# ISO 37301 Compliance Management Systems Foundation

22 – 26 February 2027
Kuala Lumpur

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## Overview

The ISO 37301 Compliance Management Systems Foundation course provides a structured introduction to the principles, vocabulary, requirements, and organizational use of ISO 37301:2021. Organizations operating across regulated sectors require systematic frameworks to address legal responsibilities, contractual commitments, and corporate codes of conduct. This five-day programme clarifies how an organization identifies compliance obligations, conducts compliance risk assessment, and embeds ethical behaviour across operational units. Participants explore the structure of an effective compliance management system without delving into complex lead auditor techniques or project deployment plans. This course is delivered by Agile Leaders Training Center.

## Who Should Attend

- Compliance officers, analysts, and ethics team members seeking structured knowledge of ISO 37301:2021.
- Governance, risk management, and internal control specialists aiming to align compliance practices with international standards.
- Internal auditors and legal counsel responsible for evaluating regulatory exposure and corporate integrity frameworks.
- Quality and management system coordinators expanding their remit to cover regulatory risk and ethical conduct.
- Supervisors and administrative managers responsible for promoting compliant behavior across operating departments.

## Departments and Industries

This course supports professionals across sectors requiring rigorous adherence to statutory, voluntary, and organizational mandates.

- Compliance, Legal, and Corporate Governance Departments
- Internal Audit and Risk Management Divisions
- Banking, Financial Services, and Insurance Institutions
- Energy, Utilities, and Infrastructure Operators
- Healthcare, Pharmaceuticals, and Medical Technology Providers
- Manufacturing, Logistics, and Global Supply Chain Networks

## Learning Objectives

By the end of this course, participants will be able to:

- Explain core concepts, terminology, and governance value of a compliance management system.
- Identify compliance obligations derived from legal, regulatory, contractual, and voluntary sources.
- Conduct foundational compliance risk identification, consequence analysis, and prioritization.
- Interpret the practical requirements of ISO 37301 Clauses 4 through 10.
- Distinguish governance responsibilities among the governing body, top management, and the compliance function.
- Evaluate operational controls, whistleblower reporting mechanisms, and investigation workflows.
- Prepare for advanced compliance studies through structured review of core standard principles.

## Training Methodology

Instruction relies on interactive presentations, practical case analyses, and scenario-based group activities. Participants examine real-world regulatory risk cycles, mapping activities to compliance mandates and control evidence. Structured quizzes and guided discussions reinforce terminology, distinguishing noncompliance from management system nonconformity. Facilitators guide reviews of Clauses 4 to 10 using practical organizational examples.

## Course Toolbox

- ISO 37301 clause interpretation reference sheets
- Compliance obligations register template
- Compliance risk assessment matrix guide
- Interested party expectations mapping tool
- Compliance policy outline and roles matrix example

## Course Agenda

## Day 1: Fundamentals of Compliance and ISO 37301

- Introduction to compliance principles, compliance obligations, and corporate integrity
- Purpose, scope, and organizational benefits of ISO 37301:2021
- High-level structure and core principles of a compliance management system
- Interactions among compliance, risk management, internal controls, and governance
- Structural compliance pillars and common organizational barriers to compliance
- Alignment between ISO 37301 and other management system standards
- Reflection and review of fundamental compliance terminology and concepts

## Day 2: Organizational Context, Leadership, and Compliance Culture

- Analyzing internal and external context factors affecting compliance performance
- Identifying interested parties and documenting their compliance expectations
- Defining boundaries and application scope of the compliance management system
- Leadership commitments expected of the governing body and top management
- Formulating compliance policy and assigning compliance roles and authorities
- Fostering an organizational compliance culture that supports ethical decision-making
- Reflection and review on establishing organizational context and leadership commitment

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## Day 3: Compliance Obligations, Risk Assessment, Planning, and Support

- Identifying, tracking, and updating legal, regulatory, and voluntary compliance obligations
- Methodologies for compliance risk identification and consequence evaluation
- Prioritizing compliance risks based on likelihood and severity of impact
- Establishing measurable compliance objectives and mitigation plans
- Resource allocation, staff competence development, and awareness programmes
- Documented information management and compliance evidence retention
- Reflection and review on connecting obligations to risk planning and support

## Day 4: Operational Compliance Controls, Raising Concerns, and Investigations

- Operational planning and implementation of preventive compliance controls
- Embedding compliance rules into day-to-day business processes and contracts
- Third-party due diligence and monitoring external partner compliance
- Establishing confidential channels for raising concerns without fear of retaliation
- Handling reports of suspected misconduct through structured investigation protocols
- Remediation steps, disciplinary procedures, and corrective action plans
- Reflection and review on managing operational controls, reporting, and investigations

## Day 5: Performance Evaluation, Continual Improvement, and Foundation Review

- Monitoring, measurement, and reporting using key compliance indicators
- Gathering compliance feedback from operational units and interested parties
- Internal audit requirements within a compliance management system
- Conducting top management reviews to evaluate system adequacy and effectiveness
- Managing nonconformities, correcting systemic deficiencies, and continual improvement
- Scenario-based practice questions covering core standard domains
- Reflection and review integrating Clauses 4 through 10 into an ongoing system

## Practical Exercises

- Formulate a baseline compliance obligations register for an operational department.
- Conduct a sample compliance risk assessment evaluating likelihood and severity of non-compliance.
- Develop a procedure outline for handling reports received through a confidential whistleblowing mechanism.
- Construct a management review agenda evaluating key compliance performance indicators.

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## FAQs

### What specific qualifications or prerequisites are needed for participants before enrolling in the course?

No formal qualifications or prior certifications are required. The course serves professionals new to compliance management as well as those seeking a clear overview of ISO 37301 requirements. Familiarity with business administration, governance, or risk concepts is useful but not mandatory.

### How long is each day's session, and is there a total number of hours required for the entire course?

Daily sessions run for approximately four to five hours, including instruction, practical discussions, and scheduled breaks. The entire five-day course comprises twenty to twenty-five hours of structured learning.

### Is ISO 37301 only for compliance departments, and does implementing it guarantee that an organization will never experience noncompliance?

The standard applies across entire organizations, engaging governing bodies, executive leadership, and operational personnel alongside compliance teams. Implementation does not guarantee that violations will never occur, but it establishes systematic controls to prevent, detect, respond to, and mitigate noncompliance issues.

## Course Differentiation

Unlike programmes centered on lead auditor assessment methodologies or technical implementation projects, this course provides an accessible, balanced foundation. Participants gain an understanding of Clauses 4 through 10, exploring how compliance obligations, ethical leadership, risk assessments, and performance evaluation fit together into an effective operational framework.