



Production-Grade MLOps: Building Reliable Machine Learning Systems Using SRE Principles



AGILE LEADERS
Training Center



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Course Overview:

This advanced training program connects machine learning engineering with site reliability engineering SRE to create reliable, scalable, and production-ready ML systems. The course covers best practices from software engineering and DevOps throughout the ML lifecycle.

Participants will explore key topics such as ML model monitoring, data reliability, model serving strategies, and incident response, aligned with industry standards like MLOps best practices, machine learning system design, and ML deployment strategies.

Target Audience:

- Machine Learning Engineers
- MLOps Engineers
- Site Reliability Engineers
- Data Scientists
- Data Engineers
- Software Developers integrating ML
- AI Product Managers
- DevOps Professionals entering ML environments

Targeted Organisational Departments:

- Data Science & AI Units
- Engineering & DevOps
- IT Operations & Infrastructure
- Quality Assurance and Risk
- Product and Innovation Teams
- ML Governance & Compliance

Targeted Industries:

- Financial Services
- Healthcare
- E-commerce & Retail
- Telecommunications
- Technology & Cloud Services
- Government & Public Sector

Course Offerings:

By the end of this course, participants will be able to:

- Design reliable ML systems using SRE principles
- Build scalable ML production pipelines
- Apply ML observability tools for monitoring and validation
- Define SLOs and SLIs for ML workflows
- Implement robust ML deployment strategies
- Mitigate ML model reproducibility issues and data drift
- Address ML incident response and recovery using structured playbooks
- Apply privacy, fairness, and ethical ML design considerations

Training Methodology:

This program combines instructor-led sessions, peer discussions, case studies, and simulation labs. Participants will work in small groups to design machine learning system architectures, analyse model failures, and establish Service Level Objectives SLOs and Service Level Indicators SLIs.

Course Toolbox:

- Course ebook and system design templates
- Access to monitoring and observability sandbox e.g., Prometheus, Grafana for ML
- Sample datasets for model training and validation
- Checklists for ML reproducibility and ethical AI assessment
- Templates for SLOs and incident response planning

Course Agenda:

Day 1: Foundations of Reliable ML Systems

- **Topic 1:** Understanding the ML Lifecycle and Reliability Challenges
- **Topic 2:** Core Principles of Site Reliability Engineering for ML Systems
- **Topic 3:** Data Collection, Labeling, and Governance Issues
- **Topic 4:** Building Robust ML Training Pipelines
- **Topic 5:** Failure Modes and Production Risks in ML Workflows
- **Topic 6:** Model Development vs. System Design Trade-offs
- **Reflection & Review:** Lessons from the ML Loop and YarnIt Case Study



Day 2: Data Management and Governance in ML

- **Topic 1:** Designing for Data Durability, Versioning, and Access Control
- **Topic 2:** Feature Stores, Metadata, and Labeling Infrastructure
- **Topic 3:** Data Privacy, Security, and Fairness Considerations
- **Topic 4:** Documentation Practices for Human Annotation and Label Quality
- **Topic 5:** Policy and Compliance Impacts on ML Pipelines
- **Topic 6:** Debugging Data-Driven Failures and Edge Cases
- **Reflection & Review:** Review of Governance Failures and Preventive Design

Day 3: Model Validation, Observability, and Monitoring

- **Topic 1:** Defining Quality Metrics for Model Validity and Effectiveness
- **Topic 2:** Offline Evaluation: Metrics, Distributions, and Benchmarks
- **Topic 3:** Online Evaluation: A/B Testing and Shadow Deployment
- **Topic 4:** Building and Using ML Observability Tools
- **Topic 5:** Designing and Measuring ML-specific SLOs and SLIs
- **Topic 6:** Monitoring for Feature Drift, Data Skew, and Model Degradation
- **Reflection & Review:** Observability Strategy and Dashboard Use Cases

Day 4: Scalable Deployment and Incident Response

- **Topic 1:** Model Serving Architectures: Batch, Online, and Edge
- **Topic 2:** Model Deployment Strategies: Blue/Green, Canary, and Rollbacks
- **Topic 3:** Autoscaling, Caching, and Disaster Recovery Patterns
- **Topic 4:** Developing and Executing Incident Response Playbooks
- **Topic 5:** Root Cause Analysis and Postmortems in ML Contexts
- **Topic 6:** Ethical Risks, Bias Failures, and Operational Accountability
- **Reflection & Review:** Simulation of Outage Response and Model Resilience

Day 5: Organizational Integration and MLOps Best Practices

- **Topic 1:** Designing ML Teams and Roles Across the Organization
- **Topic 2:** Organizational Patterns for ML Integration: Centralized vs. Decentralized
- **Topic 3:** Continuous ML Systems and Real-Time Model Updates
- **Topic 4:** Governance, Ethics, and Lifecycle Ownership
- **Topic 5:** Practical Case Studies: NLP Load Testing, Privacy-Aware Pipelines, Ad Click Prediction
- **Topic 6:** Auditing and Compliance in Enterprise MLOps
- **Reflection & Review:** Capstone Presentations and Peer Feedback

FAQ:

What specific questions should you ask before enrolling in the course?

Training Course Categories



Each day's session is generally structured to last around 4-5 hours with breaks and interactive activities included. The total course duration spans five days, approximately 20-25 hours of instruction.

What's the difference between monitoring ML models and traditional software?



Unlike typical MLOps training, this course emphasises operational excellence. It combines *reliable machine learning* principles with software engineering practices and real-world case studies of ML failures, model drift, and incident recovery.

Incidents observed in the course include: 1. Model drift, 2. Data quality issues, 3. Model performance degradation, 4. Model security vulnerabilities, 5. Model bias/discrimination, 6. Model explainability, 7. Model interpretability, 8. Model transparency, 9. Model accountability, 10. Model responsibility, 11. Model integrity, 12. Model reliability, 13. Model availability, 14. Model security, 15. Model privacy, 16. Model ethics, 17. Model governance, 18. Model compliance, 19. Model risk, 20. Model resilience, 21. Model robustness, 22. Model flexibility, 23. Model scalability, 24. Model portability, 25. Model interoperability, 26. Model compatibility, 27. Model compatibility, 28. Model compatibility, 29. Model compatibility, 30. Model compatibility.





Training Course Categories



Marketing, Customer Relations, and Sales Courses



Occupational Health, Safety and Security Training Courses



Oil & Gas Training and Other Technical Courses



Personal & Self-Development Training Courses



Quality and Operations Management Training Courses



Secretarial and Administration Training Courses



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WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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