



## **ISO 21001 Lead Implementer: Educational EOMS Training**



**AGILE LEADERS**  
Training Center



## **ISO 21001 Lead Implementer: Educational EOMS Training**

### **Course Overview:**

This 5-day ISO 21001 Lead Implementer training course is designed to equip participants with the knowledge and skills to implement, manage, and maintain an Educational Organizations Management System EOMS according to ISO 21001 standards. The course provides detailed coverage of all PECB-recognized exam domains, including initiation, planning, implementation, performance evaluation, continual improvement, and audit preparation. Participants will gain both theoretical understanding and practical skills through exercises, case studies, and exam-oriented activities, preparing them to successfully achieve the PECB ISO 21001 Lead Implementer certification.

### **Target Audience:**

- Educational institution leaders
- Quality Assurance Managers
- Compliance Officers in the education sector
- Auditors and Consultants for educational organizations
- Professionals involved in education management system certification
- Human Resource and Training Managers

### **Targeted Organizational Departments:**

- Academic Administration & Curriculum Development
- Quality Assurance & Compliance
- Education Policy & Governance
- Distance Learning & E-Learning Management
- Institutional Development & Accreditation

### **Targeted Industries:**

- Higher Education Institutions
- K-12 Schools
- Corporate Training Centers
- Vocational and Technical Education Providers
- E-Learning Platforms & Online Education Providers



## Course Offerings:

By the end of this course, participants will be able to:

- Understand ISO 21001 requirements and its applicability to different educational institutions.
- Implement a compliant Educational Organizations Management System.
- Master the ISO 21001 audit process and certification requirements.
- Gain expertise in ISO 21001 Lead Implementer and Lead Auditor training.
- Enhance student satisfaction and educational quality through ISO 21001 compliance training.
- Differentiate ISO 21001 vs ISO 9001 and leverage best practices for the education sector.

## Training Methodology:

- Case studies analyzing real-world applications of ISO 21001 for universities, schools, and training centers.
- Hands-on exercises and group discussions.
- Mock audits and role-playing exercises to simulate ISO 21001 certification training.
- Access to ISO 21001 online training resources, including pre-recorded lessons and study guides.

## Course Toolbox:

- Training manuals and ISO 21001 documentation requirements templates.
- Interactive case studies and checklists.
- Online study portal with PECB ISO 21001 training materials.
- Sample questions for ISO 21001 exam preparation.

## Course Agenda:

### Day 1: Introduction & EOMS Fundamentals

- **Topic 1:** Overview of ISO 21001 and EOMS concepts
- **Topic 2:** Context of the organization and interested parties
- **Topic 3:** Scope, applicability, and key requirements of ISO 21001
- **Topic 4:** Fundamental principles and concepts of EOMS
- **Topic 5:** Leadership commitment and roles in implementation
- **Topic 6:** Initiating an EOMS implementation project
- **Reflection & Review:** Summarize key principles, discuss organizational alignment, and review initial planning steps



## Day 2: Planning the EOMS Implementation

- **Topic 1:** Establishing EOMS policy and objectives
- **Topic 2:** Risk and opportunity assessment in educational organizations
- **Topic 3:** Resource planning, competence, and staff awareness
- **Topic 4:** Planning operational processes and documentation
- **Topic 5:** Planning actions to address identified risks and opportunities
- **Topic 6:** Developing a project implementation roadmap
- **Reflection & Review:** Review planning techniques, identify potential implementation gaps, and prepare for operational deployment

## Day 3: Implementation of an EOMS

- **Topic 1:** Communication strategies and awareness programs
- **Topic 2:** Operational planning and control of educational services
- **Topic 3:** Design and delivery of educational products/services
- **Topic 4:** Control of externally provided processes
- **Topic 5:** Management of documented information and records
- **Topic 6:** Deployment of planned arrangements and operational practices
- **Reflection & Review:** Discuss practical implementation challenges, case studies, and corrective measures

## Day 4: Monitoring, Performance Evaluation & Improvement

- **Topic 1:** Monitoring and measurement of system performance
- **Topic 2:** Planning and conducting internal audits
- **Topic 3:** Management review process and reporting
- **Topic 4:** Handling nonconformities and corrective actions
- **Topic 5:** Continual improvement mechanisms for EOMS
- **Topic 6:** Digital tools and techniques to enhance ISO 21001 monitoring
- **Reflection & Review:** Analyze evaluation results, discuss audit outcomes, and review improvement planning



## **Day 5: Certification Preparation & Exam Readiness**

- **Topic 1:** Preparing documentation for certification audits
- **Topic 2:** Review of all ISO 21001 clauses and implementation practices
- **Topic 3:** Mock audit exercises and case studies
- **Topic 4:** Exam-focused question review and discussion
- **Topic 5:** Exam-taking strategies and tips for PECB Lead Implementer
- **Topic 6:** Review of practical implementation scenarios and lessons learned
- **Reflection & Review:** Consolidate learning, clarify doubts, and ensure readiness for the PECB ISO 21001 Lead Implementer exam

## **FAQ:**

### **What specific qualifications or prerequisites are needed for participants before enrolling in the course?**

No prior certification is required, but a basic understanding of educational management principles or quality management systems is beneficial.

### **How long is each day's session, and is there a total number of hours required for the entire course?**

Each day's session lasts approximately 4-5 hours, totaling 20-25 hours of instruction over five days.

### **How does ISO 21001 benefit educational institutions compared to ISO 9001?**

While ISO 9001 focuses on general quality management systems, ISO 21001 is specifically tailored to educational institutions, emphasizing learner satisfaction, accessibility, and personalized education.

### **How This Course is Different from Other ISO 21001 Courses:**

This course differentiates itself from generic ISO 21001 certification training by providing hands-on learning, real-world case studies, and a structured implementation guide. Participants receive PECB ISO 21001 training materials and insights from experienced quality management professionals in education. We also offer extensive online resources, making the course accessible for both in-person and remote learners.



# Training Course Categories



**Agile PM and Project Management Training Courses**



**Certified Courses By International Bodies**



**Communication and Public Relations Training Courses**



**Data Analytics Training and Data Science Courses**



**Environment & Sustainability Training Courses**



**Finance and Accounting Training Courses**



**Governance, Risk and Compliance Training Courses**



**Human Resources Training and Development Courses**



**IT Security Training & IT Training Courses**



**Leadership and Management Training Courses**



**Legal Training, Procurement and Contracting Courses**



**Maintenance Training and Engineering Training Courses**



# Training Course Categories



**Marketing, Customer Relations, and Sales Courses**



**Occupational Health, Safety and Security Training Courses**



ELEVATE YOUR POTENTIAL THROUGH TRAINING

**Personal & Self-Development Training Courses**



**Quality and Operations Management Training Courses**



PROFESSIONAL DEVELOPMENT & SKILLS

**Secretarial and Administration Training Courses**



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**Bangkok - Thailand**



**Barcelona - Spain**



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**Cairo - Egypt**



**Cape town - South Africa**



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**Paris - France**



**Phuket - Thailand**



**Porto - Portugal**



**Prague - Czech Republic**



**Riyadh - Saudi Arabia**



**Rome - Italy**



**San Diego - USA**



**Seoul - South Korea**



**Sharm El-Sheikh - Egypt**



**Singapore - Singapore**



**Tashkent - Uzbekistan**



**Tbilisi - Georgia**



# Training Cities



**Tokyo - Japan**



**Trabzon - Turkey**



**Vienna - Austria**



**Zanzibar - Tanzania**



**Zoom - Online  
Training**

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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