



ISO 13485 Lead Implementer Training for Medical Device QMS

5 – 9 September 2027
Johannesburg

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Overview

Medical device organizations must establish rigorous management systems to safeguard product safety, fulfill statutory obligations, and maintain operational control throughout the product lifecycle. The ISO 13485 Lead Implementer Training for Medical Device QMS prepares professionals to plan, deploy, maintain, and continually improve a complete medical device quality management system. Participants learn how to conduct baseline gap evaluations, structure technical documentation, embed risk management into realization processes, supervise supplier controls, and direct internal verification activities. This course is delivered by Agile Leaders Training Center.

Who Should Attend

- Quality managers and quality assurance leaders directing management system projects.
- Regulatory affairs specialists establishing compliance governance structures.
- Medical device production and manufacturing operations leads.
- Validation and quality control supervisors overseeing technical files.
- Internal auditors and system implementation coordinators preparing for certification audits.

Departments and Industries

This program supports cross-functional teams and operational groups within regulated medical technology environments.

- Quality Assurance and Quality Control Departments
- Regulatory Affairs and Compliance Units
- Medical Device Research and Development Groups
- Manufacturing, Packaging, and Assembly Facilities
- Supplier Quality and Procurement Operations

Learning Objectives

By the end of this course, participants will be able to:

- Interpret ISO 13485 requirements and apply them systematically across organizational operations.
- Define the scope, quality policy, and measurable quality objectives for an operational management system.
- Execute comprehensive gap assessments to build structured implementation roadmaps.
- Establish documented information architectures, including device master records and technical files.
- Integrate product risk management principles across design, supply chain, and production workflows.

- Design internal control mechanisms for corrective and preventive action procedures.
- Establish monitoring, measurement, and internal audit mechanisms for certification assessment readiness.

Course Agenda

Day 1: System Initiation and Quality Governance

- Principles and governance architecture of ISO 13485
- Statutory obligations and medical device lifecycle concepts
- Project initiation steps and stakeholder role definition
- Quality policy creation and measurable objective formulation
- Baseline gap assessment methodology and scoping criteria
- Resource planning, work environment, and cleanliness provisions

Day 2: Documentation and Risk Architecture

- Design of the medical device quality manual and procedural hierarchy
- Documented information controls and approval workflows
- Device technical documentation and medical device file structure
- Product risk management integration across operational processes
- Validation requirements for management software and automation tools
- Change management governance and records retention rules

Day 3: Product Realization and Operational Controls

- Customer requirement evaluation and design planning protocols
- Design verification, validation, and design transfer procedures
- Supplier qualification, purchasing controls, and quality agreements
- Production controls, lot traceability, and identification records
- Cleanroom controls, contamination prevention, and packaging integrity
- Monitoring and measuring equipment calibration workflows

Day 4: Performance Evaluation and Corrective Systems

- Monitoring, measurement, and data analysis methods for processes
- Internal audit program design, scheduling, and risk-based checklists
- Auditing operational realization, purchasing, and document systems
- Nonconformance identification, quarantine, and disposition protocols
- Corrective and preventive action investigation and effectiveness checks
- Management review planning, agendas, and continuous improvement tracking



Day 5: Certification Audit Readiness and Program Consolidation

- Certification assessment architecture: Stage 1 and Stage 2 review stages
- Preparing audit teams and compiling auditable system evidence
- Addressing nonconformities, findings, and remediation action plans
- Scenario reviews covering complex medical device operational challenges
- System maintenance protocols and ongoing surveillance preparation
- Final course consolidation and implementation leadership review

Practical Exercises

Participants work on applied exercises to translate system clauses into operational procedures.

- Suggested activity: Formulate an implementation roadmap based on a gap analysis case scenario.
- Suggested activity: Construct a medical device file index and document control matrix.
- Suggested activity: Map a purchasing and supplier qualification evaluation procedure.
- Suggested activity: Develop a corrective and preventive action procedure with root cause analysis tools.

FAQs

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

Participants should have a foundational understanding of quality management principles, medical device operations, regulatory requirements, or management system concepts. Prior experience in quality assurance, regulatory affairs, manufacturing, internal auditing, or risk management is beneficial.

How long is each day's session, and is there a total number of hours required for the entire course?

Each day is structured to provide approximately 4 to 5 hours of instruction, including guided discussions, applied activities, and breaks. The total course spans five days, amounting to 20 to 25 instructional hours.

Is ISO 13485 Lead Implementer the same as ISO 13485 Lead Auditor?

No. The lead implementer program concentrates on designing, deploying, managing, and maintaining a medical device quality management system from within an organization. A lead auditor course focuses primarily on inspecting and evaluating existing systems against audit criteria.



Conclusion

Leading an implementation initiative demands a clear methodology, robust documentation control, and strong process management across every stage of the medical device lifecycle. By translating standard requirements into executable internal controls, organizations establish reliable quality systems that protect end users and ensure continuous operational compliance.