Information Technology Quality Assurance Training Course

2 – 6 November 2026
London

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Ref: 103600299_50785 **Date:** 2 – 6 November 2026 **Location:** London **Fees:** 5700 Euro

Course Overview

This course equips IT professionals with essential skills in software quality assurance QA. It covers IT Quality Assurance fundamentals, Risk Management in IT Projects, Testing Techniques, and QA Frameworks.

Participants will learn to apply key performance indicators KPIs for continuous improvement, conduct system validation and testing, and develop process improvement strategies. The program includes hands-on experience in software validation, functional testing, and exploratory testing.

Through case studies, attendees will improve their root cause analysis, understand QA compliance standards, and use metrics for decision-making. By the end of the course, participants will be prepared to optimize IT QA processes and enhance software reliability.

Target Audience

- Software Testers and QA Analysts
- IT Project Managers and Team Leads
- Software Developers and Engineers
- IT Risk Management Professionals
- Compliance Officers and IT Auditors
- IT Governance and Operations Professionals

Targeted Organizational Departments

- Quality Assurance and Testing Teams
- IT Governance and Compliance Divisions
- Software Development and Engineering Units
- Risk Management and IT Security Teams
- Operations and IT Support Teams

Targeted Industries

- Information Technology and Software Development
- Financial Services and Banking
- Healthcare and Pharmaceuticals
- Telecommunications and Networking
- Government and Public Sector
- E-commerce and Retail
- Automotive and Manufacturing

Course Offerings

By the end of this course, participants will be able to:

- Understand Fundamentals of IT Quality Assurance and its role in business success.
- Apply Risk Management in IT Projects for improved software reliability.
- Utilize Control Testing Techniques in Software Development for effective validation.
- Analyze IT Quality Assurance Frameworks to align with industry best practices.
- Implement Key Performance Indicators in QA to measure software quality.
- Conduct Functional Testing in IT QA and optimize validation techniques.
- Utilize IT QA Metrics and Data Analysis for decision-making and performance tracking.
- Perform End-to-End Testing in Software Development to ensure robust applications.
- Address Common Challenges in Software Testing and develop mitigation strategies.

Training Methodology

The course employs a combination of interactive learning methodologies, ensuring a highly engaging and practical training experience. Participants will explore real-world case studies, group discussions, and hands-on exercises to grasp validation techniques, regression testing in IT, and root cause analysis in software testing.

Course Toolbox

- Course ebook
- Software Testing Case Studies
- IT QA Process Checklists & Templates
- Quality Control Frameworks & Best Practices Guides
- Online Resources & Industry Reports

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Course Agenda

Day 1: Foundations of IT Quality Assurance

- **Topic 1:** Introduction to Software Quality Assurance
- **Topic 2:** Fundamentals of IT Quality Assurance
- **Topic 3:** Understanding Risk Management in IT Projects
- **Topic 4:** Key Performance Indicators in QA
- **Topic 5:** IT QA Frameworks and Models
- **Topic 6:** Importance of Early Planning in Quality Assurance
- **Reflection & Review:** Summary of key concepts and open discussion

Day 2: Testing Strategies and Validation Techniques

- **Topic 1:** Control Testing Techniques in Software Development
- **Topic 2:** Software Validation Techniques and Best Practices
- **Topic 3:** System Validation and Testing Strategies
- **Topic 4:** Automated vs. Manual Software Testing
- **Topic 5:** Gathering and Organizing Validation Results
- **Topic 6:** Exploratory Testing in IT QA
- **Reflection & Review:** Review and application exercises

Day 3: Risk Management and Compliance

- **Topic 1:** Risk Management in IT Projects
- **Topic 2:** Understanding IT Risk and Compliance
- **Topic 3:** IT Operations Risk Assessment and Control Measures
- **Topic 4:** Defect Prevention in Software Development
- **Topic 5:** Compliance Standards in IT Quality Assurance
- **Topic 6:** IT QA Planning and Execution Strategies
- **Reflection & Review:** Key takeaways and knowledge check

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Day 4: Performance Optimization & Process Improvement

- **Topic 1:** Process Improvement Strategies for IT QA
- **Topic 2:** Root Cause Analysis in Software Testing
- **Topic 3:** Best Practices for IT Quality Control
- **Topic 4:** Performance Testing for IT Applications
- **Topic 5:** IT QA Metrics and Data Analysis
- **Topic 6:** Metrics-Driven Decision Making in QA
- **Reflection & Review:** Group discussion and case study review

Day 5: Advanced QA Strategies & Course Wrap-up

- **Topic 1:** Ensuring Software Reliability Through QA
- **Topic 2:** End-to-End Testing in Software Development
- **Topic 3:** Strategies for IT QA Process Optimization
- **Topic 4:** Advanced Risk-Based Testing Techniques
- **Topic 5:** Effective Bug Tracking and Reporting
- **Topic 6:** IT Governance and Continuous Improvement
- **Reflection & Review:** Final review and action plan for implementation

FAQ

- ### What specific qualifications or prerequisites are needed for participants before enrolling in the course?

This course is designed for IT professionals with a basic understanding of software development or IT governance. Prior experience in software testing is beneficial but not mandatory.

- ### How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session is structured to last around 4-5 hours, with breaks and interactive activities included. The total course duration spans one week, approximately 20-25 hours of instruction.

- ### What are the key benefits of learning IT Quality Assurance in today’s digital landscape?

With the increasing complexity of software applications and regulatory compliance requirements, IT QA ensures software reliability, enhances security, and minimizes risks in IT projects. This course equips participants with the latest methodologies in risk-based testing, performance optimization, and compliance standards in IT QA.

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How This Course is Different from Other IT Quality Assurance Courses

The course stands out due to its practical, hands-on approach integrating real-world case studies, advanced risk management methodologies, and data-driven QA decision-making. Unlike generic QA courses, this program focuses on risk-based testing, continuous improvement in IT QA, and quality assurance for enterprise software development.

Participants will gain exposure to root cause analysis in software testing, agile and IT quality assurance practices, and IT QA metrics-driven strategies that can be directly applied to their workplace. This training ensures professionals are well-prepared to address common challenges in software testing, optimize regression testing in IT, and implement end-to-end testing in software development.