



Time Management and Personal Effectiveness Training Course

30 August – 3 September 2027
Milan



Time Management and Personal Effectiveness Training Course

Ref: 186_117073 **Date:** 30 August – 3 September 2027 **Location:** Milan **Fees:** 5700 Euro

Course Overview

Time Management and Personal Effectiveness Training Course is a five-day professional course for administrators, specialists, supervisors, and team leaders who need stronger control of priorities, commitments, focus, calendars, and workload. Participants capture work, distinguish importance from urgency, plan against real capacity, protect focus, manage interruptions, delegate appropriately, and review delivery. They leave with a Personal Effectiveness Operating Plan. Agile Leaders Training Center delivers time management and personal effectiveness training.

Who Should Attend

- Professionals managing competing deadlines and requests
- Administrators coordinating calendars, tasks, and follow-ups
- Supervisors balancing personal delivery and team support
- Project personnel managing commitments across stakeholders
- Team leaders seeking sustainable focus and execution routines

The course is tool-neutral and assumes participants manage their own commitments. It excludes productivity-software administration, leadership theory, and generic motivational coaching.

Departments and Industries

The methods apply across corporate services, projects, government, healthcare administration, education, professional services, and nonprofit organisations.

- Administration and shared services
- Projects and programmes
- Operations and customer services
- Human resources and professional services
- Public-service and nonprofit teams

Learning Objectives

By the end of this course, participants will be able to:



- Capture and clarify commitments in one trusted system
- Prioritise work by importance, urgency, value, and consequence
- Plan realistic days and weeks against available capacity
- Protect focus and control interruptions and context switching
- Delegate, renegotiate, defer, or decline work appropriately
- Build a Personal Effectiveness Operating Plan

Course Agenda

Day 1: Commitments and Time Use

- Commitment Capture and Clarification Log
- Time-Use Baseline and Pattern Review
- Goal and Responsibility Alignment Map
- Deadline and Dependency Register
- Personal Effectiveness Friction Scan

Day 2: Priority and Capacity Decisions

- Importance and Urgency Priority Matrix
- Value, Effort, and Consequence Test
- Capacity and Workload Planning Board
- Delegation and Ownership Decision Grid
- Priority Conflict Conversation Guide

Day 3: Calendar and Focus Control

- Weekly Outcome Planning Template
- Calendar Time-Block Design
- Daily Highest-Priority Selection
- Interruption and Notification Control Plan
- Context-Switch Reduction Experiment

Day 4: Execution and Boundaries

- Task Start and Procrastination Trigger Review
- Work Chunking and Completion Sequence
- Meeting and Email Boundary Checklist
- Request Renegotiation Response Script
- Energy and Focus Alignment Plan



Day 5: Review and Sustainable Effectiveness

- Daily Closure and Carry-Forward Routine
- Weekly Review and Reset Checklist
- Plan-versus-Actual Learning Log
- Personal Effectiveness Indicator Set
- Capstone Personal Effectiveness Operating Plan

Practical Exercises

Participants use their own workload patterns or realistic scenarios to test each control.

- Suggested activity: capture and clarify a crowded commitment list
- Suggested activity: resolve competing priorities against limited capacity
- Suggested activity: redesign a calendar with focus and response blocks
- Suggested activity: practise delegating or renegotiating a request

FAQs

Who suits the Time Management and Personal Effectiveness Training Course?

The course suits professionals who manage competing tasks, requests, deadlines, meetings, and follow-ups and need a dependable personal work system.

Does the course require a particular calendar or task application?

No. The principles and templates are tool-neutral and can be used with paper, spreadsheets, email, calendars, or task-management applications.

How should urgent and important work be handled?

Participants assess importance, urgency, value, consequence, effort, dependencies, and capacity, then decide what to do, schedule, delegate, renegotiate, defer, or remove.

How can interruptions and context switching be reduced?

Useful controls include protected focus blocks, response windows, notification rules, visible availability, request triage, meeting boundaries, and planned transition points.

What belongs in a Personal Effectiveness Operating Plan?

The plan contains capture rules, priority tests, capacity limits, weekly and daily routines, focus blocks, delegation criteria, boundary scripts, review checks, and improvement indicators.



Conclusion

Participants take back a practical operating rhythm that connects goals, priorities, commitments, capacity, focus, and review. The Personal Effectiveness Operating Plan supports dependable delivery without treating every request as equally urgent or filling the calendar beyond realistic capacity.