



AI-Enabled Digital Transformation Leadership Training Course

29 March – 2 April 2027
Milan

AI-Enabled Digital Transformation Leadership Training Course

Ref: 204_118270 **Date:** 29 March – 2 April 2027 **Location:** Milan **Fees:** 5700 Euro

Overview

AI-Enabled Digital Transformation Leadership Training Course is a five-day intermediate course for business-unit leaders, functional managers, transformation sponsors, operations heads, digital product owners, and governance leaders, who leave with an AI-Enabled Digital Transformation Roadmap. Participants align outcomes, assess readiness, redesign operating models and workflows, prioritize use cases, establish governance, and plan workforce adoption without coding or model development. Agile Leaders Training Center delivers training in AI-enabled digital transformation leadership.

Who Should Attend

- Business-unit leadership personnel responsible for outcomes, investment priorities, and transformation delivery
- Functional management personnel responsible for workflow performance and operating-model change
- Transformation personnel responsible for initiative portfolios, dependencies, and adoption planning
- Digital product personnel responsible for use cases, service design, and implementation choices
- Governance personnel responsible for decision rights, risk controls, data, and accountability

The course assumes participants can assess business processes and change initiatives, and it leaves out coding, model development, data engineering, and platform configuration.

Departments and Industries

The course supports transformation leadership across financial services, healthcare administration, manufacturing, energy, logistics, retail, professional services, and public services.

- Corporate strategy and transformation offices
- Operations and service delivery
- Digital product and customer experience
- Data, technology, and enterprise architecture
- Risk, governance, and workforce development

Learning Objectives

By the end of this course, participants will be able to:



- Analyze transformation outcomes and operating-model gaps
- Evaluate data, technology, process, and workforce readiness
- Prioritize AI use cases through value and feasibility criteria
- Apply workflow redesign and human-AI collaboration methods
- Build governance, experimentation, and adoption controls
- Build an AI-Enabled Digital Transformation Roadmap

Course Agenda

Day 1: Transformation Outcomes and Readiness

- AI-Enabled Transformation Outcome Map
- Operating-Model Gap Assessment
- Data and Technology Readiness Scorecard
- Workforce Capability and Change Readiness Grid
- Transformation Assumption and Dependency Register

Day 2: Use Cases and Value Portfolio

- Business Problem and Intended-Use Canvas
- AI Use-Case Pattern Library
- Value, Feasibility, and Risk Matrix
- Outcome Metric and Baseline Definition Sheet
- Transformation Portfolio Prioritization Board

Day 3: Operating Model and Workflow Redesign

- End-to-End Workflow Friction Map
- Human-AI Collaboration Design Canvas
- Decision Rights and Escalation Matrix
- Role, Capability, and Accountability Map
- Future-State Operating-Model Blueprint

Day 4: Governance and Adoption Execution

- AI Governance and Control Gate
- Disciplined Experiment Charter
- Pilot Learning and Evidence Dashboard
- Stakeholder Adoption and Communication Plan
- Scale, Correct, or Stop Decision Review



Day 5: Transformation Practice and Capstone

- Suggested Exercise: Diagnose Transformation Readiness
- Suggested Exercise: Prioritize an AI Use-Case Portfolio
- Suggested Exercise: Redesign a Human-AI Workflow
- Suggested Exercise: Build Governance and Adoption Actions
- Capstone Exercise: AI-Enabled Digital Transformation Roadmap

Practical Exercises

The course uses suggested activities that convert transformation priorities into executable operating-model changes.

- Suggested activity: assess business outcomes, process gaps, data foundations, technology dependencies, and workforce readiness
- Suggested activity: compare use cases through value, feasibility, risk, evidence, and implementation capacity
- Suggested activity: redesign decision points, human-AI collaboration, roles, controls, and escalation paths
- Suggested activity: assemble pilots, owners, governance gates, adoption actions, measures, and scaling decisions

FAQs

Who suits the AI-Enabled Digital Transformation Leadership Training Course, and what does it assume?

The course suits business-unit leaders, functional managers, transformation sponsors, operations heads, product owners, and governance leaders. It assumes experience assessing processes and change initiatives.

How does AI-enabled digital transformation differ from general AI strategy training?

AI-enabled digital transformation focuses on readiness, operating-model redesign, workflows, pilots, governance, and workforce adoption rather than strategic investment choices alone.

How should leaders prioritize AI use cases for digital transformation?

Leaders should compare business outcomes, process friction, data readiness, technical feasibility, risk, workforce impact, evidence needs, and implementation capacity.

What makes an AI-enabled operating model workable?

A workable operating model defines outcomes, workflows, decision rights, human oversight, roles, capabilities, data responsibilities, controls, escalation paths, and performance measures.



How should leaders scale AI-enabled transformation initiatives?

Leaders should use staged experiments, evidence gates, adoption measures, accountable owners, workforce feedback, control monitoring, and explicit decisions to scale, correct, or stop.

Conclusion

Participants take back an AI-Enabled Digital Transformation Roadmap linking outcomes, readiness gaps, prioritized use cases, operating-model changes, governance gates, workforce actions, and measures. It changes how leaders move from isolated pilots to coordinated transformation. The roadmap supports accountable experimentation, workflow redesign, adoption planning, and evidence-based scaling decisions.