



Leading AI-Enabled Teams and Workforce Adoption Course

28 February – 4 March 2027
Johannesburg



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Overview

Leading AI-Enabled Teams and Workforce Adoption Course is a five-day foundation course for department managers, team leaders, supervisors, functional heads, and people managers, who leave with an AI-Enabled Team Leadership and Adoption Plan. Participants identify useful applications, define decision rights, reshape roles and workflows, guide adoption, review AI-assisted work, and track team outcomes without developing technical models. Agile Leaders Training Center provides training in leading AI-enabled teams and workforce adoption.

Who Should Attend

- Department leaders responsible for team performance and operating priorities
- People managers responsible for roles, skills, feedback, and adoption
- Functional heads responsible for workflow and decision design
- Supervisors responsible for daily work allocation and quality review
- Transformation teams responsible for workforce change and enablement
- Governance teams responsible for responsible AI use and accountability

The course assumes participants lead people or workflows and leaves out software engineering, model development, data science, enterprise technology architecture, and generic leadership theory.

Departments and Industries

The course supports managers introducing AI-assisted work across operational and professional teams.

- Operations, administration, and shared service functions
- Human resources and organizational development teams
- Finance, procurement, and project delivery functions
- Healthcare, education, and government organizations
- Energy, manufacturing, and infrastructure organizations
- Financial and professional service organizations

Learning Objectives

By the end of this course, participants will be able to:



- Apply selection criteria to team-level AI use cases
- Analyze roles, tasks, skills, and workflow effects
- Build decision rights and human review controls
- Prioritize adoption actions and team support needs
- Evaluate AI-assisted outputs and performance signals
- Build an AI-Enabled Team Leadership and Adoption Plan

Course Agenda

Day 1: Management Context and Use Cases

- Team AI Opportunity and Constraint Map
- Use-Case Value and Risk Screening Matrix
- Human-AI Task Allocation Canvas
- Manager Accountability Boundary Register
- Responsible Use Principle Checklist

Day 2: Roles, Skills, and Workflows

- Role and Task Impact Map
- Workflow Friction and Redesign Board
- Team Skill and Confidence Inventory
- Learning Need Prioritization Grid
- Work Transition Responsibility Matrix

Day 3: Decisions and Review Controls

- Decision Rights and Escalation Matrix
- AI Output Review and Validation Gate
- Exception and Override Log
- Quality, Bias, and Context Checklist
- Approval Owner and Evidence Register

Day 4: Adoption and Team Leadership

- Stakeholder Readiness and Concern Map
- Adoption Barrier and Response Table
- Manager Communication and Feedback Plan
- Psychological Safety Discussion Protocol
- Team Performance and Learning Dashboard



Day 5: AI-Enabled Team Leadership Practice

- Suggested Exercise: Screen Team AI Use Cases
- Suggested Exercise: Redesign Roles and Workflow Steps
- Suggested Exercise: Assign Decision Rights and Review Gates
- Suggested Exercise: Plan Adoption Support and Feedback
- Capstone Exercise: AI-Enabled Team Leadership and Adoption Plan

Practical Exercises

The course uses suggested activities that turn AI adoption choices into managed team actions.

- Suggested activity: screen team use cases by value, feasibility, risk, data, and human judgment requirements
- Suggested activity: map task changes, redesign workflow handoffs, identify skill needs, and assign transition responsibilities
- Suggested activity: define decision rights, validation checks, exceptions, evidence, approval owners, and escalation paths
- Suggested activity: address adoption barriers, plan manager communication, establish feedback routines, and select performance measures

FAQs

Who suits leading AI-enabled teams and workforce adoption training?

Leading AI-enabled teams and workforce adoption training suits managers, team leaders, supervisors, functional heads, and transformation teams. It assumes responsibility for people or workflows and requires no programming.

How does leading AI-enabled teams differ from general leadership training?

Leading AI-enabled teams focuses on AI use cases, task allocation, role change, decision rights, output review, adoption barriers, and accountability. General leadership training addresses broader motivation and management topics outside this course.

How should managers select AI use cases for their teams?

Managers should compare expected value, task suitability, evidence quality, risk, privacy, required judgment, workflow fit, review effort, skill readiness, and accountability before approving a team use case.

Why are human review controls needed in AI-enabled teams?

Human review controls help teams check accuracy, context, bias, sensitivity, exceptions, consequences, and authorization before AI-assisted work influences a decision, message, service, or operational action.



What belongs in an AI-Enabled Team Leadership and Adoption Plan?

The plan includes use cases, constraints, task allocation, role changes, skill needs, decision rights, review gates, adoption barriers, communication actions, feedback routines, owners, escalations, and performance measures.

Conclusion

Participants take back an AI-Enabled Team Leadership and Adoption Plan connecting use cases, roles, workflows, skills, decision rights, review gates, and adoption actions. The plan makes managerial accountability and support needs visible. It helps teams introduce AI-assisted work through controlled decisions, practical learning, and measurable feedback.