



The Advanced Administrative Skills Training Course (10 Days)



AGILE LEADERS
Training Center



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Course Overview

The course is a complete program designed to empower professionals with advanced skills in office and administrative management. This course enhances crucial abilities such as project management, communication, collaboration, financial management, and technology integration. Participants will master planning, organizing, and executing complex projects and extracurricular activity schedules. Additionally, the course focuses on improving communication techniques to effectively engage with internal and external stakeholders, fostering teamwork in executing extracurricular activities. Furthermore, the training provides robust insights into budgeting and financial management to ensure efficient resource allocation for extracurricular activities and trips.

Target Audience

- Office Managers
- Administrative Assistants
- Project Coordinators
- Human Resource Specialist

Targeted Organizational Departments

- Administrative Department
- Project Management Office
- Human Resources
- Operations
- Any administrative-related department

Targeted Industries

- Non-Profit Organizations
- Information Technology
- Healthcare
- Education and Training
- Governmental Entities
- For-Profit organizations of all sectors



Course Offerings

By the end of this course, participants will be able to:

- Gain knowledge in advanced administrative skills covering diverse aspects of office and project management.
- Learn detailed techniques for effective project planning, organizing, and executing complex tasks like extracurricular activity schedules.
- Enhance communication and collaboration skills.
- Acquire knowledge in financial management, including budgeting and efficient resource allocation for extracurricular activities.
- Explore ways to integrate technology to streamline the planning and coordination of extracurricular activities.
- Improve their time management practices to handle administrative responsibilities more efficiently.
- Develop interpersonal skills in a business context, fostering better teamwork and leadership abilities.

Training Methodology

This course employs a blend of interactive lectures, hands-on workshops, and real-world case studies. Participants will engage in group discussions, role-playing scenarios, and practical exercises. Online modules complement in-person sessions, providing flexibility. Continuous assessments and feedback ensure skill mastery and practical application.

Course Toolbox

- Training Manual e-book
- Project Planning Templates
- Email and Presentation Templates
- Case Studies
- Tablet for Educational use

Course Agenda

Day 1: Communication and Collaboration Skills

- **Topic 1:** Enhancing Face-to-Face Communication Skills
- **Topic 2:** Teleconferencing and Online Communication Skills
- **Topic 3:** Presentation Skills
- **Topic 4:** Active Listening Techniques
- **Topic 5:** Effective Speaking Strategies
- **Topic 6:** Building Rapport with Stakeholders
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways



Day 2: Project Management and Office Administration

- **Topic 1:** Project Planning Skills
- **Topic 2:** Efficient Meeting Conduct
- **Topic 3:** Minute Writing
- **Topic 4:** Data Management
- **Topic 5:** Task Delegation Techniques
- **Topic 6:** Office Layout and Workflow Optimization
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways

Day 3: Financial and Time Management

- **Topic 1:** Financial Management for Extracurricular Activities
- **Topic 2:** Budgeting and Resource Allocation
- **Topic 3:** Time Management Strategies
- **Topic 4:** Utilization of Time Management Tools
- **Topic 5:** Cost-Benefit Analysis
- **Topic 6:** Financial Reporting and Analysis
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways

Day 4: Interpersonal and Planning Skills

- **Topic 1:** Developing Strong Interpersonal Skills
- **Topic 2:** Office Protocols and Etiquette
- **Topic 3:** Empathy in the Workplace
- **Topic 4:** Conflict Resolution Techniques
- **Topic 5:** Giving and Receiving Feedback
- **Topic 6:** Team Building Activities
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways

Day 5: Technology Integration and Work-Life Balance

- **Topic 1:** Technology Integration for Extracurricular Activities
- **Topic 2:** Leveraging Digital Tools for Administration
- **Topic 3:** Stress Management
- **Topic 4:** 7 Habits of Highly Effective People
- **Topic 5:** Work-Life Balance
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways



Day 6: Advanced Project Management

- **Topic 1:** Risk Management
- **Topic 2:** Resource Allocation
- **Topic 3:** Project Monitoring and Evaluation
- **Topic 4:** Project Closure
- **Topic 5:** Advanced Project Planning Techniques
- **Topic 6:** Managing Project Teams
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways

Day 7: Advanced Communication Skills

- **Topic 1:** Conflict Resolution
- **Topic 2:** Negotiation Skills
- **Topic 3:** Influence and Persuasion
- **Topic 4:** Public Speaking
- **Topic 5:** Advanced Presentation Skills
- **Topic 6:** Cross-Cultural Communication
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways

Day 8: Strategic Planning and Analysis

- **Topic 1:** Strategic Thinking
- **Topic 2:** SWOT Analysis
- **Topic 3:** Decision-Making Techniques
- **Topic 4:** Scenario Planning
- **Topic 5:** Long-Term Planning
- **Topic 6:** Strategic Goal Setting
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways

Day 9: Innovation and Creativity in Administration

- **Topic 1:** Creative Problem-Solving
- **Topic 2:** Innovation in Administrative Processes
- **Topic 3:** Change Management
- **Topic 4:** Continuous Improvement
- **Topic 5:** Developing Innovative Strategies
- **Topic 6:** Encouraging Creative Thinking in Teams
- **Reflection & Review:** Reflecting on the day's insights and reviewing the key takeaways



Day 10: Leadership and Professional Development

- **Topic 1:** Leadership Skills
- **Topic 2:** Building High-Performance Teams
- **Topic 3:** Personal Development Plans
- **Topic 4:** Career Advancement Strategies
- **Topic 5:** Mentoring and Coaching
- **Topic 6:** Ethical Leadership
- **Reflection & Review:** Reflecting on the insights gained from the course reviewing the key takeaways, and discussing how these learnings can be applied in participants' professional roles.

How This Course is Different from Other Office Management Courses

The course is distinctive in its focus on advanced skills that go beyond traditional office management. It encompasses complex project management, financial management, and technology integration. The course emphasizes practical applications, preparing participants to handle intricate projects such as coordinating international school trips. The complete curriculum includes communication, collaboration, advanced problem-solving, and decision-making, providing a holistic approach to administrative excellence. Interactive learning methods, including lectures, workshops, and case studies, ensure that participants engage deeply with the material.



Training Course Categories

Agile PM and Project Management Training Courses

Certified Courses By International Bodies

Communication and Public Relations Training Courses

Data Analytics Training and Data Science Courses

Environment & Sustainability Training Courses

Finance and Accounting Training Courses

Governance, Risk and Compliance Training Courses

Human Resources Training and Development Courses

IT Security Training & IT Training Courses

Leadership and Management Training Courses

Legal Training, Procurement and Contracting Courses

Maintenance Training and Engineering Training Courses

Marketing, Customer Relations, and Sales Courses

Occupational Health, Safety and Security Training Courses

Personal & Self-Development Training Courses

Quality and Operations Management Training Courses

Secretarial and Administration Training Courses



Training Cities

Abu Dhabi UAE	Accra Ghana	Al Jubail Saudi Arabia
Amman Jordan	Amsterdam Netherlands	Athens Greece
Baku Azerbaijan	Bangkok Thailand	Barcelona Spain
Berlin Germany	Cairo Egypt	Cape town South Africa
Casablanca Morocco	Chicago USA	Doha Qatar
Dubai UAE	Frankfurt Germany	Geneva Switzerland
Istanbul Turkey	Jakarta Indonesia	Johannesburg South Africa
Kuala Lumpur Malaysia	Kuwait Kuwait	Langkawi Malaysia
Lisbon Portugal	London UK	Madrid Spain
Manama Bahrain	Marbella Spain	Milan Italy
Montreux Switzerland	Munich Germany	Muscat Oman
Nairobi Kenya	New York USA	Paris France
Phuket Thailand	Porto Portugal	Prague Czech Republic



Training Cities

Riyadh

Saudi Arabia

Rome

Italy

San Diego

USA

Seoul

South Korea

Sharm El-Sheikh

Egypt

Singapore

Singapore

Tashkent

Uzbekistan

Tbilisi

Georgia

Tokyo

Japan

Toronto

Canada

Trabzon

Turkey

Vienna

Austria

Zanzibar

Tanzania

Zoom

Online Training

WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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