



Organizational Behavior and Culture Audit Training Course

15 – 19 March 2027
Kuala Lumpur

Organizational Behavior and Culture Audit Training Course

Ref: 350_129019 **Date:** 15 – 19 March 2027 **Location:** Kuala Lumpur **Fees:** 5200 Euro

Overview

The Organizational Behavior and Culture Audit Training Course is a five-day advanced course for auditors, culture and conduct professionals, ethics specialists, risk managers, and assurance leaders who leave with a Culture and Organizational Behavior Audit Work Program. The course converts culture risk, leadership signals, incentives, speak-up evidence, decision patterns, employee experience, and control exceptions into testable audit evidence. Participants distinguish observable behavior from opinion and build defensible conclusions. Agile Leaders Training Center delivers this course on organizational behavior and culture audit.

Who Should Attend

- Internal audit functions responsible for culture, governance, conduct, and behavioral risk assurance
- Human resources functions responsible for employee experience, culture, and organizational development
- Ethics and compliance functions responsible for conduct, speak-up mechanisms, and case oversight
- Risk functions responsible for behavioral indicators, incentives, and control effectiveness
- Assurance leadership functions responsible for sensitive findings and board reporting

The course assumes participants conduct or review assurance work and leaves out clinical psychology, employee investigations, and management ownership of culture.

Departments and Industries

The course supports behavior and culture assurance across regulated, service, and operational organizations.

- Internal audit, human resources, ethics, compliance, and enterprise risk departments
- Governance, organizational development, employee relations, and legal functions
- Banking, insurance, professional services, and telecommunications organizations
- Manufacturing, energy, logistics, and construction organizations
- Healthcare, education, hospitality, and public service organizations

Learning Objectives

By the end of this course, participants will be able to:



- Analyze culture, conduct, and behavioral risks against organizational objectives
- Build evidence criteria and a risk-based culture audit scope
- Apply interviews, surveys, data analysis, observation, and document review
- Evaluate leadership signals, incentives, employee voice, and decision behavior
- Diagnose systemic root causes and recurring control failures
- Build a Culture and Organizational Behavior Audit Work Program

Course Agenda

Day 1: Culture and Behavioral Risk

- Organizational Objective and Behavior Alignment Map
- Culture Conduct and Behavioral Risk Taxonomy
- Espoused Values and Observed Practice Gap Analysis
- Subculture and Control Environment Assessment
- Culture Audit Boundary and Independence Checklist

Day 2: Scope Criteria and Evidence

- Culture Risk and Control Matrix
- Leadership Signal and Decision Rights Review
- Incentive Pressure and Consequence Mapping
- Employee Voice and Speak-Up Mechanism Test
- Culture Evidence Triangulation Plan

Day 3: Fieldwork and Behavioral Indicators

- Structured Interview and Focus Group Protocol
- Survey Design Bias and Response Analysis
- Case Complaint and Whistleblowing Trend Review
- Turnover Absence and Control-Bypass Indicator Dashboard
- Meeting Observation and Decision Record Checklist

Day 4: Conclusions Reporting and Follow-Up

- Behavior Pattern and Root Cause Analysis
- Finding Condition Criteria Cause and Effect Model
- Culture Issue Severity and Escalation Matrix
- Board Culture Assurance Reporting Pack
- Management Action and Culture Follow-Up Protocol



Day 5: Culture Audit Practice

- Suggested Exercise: Culture Risk and Scope Diagnosis
- Suggested Exercise: Leadership and Incentive Evidence Review
- Suggested Exercise: Speak-Up and Behavioral Data Analysis
- Suggested Exercise: Culture Finding and Action Challenge
- Capstone Exercise: Culture and Organizational Behavior Audit Work Program

Practical Exercises

The course includes suggested activities that convert behavior and culture evidence into traceable assurance conclusions.

- Suggested activity: map observable behavior risks to strategic objectives and control outcomes.
- Suggested activity: triangulate survey, interview, case, turnover, incentive, and exception evidence.
- Suggested activity: diagnose a recurring control failure through leadership and behavioral drivers.
- Suggested activity: present a Culture and Organizational Behavior Audit Work Program and reporting pack.

FAQs

Who suits organizational behavior and culture audit training?

Auditors, culture and conduct professionals, ethics specialists, risk managers, and assurance leaders suit the training; it assumes experience conducting or reviewing assurance work.

How does a culture audit differ from general organizational behavior training?

A culture audit tests evidence, risks, controls, observed behavior, and governance outcomes, while general organizational behavior training explains how people and groups operate at work.

What evidence supports an organizational culture audit?

Useful evidence includes leadership decisions, incentive designs, surveys, interviews, speak-up cases, complaints, turnover, absence, control bypasses, meeting records, performance consequences, and repeated audit findings.

How can auditors avoid subjective culture conclusions?

Auditors reduce subjectivity by setting criteria, testing multiple evidence sources, separating observations from interpretations, checking contradictory evidence, documenting limitations, and linking conclusions to organizational objectives and control outcomes.



What belongs in a Culture and Organizational Behavior Audit Work Program?

The work program links objectives, scope, culture risks, criteria, evidence sources, procedures, behavioral indicators, findings, root causes, actions, owners, escalation, and follow-up.

Conclusion

Participants leave with a Culture and Organizational Behavior Audit Work Program that connects observable behavior to governance and control outcomes. The work product makes evidence, judgments, limitations, findings, and escalation traceable for review. It helps assurance teams address culture without assuming management ownership or relying on unsupported impressions.