensuring they stand out in their professional field.



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Courses**



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**Communication and  
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Training Courses**



**Data Analytics Training  
and Data Science  
Courses**



**Environment &  
Sustainability Training  
Courses**



**Governance, Risk and  
Compliance Training  
Courses**



**Human Resources  
Training and  
Development Courses**



**IT Security Training & IT  
Training Courses**



**Leadership and  
Management Training  
Courses**



**Legal Training,  
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# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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