



# **Mastering Change Management Training Course**



**AGILE LEADERS**  
Training Center



# Mastering Change Management Training Course

## Course Overview

The course is a complete program designed to empower professionals with the methods, techniques, and strategies needed to lead successful change initiatives within their organizations. Special emphasis is placed on understanding and applying the Prosci Change Management methodology and the ADKAR model to achieve sustainable change. This course provides participants with a structured approach to navigating organizational change, managing resistance, and implementing behavioural change strategies. By delving into stakeholder engagement, change readiness, and communication planning, participants will gain the skills needed to build trust, align goals, and foster cultural transformation. Through hands-on learning, this course ensures participants are equipped to measure success, sustain momentum, and drive continuous improvement in their organizations.

## Target Audience

- Change managers
- Project managers
- HR professionals
- Organizational development specialists
- Business leaders and decision-makers
- Team leaders involved in transformational initiatives

## Targeted Organizational Departments

- Human resources
- Operations
- IT and digital transformation
- Strategy and innovation
- Organizational development
- Risk and compliance

## Targeted Industries

- Technology and IT
- Healthcare and pharmaceuticals
- Manufacturing and production
- Education and training
- Financial services
- Public sector and government

## Course Offerings

By the end of this course, participants will be able to:

- Understand and apply the Prosci Change Management methodology and the ADKAR model.
- Conduct stakeholder analysis and develop engagement plans.
- Manage resistance to change using structured approaches.
- Design and implement effective change communication plans.
- Measure success through change metrics and ensure continuous improvement.

## Training Methodology

This interactive training course combines lectures, case studies, group discussions, and simulations. Participants will work on real-world scenarios to implement the ADKAR model and Prosci methodology effectively. The course uses practical exercises, change tools, and templates to ensure that participants gain actionable insights. Role-playing and team activities foster collaborative learning, while feedback sessions provide opportunities for reflection and improvement.

## Course Toolbox

- Stakeholder engagement templates
- Risk assessment frameworks
- Communication plan templates
- Behavioural change action plans
- ADKAR model application exercises
- Prosci change management methods and techniques

## Course Agenda

### Day 1: Foundations of Change Management

- **Topic 1:** Introduction to Change Management and Its Importance
- **Topic 2:** Understanding the Prosci Change Management Methodology
- **Topic 3:** Exploring the ADKAR Model: A Framework for Change
- **Topic 4:** The Role of Change Management in Organizational Success
- **Topic 5:** Identifying Incremental vs. Transformational Change
- **Topic 6:** Key Components for Successful Change Initiatives
- **Reflection & Review:** Recap of foundational principles, discussion on key takeaways, and Q&A.



## Day 2: Planning and Preparing for Change

- **Topic 1:** Conducting a Change Readiness Assessment
- **Topic 2:** Creating a Case for Change: Methods and Templates
- **Topic 3:** Stakeholder Analysis and Engagement Planning
- **Topic 4:** Developing a Compelling Vision for Change
- **Topic 5:** Sponsor Engagement: Roles and Responsibilities
- **Topic 6:** Behavioral Change Planning and Implementation Strategies
- **Reflection & Review:** Reflection on pre-work and readiness, sharing insights from stakeholder analysis.

## Day 3: Implementing Change Strategies

- **Topic 1:** Shaping the Path: Directing the Rider and Motivating the Elephant
- **Topic 2:** Effective Communication Strategies in Change Management
- **Topic 3:** Risk Assessment and Mitigation Techniques
- **Topic 4:** Change Communication Planning: Overview and Templates
- **Topic 5:** Managing Resistance and Navigating Transitions
- **Topic 6:** Applying the ADKAR Model to Real-World Scenarios
- **Reflection & Review:** Group discussions on implementation challenges and solutions, review of best practices.

## Day 4: Managing and Sustaining Change

- **Topic 1:** Techniques for Overcoming Resistance to Change
- **Topic 2:** Continuous Feedback and Iteration Strategies
- **Topic 3:** Monitoring Success Metrics for Change Initiatives
- **Topic 4:** Ensuring Behavioral Change with Effective Tools
- **Topic 5:** Sustaining Momentum: Keeping the Change Alive
- **Topic 6:** Case Studies: Lessons Learned from Successful Change Initiatives
- **Reflection & Review:** Review of tools and metrics, discussing long-term sustainability.

## Day 5: Advanced Techniques and Strategic Integration

- **Topic 1:** Advanced Applications of the Prosci Change Management Methodology
- **Topic 2:** Integrating Cultural Change with Organizational Goals
- **Topic 3:** Scaling Change Across Departments and Functions
- **Topic 4:** Aligning Leadership and Team Dynamics with Change Objectives
- **Topic 5:** Building a Culture of Continuous Improvement
- **Topic 6:** Finalizing Action Plans for Future Change Initiatives
- **Reflection & Review:** Final group presentations, sharing actionable insights, and course wrap-up.



## How This Course is Different

This course offers a unique focus on the Prosci Change Management methodology and the ADKAR model, making it ideal for professionals seeking to align with globally recognized best practices. Participants will gain practical tools, templates, and actionable insights that can be directly applied to their workplace challenges. The hands-on approach ensures a deep understanding of change management processes, enabling participants to drive sustainable transformation and achieve measurable results.



## Training Course Categories



**Finance and  
Accounting Training  
Courses**



**Agile PM and Project  
Management Training  
Courses**



**Certified Courses By  
International Bodies**



**Communication and  
Public Relations  
Training Courses**



**Data Analytics Training  
and Data Science  
Courses**



**Environment &  
Sustainability Training  
Courses**



**Governance, Risk and  
Compliance Training  
Courses**



**Human Resources  
Training and  
Development Courses**



**IT Security Training & IT  
Training Courses**



**Leadership and  
Management Training  
Courses**



**Legal Training,  
Procurement and  
Contracting Courses**



**Maintenance Training  
and Engineering  
Training Courses**





# Training Course Categories



**Marketing, Customer Relations, and Sales Courses**



**Occupational Health, Safety and Security Training Courses**



**Oil & Gas Training and Other Technical Courses**



**Personal & Self-Development Training Courses**



**Quality and Operations Management Training Courses**



**Secretarial and Administration Training Courses**



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## Training Cities



**Accra - Ghana**



**Amman - Jordan**



**Amsterdam - Netherlands**



**Baku - Azerbaijan**



**Bali - Indonesia**



**Bangkok - Thailand**



**Barcelona - Spain**



**Cairo - Egypt**



**Cape town - South Africa**



**Casablanca - Morocco**



**Chicago - USA**



**Doha - Qatar**



**Dubai - UAE**



**Geneva - Switzerland**



**Istanbul - Turkey**



**Jakarta - Indonesia**





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## Training Cities



**Johannesburg -  
South Africa**



**Kuala Lumpur -  
Malaysia**



**Langkawi -  
Malaysia**



**London - UK**



**Madrid - Spain**



**Manama - Bahrain**



**Milan - Italy**



**Munich - Germany**



**Nairobi - Kenya**



**Paris - France**



**Phuket - Thailand**



**Prague - Czech  
Republic**



**Rome - Italy**



**San Diego - USA**



**Sharm El-Sheikh -  
Egypt**



**Tbilisi - Georgia**



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## Training Cities



**Tokyo - Japan**



**Trabzon - Turkey**



**Vienna - Austria**



**Zanzibar - Tanzania**



**Zoom - Online  
Training**

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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