



# **ISO 26000: Mastering Social Responsibility Standards Training Course**



**AGILE LEADERS**  
Training Center



## **ISO 26000: Mastering Social Responsibility Standards Training Course**

### **ISO 26000: Mastering Social Responsibility Standards Training Course Overview:**

In the era of globalized business, mastering social responsibility is more crucial than ever. The "ISO 26000: Mastering Social Responsibility Standards Training Course" offers a comprehensive dive into the ISO 26000 standards. Participants will grasp the essence of organizational governance in ISO 26000, delve into the nuances of human rights, labor practices, and environmental responsibility, and much more. The training also touches on the cultural differences in social responsibility and the implications of the standards on trade. Learn from real-world case studies, understand the relationship between ISO 26000 and other entities like the UN Global Compact, and gain insights from a Brazilian perspective on implementation. This course is a definitive guide for mastering ISO 26000 for business ethics.

### **Target Audience:**

- CSR Managers and Executives
- HR Professionals
- Environmental Compliance Officers
- Supply Chain Managers
- Quality Assurance Managers
- Professionals involved in stakeholder engagement
- Management Consultants

### **Targeted Organizational Departments:**

- Human Resources
- Corporate Social Responsibility CSR
- Environmental, Health, and Safety EHS
- Quality Assurance
- Procurement and Supply Chain Management

### **Targeted Industries:**

- Manufacturing
- Energy and Utilities
- Retail
- Healthcare
- Telecommunications

## Course Offerings:

Participants will acquire skills and knowledge in:

- A deep understanding of ISO 26000 standards and guidelines.
- Practical strategies for implementing ISO 26000 in commercial organizations.
- Knowledge of the role of standards and the state in ISO 26000.
- Insights into the sphere of influence in ISO 26000.
- A comparative study of ISO 26000 and other standards like UN Global Compact.

## Training Methodology:

Our training methodology for "ISO 26000: Mastering Social Responsibility Standards" is uniquely curated to ensure an engaging, comprehensive learning experience. The course integrates lectures with interactive sessions, real-world ISO 26000 case studies, group discussions, and feedback sessions. Participants will benefit from hands-on experiences, peer interactions, and insights from experts who've implemented ISO 26000 in commercial organizations globally.

## Course Toolbox:

- ISO 26000 Official Handbook
- Case Study Compilations
- Interactive e-Learning Modules on Organizational Governance and Stakeholder Engagement
- Templates for ISO 26000 Implementation
- Checklist for Compliance
- Online Resources and Further Reading Materials

## Course Agenda:

### Day 1: Foundations of ISO 26000

- **Topic 1:** Introduction to ISO 26000 and Its Importance
- **Topic 2:** Deep Dive: Organizational Governance in ISO 26000
- **Topic 3:** Embracing Human Rights and Social Responsibility
- **Topic 4:** Exploring Labour Practices Under ISO 26000
- **Topic 5:** Environment and Responsibility: The ISO 26000 Perspective
- **Reflection & Review:** Discussions and feedback on the day's topics, clarifying doubts, and sharing perspectives.

### Day 2: Consumer and Community Engagement



- **Topic 1:** Consumer Issues in ISO 26000: Ensuring Ethical Practices
- **Topic 2:** Understanding International Norms in ISO 26000
- **Topic 3:** Engaging Stakeholders: The ISO 26000 Way
- **Topic 4:** ISO 26000: For Companies or For Communities?
- **Topic 5:** Integration and Practicality: Experiences at Aggregate Industries UK
- **Reflection & Review:** Analyzing key takeaways, group discussions, and highlighting best practices.

### Day 3: Implementing ISO 26000

- **Topic 1:** ISO 26000 Implementation: A Holistic Overview
- **Topic 2:** Real-world Insights: ISO 26000 Implementation - A Brazilian Perspective
- **Topic 3:** Trade Implications and ISO 26000
- **Topic 4:** Cultural Differences and Their Role in Social Responsibility
- **Topic 5:** Unraveling the Role of Standards and the State in ISO 26000
- **Reflection & Review:** Assessing the challenges and successes in implementation and planning for next steps.

### Day 4: Deepening Understanding & Broadening Scope

- **Topic 1:** Grasping the 'Sphere of Influence' in ISO 26000
- **Topic 2:** ISO 26000 and UN Global Compact: How Do They Connect?
- **Topic 3:** ISO 26000 and the Global Reporting Initiative: A Comparative Study
- **Topic 4:** Mastering the Art of Stakeholder Engagement
- **Topic 5:** Case Study Discussions and Real-world Scenarios
- **Reflection & Review:** Sharing experiences, discussing case studies, and ensuring a holistic understanding.

### Day 5: Advanced Topics and Conclusion

- **Topic 1:** Best Practices for ISO 26000 Implementation
- **Topic 2:** Addressing Challenges in Implementing ISO 26000
- **Topic 3:** The Future of Social Responsibility and ISO 26000
- **Topic 4:** Incorporating Feedback and Ensuring Continuous Improvement
- **Topic 5:** Reflection, Q&A, and Closing Thoughts on ISO 26000
- **Reflection & Review:** Gathering final thoughts, addressing any remaining queries, and discussing the way forward with ISO 26000.

## How This Course is Different from Other Social Responsibility Courses:

"ISO 26000: Mastering Social Responsibility Standards Training Course" stands out because of its holistic, practical approach. While many courses offer a theoretical perspective, ours delves into real-world case studies, insights from global implementations, and hands-on tools and techniques. Our



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course dives deep into the relationship between ISO 26000 and other significant entities like the UN Global Compact, offering a rounded understanding. With a focus on mastering ISO 26000 for business ethics and addressing cultural nuances, this course offers unmatched value.

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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## Gamified and Interactive Training

We understand that training delivery can be challenging, both online and offline. To ensure engagement and achieve learning objectives, we have developed our own activities and collaborated with industry-leading solutions to gamify our training sessions. This approach increases interaction levels and guarantees effective learning outcomes.



## Our Training Categories

We cover a wide range of training categories to cater to different needs and interests

- Branding, Marketing, Customer Relations, & Sales Programs
- Finance and Accounting Programs
- Human Resources Management Programs
- Management & Leadership Programs
- Political & Public Relations Programs
- Project Management Programs
- Quality & Process Management
- Self-Development Programs

Join Agile Leaders today and embark on a transformative journey towards becoming a more agile and effective leader. Experience our customer-centric approach, actionable training, and guaranteed return on investment. Let us help you unleash your full potential in the dynamic business landscape.



## Where to Find Us

You can join our training programs at our centers located in



We also offer online training sessions through the Zoom platform.

- Malaysia**  
Kuala Lumpur
- Morocco**  
Casablanca
- Spain**  
Barcelona
- France**  
Paris
- UK**  
London
- Italy**  
Rome
- Egypt**  
Cairo  
Sharm El-Sheikh
- Turkey**  
Istanbul
- Georgia**  
Tbilisi
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