

Operational Resilience Management : Master Risk & Business Continuity Training Course





# Operational Resilience Management : Master Risk & Business Continuity Training Course

#### **Course Overview:**

Operational disruptions are inevitable, but organizations that master operational resilience can mitigate risks, sustain business continuity, and recover faster from crises. The Operational Resilience Management: Master Risk & Business Continuity Training Course equips professionals with essential knowledge in risk management, crisis response, and cyber resilience. Through this training, participants will develop strategic approaches for business impact analysis, resilience testing, and compliance management. With a focus on regulatory frameworks, third-party risk management, and digital resilience, attendees will gain practical insights into strengthening operational resilience within their organizations. This comprehensive course prepares participants for the Lead Operational Resilience Manager certification, enhancing their expertise in implementing resilience strategies effectively.

### **Target Audience:**

- Business continuity managers
- Risk managers and compliance officers
- IT and cyber resilience professionals
- Crisis management specialists
- Operations and governance executives
- Consultants specializing in resilience strategies
- Auditors and regulatory professionals

### **Targeted Organizational Departments:**

- Risk management and compliance
- Business continuity planning
- IT and cybersecurity
- Operations and supply chain management
- Corporate governance
- · Regulatory affairs



#### **Targeted Industries:**

- · Banking and financial services
- Healthcare and pharmaceuticals
- Telecommunications
- Energy and utilities
- Government and public sector
- Manufacturing and logistics
- Retail and e-commerce

### **Course Offerings:**

By the end of this course, participants will be able to:

- Implement operational resilience frameworks within their organizations.
- Conduct business impact analysis and risk assessment to identify critical business services.
- Develop strategies for crisis management, disaster recovery, and compliance management.
- Enhance cyber resilience and third-party risk management.
- Apply best practices for testing and improving operational resilience.
- Prepare for the Lead Operational Resilience Manager certification.

### **Training Methodology:**

This course employs an interactive and practical approach, incorporating:

- Case studies on real-world operational resilience challenges.
- Scenario-based learning to simulate crisis response and incident management.
- Discussions to encourage peer learning and industry insights.
- Self-assessments to evaluate participants' resilience strategies.

#### **Course Toolbox:**

- · Business resilience frameworks
- Business impact analysis templates
- Risk assessment and mitigation checklists
- Compliance and regulatory standards guides
- Crisis response and recovery planning tools
- Cyber resilience best practices
- Operational resilience scenario testing models

### **Course Agenda:**



#### **Day 1: Foundations of Operational Resilience**

- **Topic 1:** Introduction to operational resilience and risk management
- **Topic 2:** Regulatory and standards framework for resilience
- **Topic 3:** Identifying critical business services and impact tolerances
- Topic 4: Business continuity and resilience planning
- **Topic 5:** Governance in operational resilience management
- Topic 6: Risk assessment methodologies
- Reflection & Review: Key takeaways and discussion

#### **Day 2: Planning Resilience Frameworks**

- **Topic 1:** Business impact analysis fundamentals
- Topic 2: Risk assessment and mitigation strategies
- **Topic 3:** Resource planning and allocation for resilience
- Topic 4: Third-party risk management and supply chain resilience
- Topic 5: Cyber resilience and digital protection measures
- Topic 6: Compliance and regulatory considerations in resilience planning
- Reflection & Review: Lessons learned and practical applications

#### **Day 3: Establishing Resilience Practices**

- **Topic 1:** Cyber resilience best practices and frameworks
- Topic 2: Crisis response and incident management
- Topic 3: Developing a resilience organizational culture
- Topic 4: Disaster recovery planning and testing
- Topic 5: Leadership and decision-making in resilience management
- Topic 6: Communication strategies for operational disruptions
- Reflection & Review: Group discussions and case study analysis

#### Day 4: Testing & Continuous Improvement

- **Topic 1:** Conducting resilience scenario testing and self-assessments
- Topic 2: Incident response effectiveness and assessment
- Topic 3: Monitoring and evaluating operational resilience performance
- Topic 4: Lessons learned and continuous improvement strategies
- Topic 5: Integrating resilience into overall business strategy
- Topic 6: Best practices in resilience planning and adaptation
- Reflection & Review: Summary and future action planning



## Day 5: Advantenaining scouirs en Categories **Preparation**



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Certified Courses By International Bodies



Communication and **Public Relations Training Courses** 

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required for the entire course?

Data Analytics Training Environment **Environment &** 

Sustainability Training

Governance, Risk and Compliance Training

**Human Resources** Training\_and Each day consission lasts approximately ses hours, totaling 20.25 bours of instruction promitive ways.

### How does operational resilience differ from business continuity



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COLLEGE Straining & IT **Training Courses** 

Leadership and **Management Training** 

Legal Training, **Procurement and** 

**Maintenance Training** and Engineering

Unlike traditional business continuity or risk management courses, this program integrates cyber resilience, third-party risk, compliance, and governance strategies into a holistic framework. Participants will gain hands-on experience through scenario-based learning, regulatory case studies, and industry-specific best practices. Furthermore, this course is aligned with the Lead Operational Resilience Manager certification, offering a recognized credential for professionals aiming to advance their careers in operational resilience management. By the end of the program, attendees will be equipped with the tools and knowledge to build resilience strategies, mitigate risks, and enhance business continuity across industries.



# **Training Course Categories**



Marketing, Customer Relations, and Sales Courses



Occupational Health, Safety and Security Training Courses



Oil & Gas Training and Other Technical Courses



Personal & Self-Development Training Courses



Quality and Operations Management Training Courses



Secretarial and Administration Training Courses



# **Training Cities**



Accra - Ghana



Amman - Jordan



Amsterdam - Netherlands



Baku - Azerbaijan



Bali - Indonesia



**Bangkok - Thailand** 



Barcelona - Spain



Cairo - Egypt



Cape town - South Africa



Casablanca -Morocco



Doha - Qatar



Dubai - UAE



Geneva -Switzerland



**Istanbul - Turkey** 



Jakarta - Indonesia



Johannesburg -South Africa



# **Training Cities**



Kuala Lumpur -Malaysia



Langkawi -Malaysia



London - UK



Madrid - Spain



Manama - Bahrain



Milan - Italy



Nairobi - Kenya



Paris - France



**Phuket - Thailand** 



Prague - Czech Republic



Rome - Italy



Sharm El-Sheikh -Egypt



Tbilisi - Georgia



Tokyo - Japan



Vienna - Austria



Zanzibar - Tanzania



# **Training Cities**



Zoom - Online Training

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

# **OUR VISION**

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

# **OUR MISSION**

We are dedicated to developing valueadding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

# WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.





### **CONTACT US**





