



Healthcare AI and Automation Leadership Training Course

18 – 22 April 2027
Johannesburg

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Ref: 203_118211 **Date:** 18 – 22 April 2027 **Location:** Johannesburg **Fees:** 4500 Euro

Overview

Healthcare AI and Automation Leadership Training Course is a five-day foundation course for non-clinical healthcare executives, administrators, service leaders, operations managers, transformation sponsors, and governance members, who leave with a Healthcare AI and Automation Opportunity Roadmap. Participants distinguish AI and automation options, assess operational use cases, redesign workflows, evaluate vendors, plan workforce changes, and establish responsible adoption controls. Agile Leaders Training Center delivers training in healthcare AI and automation leadership.

Who Should Attend

- Executive leadership personnel responsible for service priorities, investment choices, and adoption oversight
- Healthcare administration personnel responsible for operational performance and patient-service coordination
- Service-line personnel responsible for workflow design, capacity, and improvement priorities
- Digital transformation personnel responsible for technology portfolios, vendors, and implementation planning
- Governance personnel responsible for privacy, safety, accountability, equity, and decision controls

The course assumes participants can assess healthcare operations and organizational priorities, and it leaves out clinical diagnosis, model development, technical coding, and platform administration.

Departments and Industries

The course supports leadership decisions across hospitals, insurers, public health services, digital health operations, laboratories, and healthcare support services.

- Executive management and strategy
- Hospital administration and service operations
- Digital transformation and information services
- Quality, patient safety, and governance
- Insurance operations and population health services

Learning Objectives

By the end of this course, participants will be able to:



- Compare AI, automation, and conventional process options
- Analyze healthcare workflows for suitable opportunities
- Evaluate use cases through value, risk, and readiness criteria
- Apply governance, vendor, and evidence review controls
- Build workforce, adoption, and monitoring actions
- Build a Healthcare AI and Automation Opportunity Roadmap

Course Agenda

Day 1: Leadership Awareness and Decision Context

- Healthcare AI and Automation Capability Map
- Operational Use-Case Pattern Library
- AI Hype and Evidence Question Set
- Human Decision and Automation Boundary Canvas
- Leadership Assumption and Dependency Register

Day 2: Opportunity and Workflow Assessment

- Healthcare Process Friction Map
- Use-Case Value and Feasibility Matrix
- Service Outcome and Benefit Definition Sheet
- Workflow Redesign Swimlane Method
- Opportunity Portfolio Prioritization Grid

Day 3: Responsible Adoption and Governance

- Privacy, Safety, and Equity Risk Screen
- Healthcare AI Accountability Map
- Human Oversight and Escalation Design
- Data Readiness and Interoperability Checklist
- Responsible Adoption Decision Gate

Day 4: Vendors, Workforce, and Implementation

- Vendor Evidence and Capability Scorecard
- Total Adoption Cost Worksheet
- Workforce Impact and Role-Change Map
- Stakeholder Readiness and Communication Plan
- Pilot Monitoring and Learning Dashboard



Day 5: Leadership Practice and Capstone

- Suggested Exercise: Classify AI and Automation Options
- Suggested Exercise: Assess a Healthcare Workflow Opportunity
- Suggested Exercise: Challenge a Vendor Proposal
- Suggested Exercise: Design Governance and Workforce Actions
- Capstone Exercise: Healthcare AI and Automation Opportunity Roadmap

Practical Exercises

The course uses suggested activities that turn healthcare service needs into governed adoption choices.

- Suggested activity: distinguish automation, analytics, machine learning, and generative AI options for hospital and insurance operations
- Suggested activity: map process friction, service outcomes, data dependencies, workforce effects, and oversight needs
- Suggested activity: compare vendor evidence, implementation requirements, risks, costs, and monitoring commitments
- Suggested activity: assemble a prioritized opportunity portfolio with owners, decision gates, pilots, and review measures

FAQs

Who suits the Healthcare AI and Automation Leadership Training Course, and what does it assume?

The course suits non-clinical executives, administrators, operations leaders, transformation sponsors, and governance members. It assumes experience assessing healthcare operations and organizational priorities.

How does healthcare AI leadership training differ from technical AI model training?

Healthcare AI leadership training focuses on use-case choices, workflow redesign, governance, vendors, workforce readiness, and adoption monitoring rather than coding, model building, or clinical diagnosis.

How should healthcare leaders identify AI and automation opportunities?

Healthcare leaders should start with service problems, process friction, outcomes, data readiness, human decisions, implementation capacity, and risk before selecting a technology option.

What should healthcare leaders ask AI vendors?

Healthcare leaders should ask about intended use, evidence, data needs, workflow fit, human oversight, privacy, safety, interoperability, implementation resources, monitoring, incident handling, and exit conditions.



How should healthcare organizations govern AI and automation adoption?

Healthcare organizations should define decision rights, accountable owners, evidence gates, privacy and safety controls, workforce participation, monitoring measures, escalation paths, and periodic review decisions.

Conclusion

Participants take back a Healthcare AI and Automation Opportunity Roadmap linking service needs, prioritized use cases, workflow changes, governance gates, vendor evidence, workforce actions, and monitoring. It changes how leaders move from interest to accountable adoption decisions. The roadmap supports staged pilots, named ownership, traceable tradeoffs, and review before wider use.