ISO/IEC 38500 IT Governance Foundation: Exam Prep Training Course

5 – 9 April 2027
Dubai

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Ref: 103600333_34238 **Date:** 5 – 9 April 2027 **Location:** Dubai **Fees:** 6500 Euro

Course Overview:

The ISO/IEC 38500 IT Governance Certification: Master IT Leadership & Strategy Training Course is designed to equip professionals with comprehensive expertise to successfully evaluate, direct, and monitor an organization's IT governance model based on ISO/IEC 38500. Participants will delve into normative frameworks for IT governance, understand critical best practices, and explore the Evaluate-Direct-Monitor model to effectively manage IT resources, risks, and strategies. Unique to this course is the integration of real-world scenarios and case studies from industry-leading companies, enabling practical application of IT governance principles and enhancing leadership skills in strategic IT management. Attendees will also benefit from insights into aligning corporate and IT governance through frameworks such as COBIT 5 and CGEIT. Upon completion, participants can sit for the certification exam to earn the prestigious PECB Certified ISO/IEC 38500 Lead IT Corporate Governance Manager credential, demonstrating their capability to effectively manage IT governance within their organizations.

Target Audience:

- IT Governance Managers
- CIOs and CTOs
- Senior IT Consultants
- IT Risk Managers
- Corporate Governance Advisors
- IT Auditors

Targeted Organizational Departments:

- IT and Technology Management
- Corporate Governance and Compliance
- Risk Management and Audit
- Information Security

Targeted Industries:

- Financial Services
- Healthcare
- Information Technology
- Telecommunications
- Government Agencies
- Energy and Utilities

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Course Offerings:

By the end of this course, participants will be able to:

- Understand and apply ISO/IEC 38500 principles effectively
- Implement Evaluate-Direct-Monitor frameworks to govern IT operations
- Align corporate governance with IT governance frameworks
- Develop strategic IT governance policies
- Effectively evaluate IT risks and compliance standards
- Guide organizations through ISO 38500 certification processes

Training Methodology:

This course utilizes an interactive blend of theory, case studies, and practical exercises, fostering an engaging learning environment. Each session includes insightful lectures supported by real-life examples from leading organizations. Participants actively engage in group discussions, role-playing, and practical case studies designed to apply IT governance principles and the Evaluate-Direct-Monitor model effectively. Additionally, interactive feedback sessions and practice tests mirror the PECB certification exam, ensuring participants thoroughly grasp the concepts and methodologies required for successful IT governance management. Participants receive ongoing instructor guidance, which encourages active learning, critical thinking, and the development of applicable governance strategies relevant to their organizational context.

Course Toolbox:

- Comprehensive Course Workbook
- ISO/IEC 38500 Standards PDF
- Case Studies Document
- Practice Exam Questions
- Strategic Governance Checklists and Templates
- Recommended Reading List
- Access to Online Resource Portal

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Course Agenda:

Day 1: Fundamentals of IT Governance

- **Topic 1:** Overview of ISO/IEC 38500 Standard
- **Topic 2:** Principles of Effective IT Governance
- **Topic 3:** Normative Frameworks
- **Topic 4:** Evaluate-Direct-Monitor Model
- **Topic 5:** Relationship between IT Governance and IT Management
- **Topic 6:** Introduction to Governance Best Practices
- **Reflection & Review:** Discussions and Key Takeaways

Day 2: Stakeholder Engagement and IT Alignment

- **Topic 1:** Stakeholder Identification and Engagement
- **Topic 2:** Clarifying Sponsorship and Responsibilities
- **Topic 3:** Strategic Alignment of IT and Business
- **Topic 4:** IT Governance and COBIT 5 Framework
- **Topic 5:** Introduction to CGEIT Principles
- **Topic 6:** Practical Stakeholder Management Exercises
- **Reflection & Review:** Practical Exercises and Interactive Feedback

Day 3: IT Risk Management and Compliance

- **Topic 1:** Evaluating IT Risks
- **Topic 2:** Compliance Management
- **Topic 3:** IT Governance Auditing Techniques
- **Topic 4:** Risk Mitigation Strategies
- **Topic 5:** Best Practices in IT Governance Compliance
- **Topic 6:** Compliance Case Study Workshop
- **Reflection & Review:** Case Study Analysis and Discussion

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Day 4: Directing and Monitoring IT Governance

- **Topic 1:** Developing IT Governance Policies
- **Topic 2:** Performance Monitoring Techniques
- **Topic 3:** Governance Reporting Structures
- **Topic 4:** Continuous Improvement of IT Governance
- **Topic 5:** Managing Governance Change
- **Topic 6:** Interactive Policy Development Workshop
- **Reflection & Review:** Role-playing Exercises and Group Feedback

Day 5: Certification Preparation and Exam Strategies

- **Topic 1:** Exam Overview and Strategies
- **Topic 2:** Mock Exam and Practice Questions
- **Topic 3:** Review Key Concepts and Frameworks
- **Topic 4:** Clarifying Doubts and Difficult Topics
- **Topic 5:** Exam Readiness Assessment
- **Topic 6:** Final Exam Strategy Session
- **Reflection & Review:** Comprehensive Course Recap and Final Q&A

FAQ:

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

Participants should have a fundamental understanding of IT Governance principles and familiarity with the ISO/IEC 38500 standard.

How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session lasts approximately 4-5 hours, with interactive activities included. The total course duration spans one week, totaling 20-25 instructional hours.

What is the primary difference between IT Governance and IT Management?

IT Governance provides strategic direction and oversight of IT resources to align with organizational goals, while IT Management involves the day-to-day operational administration of technology resources.

How This Course is Different from Other ISO/IEC 38500 Courses:

The ISO/IEC 38500 IT Governance Certification course uniquely combines theoretical depth with hands-on practical experience, providing real-world application through case studies and interactive exercises. Unlike other courses, participants gain insights into both strategic alignment