



# **ISO/IEC 38500 IT Governance Certification: Master IT Leadership & Strategy Training Course**



**AGILE LEADERS**  
Training Center



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## **Course Overview:**

The ISO/IEC 38500 IT Governance Certification: Master IT Leadership & Strategy Training Course is designed to equip professionals with comprehensive expertise to successfully evaluate, direct, and monitor an organization's IT governance model based on ISO/IEC 38500. Participants will delve into normative frameworks for IT governance, understand critical best practices, and explore the Evaluate-Direct-Monitor model to effectively manage IT resources, risks, and strategies. Unique to this course is the integration of real-world scenarios and case studies from industry-leading companies, enabling practical application of IT governance principles and enhancing leadership skills in strategic IT management. Attendees will also benefit from insights into aligning corporate and IT governance through frameworks such as COBIT 5 and CGEIT. Upon completion, participants can sit for the certification exam to earn the prestigious PECB Certified ISO/IEC 38500 Lead IT Corporate Governance Manager credential, demonstrating their capability to effectively manage IT governance within their organizations.

## **Target Audience:**

- IT Governance Managers
- CIOs and CTOs
- Senior IT Consultants
- IT Risk Managers
- Corporate Governance Advisors
- IT Auditors

## **Targeted Organizational Departments:**

- IT and Technology Management
- Corporate Governance and Compliance
- Risk Management and Audit
- Information Security

## **Targeted Industries:**

- Financial Services
- Healthcare
- Information Technology
- Telecommunications
- Government Agencies
- Energy and Utilities

## Course Offerings:

By the end of this course, participants will be able to:

- Understand and apply ISO/IEC 38500 principles effectively
- Implement Evaluate-Direct-Monitor frameworks to govern IT operations
- Align corporate governance with IT governance frameworks
- Develop strategic IT governance policies
- Effectively evaluate IT risks and compliance standards
- Guide organizations through ISO 38500 certification processes

## Training Methodology:

This course utilizes an interactive blend of theory, case studies, and practical exercises, fostering an engaging learning environment. Each session includes insightful lectures supported by real-life examples from leading organizations. Participants actively engage in group discussions, role-playing, and practical case studies designed to apply IT governance principles and the Evaluate-Direct-Monitor model effectively. Additionally, interactive feedback sessions and practice tests mirror the PECB certification exam, ensuring participants thoroughly grasp the concepts and methodologies required for successful IT governance management. Participants receive ongoing instructor guidance, which encourages active learning, critical thinking, and the development of applicable governance strategies relevant to their organizational context.

## Course Toolbox:

- Comprehensive Course Workbook
- ISO/IEC 38500 Standards PDF
- Case Studies Document
- Practice Exam Questions
- Strategic Governance Checklists and Templates
- Recommended Reading List
- Access to Online Resource Portal

## Course Agenda:

### Day 1: Fundamentals of IT Governance

- **Topic 1:** Overview of ISO/IEC 38500 Standard
- **Topic 2:** Principles of Effective IT Governance
- **Topic 3:** Normative Frameworks
- **Topic 4:** Evaluate-Direct-Monitor Model
- **Topic 5:** Relationship between IT Governance and IT Management
- **Topic 6:** Introduction to Governance Best Practices
- **Reflection & Review:** Discussions and Key Takeaways



## **Day 2: Stakeholder Engagement and IT Alignment**

- **Topic 1:** Stakeholder Identification and Engagement
- **Topic 2:** Clarifying Sponsorship and Responsibilities
- **Topic 3:** Strategic Alignment of IT and Business
- **Topic 4:** IT Governance and COBIT 5 Framework
- **Topic 5:** Introduction to CGEIT Principles
- **Topic 6:** Practical Stakeholder Management Exercises
- **Reflection & Review:** Practical Exercises and Interactive Feedback

## **Day 3: IT Risk Management and Compliance**

- **Topic 1:** Evaluating IT Risks
- **Topic 2:** Compliance Management
- **Topic 3:** IT Governance Auditing Techniques
- **Topic 4:** Risk Mitigation Strategies
- **Topic 5:** Best Practices in IT Governance Compliance
- **Topic 6:** Compliance Case Study Workshop
- **Reflection & Review:** Case Study Analysis and Discussion

## **Day 4: Directing and Monitoring IT Governance**

- **Topic 1:** Developing IT Governance Policies
- **Topic 2:** Performance Monitoring Techniques
- **Topic 3:** Governance Reporting Structures
- **Topic 4:** Continuous Improvement of IT Governance
- **Topic 5:** Managing Governance Change
- **Topic 6:** Interactive Policy Development Workshop
- **Reflection & Review:** Role-playing Exercises and Group Feedback

## **Day 5: Certification Preparation and Exam Strategies**

- **Topic 1:** Exam Overview and Strategies
- **Topic 2:** Mock Exam and Practice Questions
- **Topic 3:** Review Key Concepts and Frameworks
- **Topic 4:** Clarifying Doubts and Difficult Topics
- **Topic 5:** Exam Readiness Assessment
- **Topic 6:** Final Exam Strategy Session
- **Reflection & Review:** Comprehensive Course Recap and Final Q&A

## **FAQ:**



### **What specific qualifications or prerequisites are needed for participants before enrolling in the course?**

Participants should have a fundamental understanding of IT Governance principles and familiarity with the ISO/IEC 38500 standard.

### **How long is each day's session, and is there a total number of hours required for the entire course?**

Each day's session lasts approximately 4-5 hours, with interactive activities included. The total course duration spans five days, totaling 20-25 instructional hours.

### **What is the primary difference between IT Governance and IT Management?**

IT Governance provides strategic direction and oversight of IT resources to align with organizational goals, while IT Management involves the day-to-day operational administration of technology resources.

### **How This Course is Different from Other ISO/IEC 38500 Courses:**

The ISO/IEC 38500 IT Governance Certification course uniquely combines theoretical depth with hands-on practical experience, providing real-world application through case studies and interactive exercises. Unlike other courses, participants gain insights into both strategic alignment

# Training Course Categories



**Finance and  
Accounting Training  
Courses**



**Agile PM and Project  
Management Training  
Courses**



**Certified Courses By  
International Bodies**



**Communication and  
Public Relations  
Training Courses**



**Data Analytics Training  
and Data Science  
Courses**



**Environment &  
Sustainability Training  
Courses**



**Governance, Risk and  
Compliance Training  
Courses**



**Human Resources  
Training and  
Development Courses**



**IT Security Training & IT  
Training Courses**



**Leadership and  
Management Training  
Courses**



**Legal Training,  
Procurement and  
Contracting Courses**



**Maintenance Training  
and Engineering  
Training Courses**





# Training Course Categories



**Marketing, Customer Relations, and Sales Courses**



**Occupational Health, Safety and Security Training Courses**



**Oil & Gas Training and Other Technical Courses**



**Personal & Self-Development Training Courses**



**Quality and Operations Management Training Courses**



**Secretarial and Administration Training Courses**



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**Cape town - South Africa**



**Casablanca - Morocco**



**Doha - Qatar**



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# Training Cities



**Zoom - Online  
Training**

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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