



# Managerial AI Productivity and Workflow Control Course

25 – 29 April 2027  
Cape town

## Managerial AI Productivity and Workflow Control Course

**Ref:** 235\_120606 **Date:** 25 – 29 April 2027 **Location:** Cape town **Fees:** 4500 Euro

### Overview

Managerial AI Productivity and Workflow Control Course is a five-day course for functional managers, team leaders, department heads, operations managers, project managers, and administrative managers, who leave with a Managerial AI Productivity Implementation Plan. Participants assess tasks, select suitable tools, redesign meeting and document workflows, test information quality, protect sensitive data, retain human approval, and measure adoption. The course turns scattered experimentation into accountable managerial practice. Agile Leaders Training Center provides training in managerial AI productivity and workflow control.

### Who Should Attend

- Functional leadership personnel responsible for team output and service priorities
- Department personnel responsible for planning, coordination, and performance
- Operations personnel responsible for recurring workflows and resource use
- Project personnel responsible for schedules, decisions, actions, and reporting
- Administrative personnel responsible for meetings, documents, and information flow
- Transformation personnel responsible for responsible workplace adoption

The course assumes participants manage recurring knowledge-work tasks and leaves out software development, model building, specialist data science, and generic AI awareness.

### Departments and Industries

The course supports governed managerial productivity across corporate, public-service, and nonprofit operations.

- Operations and service-delivery departments
- Project management and transformation offices
- Corporate services and administrative functions
- Finance, procurement, and human resources teams
- Healthcare and education management functions
- Infrastructure and professional-services organizations

### Learning Objectives

By the end of this course, participants will be able to:



- Analyze managerial tasks for suitable AI support
- Apply controlled meeting and document workflows
- Use AI for research, synthesis, planning, and delegation
- Evaluate information quality, privacy, and human-review needs
- Build adoption measures and productivity indicators
- Build a Managerial AI Productivity Implementation Plan

## **Course Agenda**

### **Day 1: Managerial Tasks and Tool Fit**

- Managerial Task Inventory and Effort Map
- AI Use-Case Suitability Matrix
- Productivity Constraint Diagnostic
- Tool Capability and Limitation Card
- Human Responsibility Boundary Chart

### **Day 2: Meetings and Document Workflows**

- Meeting Purpose and Participation Canvas
- AI Meeting Summary Verification Checklist
- Action Item Ownership Register
- Document Drafting Prompt Pattern
- Document Review and Approval Flow

### **Day 3: Research, Planning, and Delegation**

- Source Quality and Evidence Screening Grid
- Research Synthesis Brief Template
- Managerial Planning Assumption Log
- Delegation Instruction Design Sheet
- Decision Support Option Comparison Matrix

### **Day 4: Controls and Adoption Measures**

- Sensitive Information Handling Rules
- Output Accuracy and Bias Review Protocol
- Human Approval and Escalation RACI Chart
- AI Workflow Adoption Scorecard
- Productivity Benefit and Effort Measure Set



## Day 5: Managerial Productivity Practice

- Suggested Exercise: Diagnose a Managerial Task Portfolio
- Suggested Exercise: Redesign a Meeting-to-Action Workflow
- Suggested Exercise: Verify a Research and Decision Brief
- Suggested Exercise: Set Controls and Adoption Measures
- Capstone Exercise: Managerial AI Productivity Implementation Plan

## Practical Exercises

The course uses suggested activities that convert recurring managerial work into controlled AI-supported workflows.

- Suggested activity: classify tasks by value, repetition, sensitivity, judgment, and suitability for AI support
- Suggested activity: redesign meeting, document, research, planning, and delegation steps with named owners and review points
- Suggested activity: test outputs for evidence quality, uncertainty, privacy, bias, and approval requirements
- Suggested activity: define adoption indicators, productivity measures, corrective actions, and implementation priorities

## FAQs

### Who suits managerial AI productivity training, and what does it assume?

Managerial AI productivity training suits personnel who coordinate teams, workflows, projects, services, or administrative work. It assumes experience with recurring managerial tasks and requires no programming.

### How does managerial AI productivity training differ from technical AI automation training?

Managerial AI productivity training focuses on task selection, workflow design, information quality, human approval, adoption, and value measures, while technical AI automation training focuses on building and integrating systems.

### How should managers select AI productivity tools?

Managers should compare tools against task purpose, information sensitivity, output quality, integration needs, review effort, ownership, accessibility, and measurable workplace benefit.

### How can managers verify AI-supported decisions?

Managers can verify AI-supported decisions by checking sources, assumptions, uncertainty, alternatives, affected stakeholders, bias, privacy, escalation needs, and the accountable human approver.



## **What belongs in a Managerial AI Productivity Implementation Plan?**

The plan should contain prioritized tasks, selected tool capabilities, redesigned workflows, information rules, review points, decision rights, adoption indicators, productivity measures, owners, and corrective actions.

## **Conclusion**

Participants take back a Managerial AI Productivity Implementation Plan linking task priorities, tool choices, workflow controls, review responsibilities, and adoption measures. It changes how departments introduce AI support into recurring managerial work. The plan creates a practical basis for accountable use, verified outputs, measured value, and continuous adjustment.