



## **Crisis Leadership and Recovery: ISO 22361**

1 – 12 November 2026  
Langkawi



## Crisis Leadership and Recovery: ISO 22361

**Ref:** 103600485\_110616 **Date:** 1 – 12 November 2026 **Location:** Langkawi **Fees:** 15000 Euro

### Overview

Major disruptions and compounding catastrophes place intense strain on executive stewardship, institutional credibility, and long-term viability. The Crisis Leadership and Recovery: ISO 22361 programme is an extended ten-day executive track designed to guide senior decision-makers through strategic command hierarchies, brand defense, and post-disruption rehabilitation. Participants evaluate high-stakes decision dynamics, proactive horizon scanning, and multi-stakeholder messaging architectures that sustain institutional standing through acute instability. Through advanced case analysis and deep simulation exercises, executives build systematic capabilities to transition from acute emergency command into multi-year systemic revitalization. This course is delivered by Agile Leaders Training Center.

### Who Should Attend

- C-suite executives and board directors accountable for institutional solvency, governance oversight, and fiduciary duty under catastrophic conditions.
- Senior incident commanders and strategic directors steering high-level coordination during systemic failures.
- Heads of corporate affairs and media relations officers charged with strategic brand defense and reputational preservation.
- Enterprise risk directors seeking to connect threat assessment architectures with strategic command execution.
- Institutional renewal leads and transformation directors directing post-catastrophe restructuring and capital recovery.
- Emergency planning executives seeking mastery of the ISO 22361 international benchmark across extended operational lifecycles.

### Departments and Industries

This ten-day executive syllabus addresses leadership tiers within high-consequence sectors requiring durable recovery architectures.

- Corporate Governance and Executive Committees in Commercial Banking and Capital Markets
- Strategic Communications and Investor Relations in Global Energy and Petrochemicals
- Enterprise Resilience and Mission Assurance in Telecommunications and Data Infrastructure
- Clinical Governance and Executive Directorates across Healthcare Networks and Life Sciences
- Supply Network Oversight and Logistics Strategy in Multimodal Transport and Aerospace
- Public Administration and Municipal Security Leadership within Regional Authorities

## Learning Objectives

By the end of this course, participants will be able to:

- Establish executive command hierarchies aligned with ISO 22361 principles to govern critical decision flows.
- Deploy horizon scanning methods and early threat detection indicators to preempt catastrophic cascading impacts.
- Formulate comprehensive brand defense strategies to preserve institutional credibility across adversarial media landscapes.
- Structure clear delegation thresholds and emergency decision authority charters for cross-functional leadership teams.
- Synchronize critical service restoration workflows with overarching institutional rehabilitation objectives.
- Direct long-term organizational renewal programmes that convert post-incident reviews into structural transformation.
- Facilitate executive tabletop exercises to evaluate leadership decision velocity and strategic command readiness.

## Course Agenda

### Day 1: Strategic Foundations and ISO 22361 Guidance

- Core tenets and structural scope of ISO 22361 recommendations
- Differentiating routine incident control from strategic leadership under ambiguity
- Analyzing severe disruption typologies and complex systemic vulnerabilities
- Establishing executive competencies required for high-stakes stewardship
- Benchmarking enterprise preparedness against international recovery standards

### Day 2: Executive Command Hierarchies and Oversight

- Architecting executive command hierarchies for complex operational environments
- Delegation protocols, emergency decision charters, and board reporting conduits
- Ethical dilemmas, liability mitigation, and leadership accountability under stress
- Sustaining command cohesion and psychological endurance during prolonged instability
- Developing the executive steering mandate and terms of reference

### Day 3: Threat Horizon Scanning and Anomaly Detection

- Configuring advanced horizon scanning mechanisms to identify weak disruption signals
- Establishing anomaly verification methods under severe information ambiguity
- Vulnerability indexing, cascading impact models, and systemic choke points
- Formulating predictive scenario models for severe tail-risk occurrences
- Integrating enterprise risk registers with executive early warning dashboards



## **Day 4: Institutional Preparedness and Playbook Architecture**

- Drafting high-level strategic playbooks and executive command job aids
- Resource ring-fencing, alternate leadership infrastructure, and command facilities
- Executive workforce readiness, talent redundancy, and capability profiling
- Harmonizing crisis governance standards across multi-jurisdictional operating entities
- Establishing baseline criteria for enterprise readiness verification

## **Day 5: High-Stakes Escalation and Command Activation**

- Defining objective invocation criteria and graduated escalation triggers
- Operating strategic coordination centers under communication blackouts
- Heuristic decision-making models under extreme time pressure and data deficits
- Managing friction between strategic direction and tactical site interventions
- Maintaining auditable executive decision registries and evidentiary logs

## **Day 6: Strategic Brand Defense and Media Stewardship**

- Designing brand defense architectures across high-velocity digital landscapes
- Executive spokesperson protocols and non-verbal authority in adversarial briefings
- Deploying proactive counter-messaging against unverified rumors and narrative distortion
- Synchronizing stakeholder messaging for regulators, bondholders, and the workforce
- Measuring reputational sentiment impact and public trust retention

## **Day 7: Critical Function Preservation and Dependency Safeguards**

- Prioritizing core societal and enterprise functions during cascading outages
- Securing extended third-party supply lines, outsourced vendors, and logistical links
- Protecting proprietary digital infrastructure, intellectual assets, and records integrity
- Workforce welfare strategies, duty of care execution, and trauma mitigation
- Interfacing strategic command with civil emergency services and public agencies

## **Day 8: Post-Disruption Rehabilitation and Handover**

- Managing the strategic transition from active response to long-term rehabilitation
- Formulating institutional renewal blueprints and economic restructuring plans
- Navigating forensic audits, insurance settlements, and capital reconstitution
- Restoring stakeholder confidence through tangible accountability and governance changes
- Conducting root-cause investigations without encouraging institutional blame cultures



## **Day 9: Executive Simulation and Stress-Testing**

- Principles of designing multi-variable executive stress-test simulations
- Facilitating high-intensity strategic exercises featuring compound threat injects
- Evaluating leadership decision latency, information filtering, and delegation flow
- Detecting structural vulnerabilities within executive communication chains
- Documenting actionable remediation roadmaps following simulated failures

## **Day 10: Institutional Learning and Maturation Planning**

- Translating debrief insights into structural policy modernization
- Institutionalizing ISO 22361 guidelines across international subsidiary networks
- Building continuous executive readiness programmes and peer-review audits
- Fostering an enterprise culture of disciplined vigilance and operational flexibility
- Presenting capstone organizational resilience blueprints for executive sponsorship

## **Practical Exercises**

Attendees complete hands-on activities to embed executive command principles and structured rehabilitation frameworks.

- Suggested activity: Draft an executive command charter specifying clear escalation triggers and delegated authority limits.
- Suggested activity: Design a threat horizon scanning matrix identifying early indicators for low-frequency catastrophic events.
- Suggested activity: Construct an executive stakeholder messaging strategy addressing an unfolding brand integrity disruption.
- Suggested activity: Lead a high-pressure tabletop simulation navigating compound infrastructure failure and regulatory scrutiny.

## **FAQs**

### **What distinguishes this ten-day programme from shorter five-day offerings?**

While shorter courses focus primarily on immediate incident containment protocols, this ten-day executive mastery curriculum provides exhaustive coverage of high-level command governance, reputational preservation, systemic horizon scanning, and multi-year post-disruption rehabilitation.

### **What background is expected of professionals enrolling in this course?**

There are no formal prerequisites. The syllabus is structured for mid-to-senior executives, governance advisors, corporate affairs leaders, and continuity directors seeking advanced mastery of strategic command dynamics under ISO 22361 guidance.



## **How are the simulation exercises conducted throughout the ten days?**

Practical simulations take place during dedicated workshop sessions, challenging participants to analyze complex injects, establish command structures, make time-critical decisions, and manage communication flows under simulated operational pressure.

## **Conclusion**

Navigating systemic disruption demands visionary stewardship, robust governance hierarchies, and structured rehabilitation capabilities. By mastering the recommendations of ISO 22361 over this extended ten-day curriculum, senior leaders return equipped to command volatile emergencies with poise, protect institutional trust, and steer enduring organizational renewal.