



AI Assistants for Everyday Workplace Productivity Training Course

7 – 11 March 2027
Cape town

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Ref: 196_117830 **Date:** 7 – 11 March 2027 **Location:** Cape town **Fees:** 4500 Euro

Overview

AI Assistants for Everyday Workplace Productivity Training Course is a five-day foundation course for professionals, coordinators, administrators, team leads, and knowledge workers, who leave with a Personal AI Productivity Playbook. Participants practice AI assistant task selection, prompt briefs, workplace drafting, meeting summary verification, reusable daily workflows, privacy boundaries, and human review for routine decisions. Agile Leaders Training Center delivers training in safe workplace use of AI assistants.

Who Should Attend

- Administrative personnel responsible for correspondence, records, scheduling, and follow-up
- Coordination personnel responsible for meetings, action tracking, and information flow
- Team leadership personnel responsible for planning, delegation, review, and communication
- Knowledge workers responsible for drafting, summarizing, organizing, and checking information
- Operations and service personnel responsible for repeatable daily tasks and handoffs

The course assumes participants routinely draft, plan, organize, or review workplace information, and it leaves out coding, agent building, advanced automation, data science, and vendor configuration.

Departments and Industries

The course supports everyday productivity across public services, professional services, education, health care, retail, and industrial organizations.

- Administration and office services
- Operations and customer service
- Human resources and learning
- Project and team coordination
- Health care, education, retail, and professional services

Learning Objectives

By the end of this course, participants will be able to:

- Analyze routine tasks for suitable AI assistance
- Build prompt briefs with goals, context, sources, and expectations
- Use AI assistants for drafting, revision, meetings, and planning
- Apply privacy boundaries and human review
- Evaluate outputs for accuracy, omissions, and source alignment



- Build reusable daily workflows for personal productivity

Course Agenda

Day 1: Task Selection and Safe Use

- Everyday Task Suitability Matrix
- AI Assistant Capability and Limitation Map
- Privacy and Sensitive-Information Boundary
- Human Accountability and Review Checklist
- Personal Productivity Baseline Canvas

Day 2: Prompt Briefs and Drafting

- Goal-Context-Source-Expectation Prompt Brief
- Drafting and Tone Specification Card
- Revision and Comparison Workflow
- Email Response and Follow-Up Template
- Output Accuracy and Omission Check

Day 3: Meetings and Information Organization

- Meeting Preparation Prompt Canvas
- Meeting Summary Verification Grid
- Decision and Action-Item Register
- Information Classification and Filing Map
- Source-to-Summary Traceability Checklist

Day 4: Planning and Reusable Workflows

- Daily Priority and Time-Block Planner
- Task Decomposition and Sequencing Board
- Reusable Prompt Library Structure
- Personal Workflow Trigger-and-Review Map
- Productivity Benefit and Error Log

Day 5: Productivity Practice and Capstone

- Suggested Exercise: Select a Suitable AI-Assisted Task
- Suggested Exercise: Draft and Revise a Work Communication
- Suggested Exercise: Verify a Meeting Summary and Actions
- Suggested Exercise: Build a Reusable Planning Workflow
- Capstone Exercise: Personal AI Productivity Playbook



Practical Exercises

The course uses suggested activities that turn routine work into reviewable AI-assisted practices.

- Suggested activity: classify administrative and service tasks by risk, verifiability, sensitivity, and need for human ownership
- Suggested activity: draft and revise an email using a prompt brief, tone card, and omission check
- Suggested activity: compare meeting notes with an AI-generated summary, decisions, owners, and action items
- Suggested activity: assemble prompts, privacy rules, review points, and benefit measures into a personal workflow

FAQs

Who suits AI assistants for workplace productivity training, and what does it assume?

The training suits personnel who plan, draft, organize, summarize, or coordinate routine work and can review outputs. It assumes no coding knowledge and excludes agent development and advanced automation.

How does AI assistant productivity training differ from automation training?

AI assistant productivity training improves human-led daily tasks through prompting, drafting, organization, verification, and review, while automation training focuses on connecting systems and executing processes with less manual intervention.

Which workplace tasks are suitable for AI assistants?

Suitable tasks are low-risk, repeatable, and easy to verify, such as first drafts, summaries, meeting preparation, action lists, and planning aids. Sensitive or high-impact decisions require tighter boundaries and human ownership.

How should professionals verify AI assistant outputs?

Professionals should compare outputs with source material, check context, facts, omissions, tone, and action items, and confirm that a responsible person reviews the result before use.

How can reusable AI assistant workflows improve daily productivity?

Reusable workflows combine a defined task, prompt brief, approved information sources, privacy boundary, review checklist, and outcome log so routine work becomes consistent and measurable.



Conclusion

Participants take back a Personal AI Productivity Playbook containing suitable tasks, prompt briefs, privacy boundaries, review checks, and reusable workflows. It changes how they prepare, verify, and improve routine work. The playbook supports responsible drafting, meeting follow-up, planning, organization, and human accountability across daily activities.