



# **Certified Management Systems Internal Auditor Training Course | ISO 19011 Audit**



**AGILE LEADERS**  
Training Center



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## **Course Overview:**

The Certified Management Systems Internal Auditor Training Course | ISO 19011 Audit is a comprehensive corporate training program designed to equip professionals with the knowledge and skills necessary to perform internal audits effectively. This course follows ISO 19011 guidelines and is ideal for those looking to enhance their internal auditing capabilities, ensuring compliance, quality, and continual improvement within their organizations.

Through a combination of theoretical learning, practical exercises, and case studies, participants will gain a thorough understanding of management system audits, compliance audit training, and internal auditor skills. The course covers essential topics such as planning and executing audits, evaluating audit effectiveness, risk-based internal auditing, and reporting findings professionally. Whether you are pursuing PECB internal auditor certification, looking to transition into an ISO internal auditor role, or want to enhance your organization's internal audit program development, this course is tailored to meet industry standards and best practices.

## **Target Audience:**

- Internal auditors and compliance officers
- Quality management professionals
- Individuals involved in management system audits
- Employees responsible for ISO 19011 compliance
- Professionals seeking auditor certification
- Business consultants specializing in auditing and compliance

## **Targeted Organizational Departments:**

- Quality Assurance & Compliance
- Risk Management
- Operations & Process Improvement
- Internal Control & Governance
- Health, Safety, and Environment HSE
- Financial and IT Audit



## Targeted Industries:

- Manufacturing and Production
- Healthcare and Pharmaceuticals
- Information Technology and Cybersecurity
- Financial Services and Banking
- Construction and Engineering
- Energy and Utilities
- Supply Chain and Logistics

## Course Offerings:

By the end of this course, participants will be able to:

- Understand ISO 19011 internal auditor certification requirements
- Develop internal audit skills to conduct and manage audits
- Implement risk-based internal auditing approaches
- Identify and apply the best ISO audit methods and procedures
- Execute internal audit follow-up activities
- Enhance internal auditor behavior and ethics
- Improve internal audit planning, execution, and reporting

## Training Methodology:

This course employs a hands-on approach, integrating:

- Case Studies & Real-World Scenarios: Application of internal auditing best practices
- Role-Playing & Simulations: Developing auditor interview techniques
- Discussions: Sharing experiences and best practices in compliance audit training
- Assessment & Feedback Sessions: Personalized guidance on improving audit execution

## Course Toolbox:

- Comprehensive PECB internal auditor study materials
- ISO 19011 audit guidelines and compliance templates
- Audit checklists for conducting management system audits
- Case study exercises for reporting internal audit findings
- Sample questions for how to pass the internal auditor exam

## Course Agenda:



## **Day 1: Fundamentals of Internal Auditing**

- **Topic 1:** Introduction to ISO 19011 training and audit principles
- **Topic 2:** Understanding internal audit skills and auditor competencies
- **Topic 3:** Overview of management system audit processes
- **Topic 4:** Ethical considerations in internal auditor behavior and ethics
- **Topic 5:** Common challenges in ISO internal auditing
- **Topic 6:** Case studies on management system audits

## **Day 2: Audit Planning and Preparation**

- **Topic 1:** Steps to conduct an internal audit effectively
- **Topic 2:** Understanding risk-based internal auditing approaches
- **Topic 3:** Developing an internal audit program
- **Topic 4:** Internal audit planning and execution strategies
- **Topic 5:** Identifying key audit objectives and scope
- **Topic 6:** Compliance with ISO audit methods and procedures

## **Day 3: Conducting the Internal Audit**

- **Topic 1:** Performing audit interviews and collecting audit evidence
- **Topic 2:** Best audit methods and procedures for ISO compliance
- **Topic 3:** Identifying and documenting audit findings
- **Topic 4:** Handling internal audit follow-up activities
- **Topic 5:** Managing audit challenges and stakeholder expectations
- **Topic 6:** Real-world internal audit case study

## **Day 4: Audit Reporting and Effectiveness Evaluation**

- **Topic 1:** Evaluating internal audit effectiveness
- **Topic 2:** Internal auditor vs external auditor roles and responsibilities
- **Topic 3:** Best practices for writing audit certification reports
- **Topic 4:** Compliance and management system audit training insights
- **Topic 5:** Continuous improvement in internal auditing for business improvement
- **Topic 6:** Role of audits in corporate governance and risk management

## **Day 5: Certification Exam & Course Conclusion**

- **Topic 1:** Review and practice session: How to pass the internal auditor exam
- **Topic 2:** Final Q&A on PECB management systems certification
- **Topic 3:** Career opportunities and internal auditor career path
- **Topic 4:** Salary expectations for certified internal auditors
- **Topic 5:** How to apply auditing skills in different industries
- **Topic 6:** Next steps for professional growth in auditing

## **FAQ:**



## **What specific qualifications or prerequisites are needed for participants before enrolling in the course?**

There are no formal prerequisites; however, basic knowledge of management systems and auditing principles is beneficial.

## **How long is each day's session, and is there a total number of hours required for the entire course?**

Each day's session is generally structured to last around 4-5 hours, with breaks and interactive activities included. The total course duration spans five days, approximately 20-25 hours of instruction.

## **What are the key challenges internal auditors face, and how does this course help overcome them?**

One common challenge is understanding the nuances of ISO 19011 compliance and effectively identifying audit non-conformities. This course equips participants with internal audit principles and best practices to navigate these challenges confidently.

## **How This Course is Different from Other Internal Auditor Courses:**

The Certified Management Systems Internal Auditor Training Course | ISO 19011 Audit stands out due to its practical, hands-on approach, focusing on real-world applications rather than just theoretical concepts. Unlike other courses, this program provides a deep dive into ISO 19011 internal auditor certification, covering everything from internal audit planning and execution to risk-based internal auditing and audit follow-up activities. Additionally, it integrates interactive training methodologies, including simulations, case studies, and group discussions, to ensure that participants leave with tangible skills they can immediately apply in their workplace.

By the end of the course, participants will have a solid understanding of internal auditing for management systems, positioning themselves for career advancement in compliance, governance, and operational excellence.

# Training Course Categories



**Agile PM and Project Management Training Courses**



**Certified Courses By International Bodies**



**Communication and Public Relations Training Courses**



**Continues Professional Development (CPD) Certified Courses**



**Data Analytics Training and Data Science Courses**



**Environment & Sustainability Training Courses**



**Finance and Accounting Training Courses**



**Governance, Risk and Compliance Training Courses**



**HR TRAINING & DEVELOPMENT**

**Human Resources Training and Development Courses**



**IT Security Training & IT Training Courses**



**Leadership and Management Training Courses**



**PROCUREMENT LEGAL TRAINING CONTRACTING COURSES**

**Legal Training, Procurement and Contracting Courses**



# Training Course Categories



**Maintenance Training  
and Engineering  
Training Courses**



**Marketing, Customer  
Relations, and Sales  
Courses**



**Occupational Health,  
Safety and Security  
Training Courses**



**Personal & Self-  
Development Training  
Courses**



**Quality and Operations  
Management Training  
Courses**



**Secretarial and  
Administration Training  
Courses**



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**Manama - Bahrain**



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**Tbilisi - Georgia**



**Tokyo - Japan**



**Trabzon - Turkey**



**Vienna - Austria**



**Zanzibar - Tanzania**



**Zoom - Online Training**

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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## CONTACT US

 UAE, Dubai Investment Park First

 +971585964727  
 +447700176600

 [sales@agile4training.com](mailto:sales@agile4training.com)