



Practical AI Applications for Managers and Leaders Training Course

25 – 29 April 2027
Johannesburg

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Ref: 208_118573 **Date:** 25 – 29 April 2027 **Location:** Johannesburg **Fees:** 4500 Euro

Overview

Practical AI Applications for Managers and Leaders Training Course is a five-day foundation course for department managers, team leaders, functional heads, project sponsors, and non-technical decision-makers, who leave with a Managerial AI Applications Playbook. Participants apply managerial AI literacy, AI workflow assessment, AI decision support, AI output verification, and human-AI collaboration to everyday drafting, analysis, meetings, knowledge work, and team practices while preserving accountability. Agile Leaders Training Center delivers training in practical AI applications for managers and leaders.

Who Should Attend

- Department management personnel responsible for priorities, decisions, performance, and resource allocation
- Team leadership personnel responsible for work coordination, quality, communication, and staff support
- Functional leadership personnel responsible for policies, workflows, service standards, and adoption
- Project sponsorship personnel responsible for outcomes, governance, escalation, and stakeholder alignment
- Non-technical decision-making personnel responsible for assessing tools, evidence, vendors, and organizational fit

The course assumes participants manage information, decisions, or teams, and it leaves out coding, model development, data engineering, and enterprise AI strategy.

Departments and Industries

The course supports managerial AI practice across professional services, finance, healthcare administration, manufacturing, logistics, retail, public services, and education.

- Operations and service delivery
- Human resources and workforce support
- Finance, procurement, and administration
- Projects, products, and transformation
- Customer service and commercial functions
- Quality, risk, and governance

Learning Objectives

By the end of this course, participants will be able to:

- Analyze management tasks and select suitable AI support
- Apply structured instructions to drafting and analysis
- Use AI to prepare meetings, knowledge, and decisions
- Evaluate outputs, evidence, confidentiality, and bias
- Build human review and team adoption controls
- Build a Managerial AI Applications Playbook

Course Agenda

Day 1: Managerial Tasks and AI Fit

- Management Task and Decision Inventory
- AI Capability and Limitation Map
- Workflow Suitability and Risk Screen
- Human Authority and Accountability Matrix
- Managerial AI Use-Case Priority Board

Day 2: Drafting, Analysis, and Decision Preparation

- Context, Task, Constraint, and Output Instruction Pattern
- Management Brief and Draft Review Checklist
- Data Summary and Assumption Log
- Options, Criteria, and Tradeoff Decision Table
- AI Output Verification and Evidence Check

Day 3: Meetings, Knowledge, and Team Workflows

- Meeting Preparation and Action Capture Flow
- Knowledge Question and Source Traceability Sheet
- Routine Communication Quality Standard
- Team Role and Review-Point Design
- Human-AI Collaboration Workflow Canvas

Day 4: Responsible Use and Adoption

- Confidential Data and Approved-Use Boundary
- Bias, Impact, and Affected-Person Review
- Vendor Claim and Safeguard Assessment
- Team Consultation and Adoption Plan
- Usage Monitoring and Incident Escalation Log



Day 5: Management Practice and Capstone

- Suggested Exercise: Screen a Managerial AI Use Case
- Suggested Exercise: Prepare and Verify a Decision Brief
- Suggested Exercise: Redesign a Human-AI Team Workflow
- Suggested Exercise: Evaluate a Tool and Adoption Plan
- Capstone Exercise: Managerial AI Applications Playbook

Practical Exercises

The course uses suggested activities that convert recurring management work into controlled AI-assisted practices.

- Suggested activity: inventory tasks, decisions, information needs, risks, affected people, and suitable levels of AI support
- Suggested activity: prepare a draft or analysis, record assumptions, check evidence, and revise unsupported output
- Suggested activity: map meeting, knowledge, and communication workflows with clear human review points
- Suggested activity: assemble approved uses, data boundaries, team roles, vendor checks, monitoring, and escalation paths

FAQs

Who suits practical AI applications for managers and leaders, and what does the course assume?

Practical AI applications suit department managers, team leaders, functional heads, project sponsors, and non-technical decision-makers. The course assumes responsibility for information, decisions, workflows, or teams.

How do practical AI applications for managers differ from AI strategy training?

Managerial AI applications focus on everyday tasks, drafting, analysis, meetings, knowledge, verification, human review, and team adoption rather than enterprise investment portfolios and strategic governance structures.

How should managers select work for AI support?

Managers should assess task purpose, repetition, information quality, confidentiality, affected people, error consequences, review capacity, and whether AI adds useful support without weakening accountability.



How can managers verify AI-generated work?

Managers should check claims against reliable evidence, test calculations, inspect assumptions, compare alternatives, identify missing context, review bias and confidentiality, and retain responsibility for the final decision.

What supports responsible team adoption of managerial AI?

Responsible adoption requires approved-use boundaries, employee participation, role clarity, training, review points, accessible escalation, vendor safeguards, usage monitoring, and periodic adjustment based on evidence and feedback.

Conclusion

Participants take back a Managerial AI Applications Playbook linking recurring tasks, instruction patterns, verification, data boundaries, human review, team roles, vendor checks, and monitoring. It changes how managers move from informal experimentation to repeatable and accountable practice. The playbook supports better work preparation, transparent decisions, staff participation, and controlled adoption.