



AI-Supported Event Leadership and Delivery Course

5 – 9 September 2027
Johannesburg

AI-Supported Event Leadership and Delivery Course

Ref: 308_126029 **Date:** 5 – 9 September 2027 **Location:** Johannesburg **Fees:** 4500 Euro

Overview

AI-Supported Event Leadership and Delivery Course is a five-day practitioner course for event managers, conference and exhibition leads, corporate event teams, venue professionals, marketing coordinators, and project leaders, who leave with an AI-Supported Event Delivery Playbook. Participants apply AI tools to event briefs, audiences, agendas, suppliers, communications, contingencies, delivery, and feedback while preserving privacy and human approval. Agile Leaders Training Center provides training in AI-supported event leadership and delivery.

Who Should Attend

- Teams responsible for event concepts, objectives, and delivery decisions
- Teams responsible for conferences, exhibitions, and corporate events
- Teams responsible for venues, suppliers, schedules, and logistics
- Teams responsible for event marketing and attendee communications
- Teams responsible for event projects, risks, and performance review

The course assumes participants plan or deliver events and leaves out event certification, autonomous decision making, software development, and generic prompt training.

Departments and Industries

The course supports event delivery across corporate, public, hospitality, education, association, and professional-services settings.

- Events, conferences, exhibitions, and venue operations
- Communication, public relations, and corporate affairs
- Marketing, sponsorship, and audience engagement
- Hospitality, tourism, education, and professional associations
- Project management, procurement, finance, and digital teams

Learning Objectives

By the end of this course, participants will be able to:



- Build an AI-supported event brief and stakeholder map
- Apply AI tools to agendas, content, and communications
- Evaluate suppliers, budgets, and delivery dependencies
- Analyze event risks, contingencies, and on-site signals
- Use feedback evidence with privacy and human review
- Create an AI-supported event delivery playbook

Course Agenda

Day 1: Event Purpose and Audience

- AI-Supported Event Brief Canvas
- Audience Need and Experience Map
- Stakeholder Influence and Decision Matrix
- Event Objective and Success Measure Card
- AI Use Boundary and Approval Charter

Day 2: Agenda, Content, and Communication

- Agenda Flow and Session Design Grid
- Speaker and Content Development Checklist
- AI-Generated Marketing Content Review Protocol
- Attendee Communication Journey Map
- Accessibility and Message Quality Review

Day 3: Suppliers, Budget, and Coordination

- Supplier Requirement and Comparison Matrix
- Event Budget Assumption and Variance Log
- Venue, Technology, and Logistics Dependency Map
- Responsibility and Approval Assignment Chart
- Supplier Communication and Change Register

Day 4: Risk, Delivery, and Feedback

- Event Risk and Contingency Decision Matrix
- On-Site Issue Triage and Escalation Pathway
- Live Decision-Support Information Board
- Attendee Data Privacy Review Checklist
- Feedback Theme and Performance Evidence Map



Day 5: AI-Supported Event Delivery Practice

- Suggested Exercise: Build an Event Brief and Audience Map
- Suggested Exercise: Review Agenda and Communication Outputs
- Suggested Exercise: Reconcile Budget and Supplier Dependencies
- Suggested Exercise: Run an Event Contingency Scenario
- Capstone Exercise: AI-Supported Event Delivery Playbook

Practical Exercises

The course uses suggested activities to convert event requirements and AI outputs into controlled delivery decisions.

- Suggested activity: define event objectives, audiences, stakeholders, experience needs, measures, and approval boundaries
- Suggested activity: review agenda, content, marketing, and attendee communications for accuracy, tone, accessibility, and ownership
- Suggested activity: compare suppliers, budget assumptions, logistics dependencies, risks, and contingency responses
- Suggested activity: assemble a delivery playbook covering decisions, controls, roles, communications, privacy, and feedback

FAQs

Who suits AI-supported event leadership training, and what does it assume?

AI-supported event leadership training suits event managers, conference and exhibition teams, venue professionals, marketers, and project leaders. It assumes participants already contribute to event planning or delivery.

How does AI-supported event leadership differ from general event management training?

AI-supported event leadership focuses on where AI can assist event briefs, analysis, content, coordination, decisions, and feedback under human review. General event management training covers the broader event lifecycle without that specific technology focus.

How can AI support event planning without making autonomous decisions?

AI can help organize information, generate options, compare evidence, draft content, identify patterns, and flag issues. Event leaders remain responsible for validation, context, privacy, approvals, supplier commitments, and delivery decisions.



Which event information requires privacy review when using AI?

Privacy review should cover attendee, speaker, supplier, employee, preference, communication, image, feedback, and behavioral data, along with access, purpose, retention, sharing, consent, and human oversight.

How should event teams evaluate AI-generated content and feedback analysis?

Event teams should check source evidence, accuracy, tone, audience fit, accessibility, bias, missing context, permissions, and accountable approval before using generated content or feedback themes.

Conclusion

Participants take back an AI-Supported Event Delivery Playbook linking briefs, audiences, agendas, communications, suppliers, budgets, risks, privacy, approvals, and feedback. It makes decision ownership and AI boundaries visible across the event lifecycle. It supports repeatable planning and delivery while event leaders retain accountability for judgment, relationships, commitments, and outcomes.