

Advanced Learning & Development Strategy: From Learning Culture to ROI

31 May – 4 June 2027
Kuala Lumpur

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Overview

Enterprise performance depends on connecting workforce capabilities directly to strategic business priorities. This Advanced Learning & Development Strategy training course provides human resources and talent leaders with structured methods to establish learning organizations, conduct rigorous needs analysis, and quantify business returns. Participants examine systematic tools to embed continuous development, align key performance indicators with organizational goals, and evaluate impact across all operational units. This course is delivered by Agile Leaders Training Center.

Who Should Attend

- Human resources directors and talent executives seeking to align development initiatives with corporate strategy.
- Learning and development managers responsible for curriculum portfolios and capability roadmaps.
- Human resources business partners supporting departmental performance and workforce readiness.
- Organizational development specialists focused on building a learning organization and shifting workplace culture.
- Corporate strategy leaders and department heads aiming to accelerate workforce skill acquisition.

Departments and Industries

This program supports talent, operations, and strategic leadership teams across diverse commercial and institutional sectors.

- Human Resources and Talent Management Divisions in Banking and Financial Services
- Learning and Organizational Development Units in Healthcare and Pharmaceuticals
- Workforce Planning and Strategy Groups in Energy and Utilities
- People Operations Teams in Technology and Professional Services
- Corporate Training Departments in Manufacturing, Engineering, and Public Administration

Learning Objectives

By the end of this course, participants will be able to:

- Formulate an advanced learning & development strategy directly aligned with business goals.
- Cultivate the core disciplines required for building a learning organization and sustaining psychological safety.
- Perform systematic training needs analysis across individual, team, and enterprise tiers.
- Design structured learning pathways utilizing modern instructional design and adult learning principles.
- Measure operational and financial business results using the Kirkpatrick model evaluation framework.
- Construct actionable roadmaps for digital platform adoption, skill retention, and continuous capability development.

Course Agenda

Day 1: Strategic Foundations of Learning and Development

- Strategic role of corporate learning and development within modern enterprise structures
- Organizational purpose, operating models, and workforce capability requirements
- Evolution of employee training functions into strategic talent management partners
- Global workforce shifts and technological developments transforming workplace learning
- Core disciplines and operational characteristics required for building a learning organization
- Diagnosing internal barriers to organizational learning and executing remedial actions
- Structured review and reflection on strategic talent priorities

Day 2: Building a Learning Organization and Culture

- Defining learning culture and evaluating its direct influence on operational performance
- Identifying cultural drivers and workplace behaviors that support knowledge exchange
- Actionable interventions to develop, nurture, and sustain a high-performing learning culture
- Establishing psychological safety and constructive learning environments within teams
- Leadership responsibilities in modeling accountability and continuous self-improvement
- Methods for assessing learning culture maturity and tracking employee behavioral changes
- Diagnostic review of cultural readiness and organizational enablement points

Day 3: L&D Strategy, Needs Analysis, and Capability Assessment

- Establishing departmental vision, mission statements, and long-term capability objectives
- Aligning training budgets and operational plans with corporate business priorities
- Formulating balanced key performance indicators to monitor development program success
- Conducting multi-tiered training needs analysis across organizational, operational, and individual levels
- Competency mapping frameworks and diagnostic capability gap assessment techniques
- Data-driven methodologies for prioritizing developmental requirements and budget allocation
- Synthesis review for strengthening assessment accuracy and strategic planning discipline

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Day 4: Designing and Delivering High-Impact Programs

- Writing measurable learning outcomes tied to operational competencies and performance standards
- Instructional design foundations for modern workforce training and developmental curricula
- Criteria for selecting delivery channels across classroom, virtual, blended, and modular options
- Structuring sequential learning pathways and cohort development journeys
- Facilitation excellence grounded in adult learning theory and active participation methods
- Managing participant dynamics, overcoming disengagement, and ensuring inclusive delivery
- Design review and facilitation practice evaluation checkpoints

Day 5: Evaluation, ROI, and Sustainable Learning Systems

- Evaluation architectures and continuous capability assessment models
- Practical application of the four levels in the Kirkpatrick model evaluation system
- Methodologies for measuring learning impact and calculating financial return on investment
- Leveraging digital tools, learning management systems, and modern instructional technology
- Designing continuous reinforcement workflows to ensure workplace skill application
- Mapping future capability needs against industry trends and automation demands
- Formulating an actionable strategy plan for enterprise learning execution

Practical Exercises

Participants complete structured individual and collaborative exercises to ground strategic concepts in workplace application.

- Conduct a capability gap assessment based on a standardized organizational case study.
- Formulate a department-level training needs analysis matrix with prioritized interventions.
- Draft an instructional design blueprint with defined learning objectives and delivery formats.
- Build a multi-level evaluation plan applying the Kirkpatrick model evaluation framework to calculate return on investment.

FAQs

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

No specific qualifications are required. However, experience in HR or L&D roles will enhance understanding.

How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session is generally structured to last around 4-5 hours, with breaks and interactive activities included. The total course duration spans one week, approximately 20-25 hours of instruction.

What is the biggest barrier to building a learning organization?

According to Advanced L&D Training content, the biggest barrier is organizational resistance to change, often due to deeply entrenched cultures and leadership mindsets.

Course Differentiation

Unlike programs that address administrative training delivery in isolation, this course connects organizational capability directly to enterprise business performance. Participants examine the full lifecycle of workforce development, from diagnostic training needs analysis to rigorous Kirkpatrick model evaluation and measuring learning impact. By translating learning culture concepts into measurable KPIs and operational action plans, attendees leave prepared to position their development function as a strategic driver of organizational value.