



AI-Enabled Professional Business Writing Course

11 – 15 October 2026
Cape town

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Ref: 255_122108 **Date:** 11 – 15 October 2026 **Location:** Cape town **Fees:** 4500 Euro

Overview

AI-Enabled Professional Business Writing Course is a five-day foundation course for business professionals, administrators, analysts, managers, project personnel, and communication teams, who leave with a Business Writing Quality and Approval Pack. Participants connect audience, purpose, sources, document structure, prompting, drafting, plain language, tone, fact verification, confidentiality, accessibility, revision, approval, and version control across common workplace documents. Agile Leaders Training Center provides training in AI-enabled professional business writing.

Who Should Attend

- Business personnel responsible for emails, memos, and workplace instructions
- Administrative personnel responsible for correspondence and document control
- Analysts responsible for reports, evidence, and executive summaries
- Managers responsible for proposals, decisions, and written approvals
- Project personnel responsible for updates, actions, and stakeholder documents
- Communication personnel responsible for clarity, tone, and consistency

The course assumes participants regularly draft workplace documents and leaves out marketing copywriting, public relations strategy, academic writing, presentation design, translation, and technical model development.

Departments and Industries

The course supports controlled AI-assisted writing across business and public-sector functions.

- Administration and executive support functions
- Business analysis and reporting teams
- Project and program management offices
- Corporate communication and internal communication teams
- Human resources, finance, procurement, and operations departments
- Government, professional services, and regulated organizations

Learning Objectives

By the end of this course, participants will be able to:



- Define audience, purpose, action, and evidence for a document
- Structure emails, memos, reports, summaries, proposals, and instructions
- Use AI prompts and drafts within clear information boundaries
- Apply plain language, tone, accessibility, and document conventions
- Verify facts, sources, confidentiality, revisions, and approvals
- Build a Business Writing Quality and Approval Pack

Course Agenda

Day 1: Writing Briefs and Source Control

- Audience and Purpose Brief
- Reader Question and Action Map
- Source Evidence Register
- Confidential Information Boundary Sheet
- Document Owner and Approval Matrix

Day 2: Emails, Memos, and Instructions

- Business Email Structure Card
- Subject Line and Call-to-Action Review
- Internal Memo Planning Template
- Work Instruction Sequence Checklist
- Tone and Recipient Risk Screen

Day 3: Reports and Executive Summaries

- Business Report Structure Map
- Finding-to-Evidence Table
- Executive Summary Decision Frame
- Chart and Data Claim Checklist
- Recommendation and Limitation Record

Day 4: AI Drafting and Quality Control

- Writing Prompt Context Sheet
- AI Draft Fact-Verification Log
- Plain-Language and Accessibility Review
- Confidentiality and Disclosure Check
- Revision, Approval, and Version Register



Day 5: Professional Business Writing Practice

- Suggested Exercise: Define the Brief and Evidence
- Suggested Exercise: Draft an Email, Memo, and Instruction
- Suggested Exercise: Build a Report and Executive Summary
- Suggested Exercise: Verify, Revise, and Approve AI Drafts
- Capstone Exercise: Business Writing Quality and Approval Pack

Practical Exercises

The course uses suggested activities that turn writing requests and source material into clear, verified, and approved workplace documents.

- Suggested activity: define the audience, purpose, questions, actions, evidence, confidentiality, and ownership
- Suggested activity: structure an email, sharpen the subject and action, plan a memo, and sequence instructions
- Suggested activity: organize a report, link findings to evidence, frame a summary, and qualify recommendations
- Suggested activity: prepare a prompt, verify a draft, improve clarity and accessibility, and control approval versions

FAQs

Who suits AI-enabled professional business writing training, and what does it assume?

AI-enabled professional business writing training suits personnel who prepare emails, memos, reports, summaries, proposals, instructions, or project documents. It assumes routine workplace writing and requires no programming.

How does this course differ from marketing copywriting?

Professional business writing focuses on workplace information, decisions, evidence, actions, accountability, and approval. Marketing copywriting focuses on promotion and audience persuasion and is outside this course.

How should teams verify an AI-generated business draft?

Teams should check the brief, audience, source evidence, names, dates, figures, claims, omitted context, tone, confidentiality, accessibility, requested action, limitations, and accountable human approval before use.



What makes an executive summary useful?

A useful executive summary states the purpose, material findings, evidence, implications, options, recommended action, owner, timing, assumptions, and limitations without repeating the full report.

What belongs in a Business Writing Quality and Approval Pack?

The pack should include the writing brief, reader map, source register, confidentiality boundaries, document structures, prompt records, draft checks, fact verification, tone and accessibility reviews, revisions, approvals, and version history.

Conclusion

Participants take back a Business Writing Quality and Approval Pack connecting audience, purpose, evidence, document structures, AI drafts, verification, tone, confidentiality, accessibility, revision, and approval. It provides a practical basis for clearer documents, traceable claims, controlled AI assistance, and accountable workplace communication.