



Internal Audit Function Development and Performance Training Course

24 – 28 May 2027
Milan

Internal Audit Function Development and Performance Training Course

Ref: 371_130454 **Date:** 24 – 28 May 2027 **Location:** Milan **Fees:** 5700 Euro

Overview

Internal Audit Function Development and Performance Training Course is a five-day course for audit executives, directors, managers, quality leaders, and methodology professionals who leave with an Audit Function Operating Model Toolkit. The course connects mandate, service design, organization, workforce, technology, methodology, performance monitoring, stakeholder reporting, and improvement governance. Agile Leaders Training Center delivers this course on internal audit function development.

Who Should Attend

- Internal audit leadership functions responsible for function design, direction, and accountability
- Audit operations functions responsible for capacity, workflow, and delivery monitoring
- Audit methodology functions responsible for policies, templates, and review controls
- Quality functions responsible for monitoring, assessment, and improvement actions
- Governance support functions responsible for stakeholder reporting and oversight information

The course assumes participants lead or support internal audit operations and leaves out introductory engagement testing, standards certification, and enterprise risk management design.

Departments and Industries

The course supports development and monitoring of internal audit functions across service, operational, and institutional settings.

- Internal audit, assurance, and audit operations
- Governance, risk, compliance, and quality functions
- Banking, insurance, and professional services
- Manufacturing, energy, and engineering organizations
- Healthcare, education, and public-service institutions
- Technology, telecommunications, and logistics organizations

Learning Objectives

By the end of this course, participants will be able to:



- Evaluate the mandate, charter, services, and maturity of an audit function
- Build an operating model with roles, governance, and decision rights
- Design workforce, sourcing, technology, and methodology arrangements
- Analyze capacity, delivery, quality, and stakeholder performance evidence
- Build reporting dashboards and improvement governance controls
- Prioritize initiatives through a sequenced function-development roadmap

Course Agenda

Day 1: Function Baseline and Service Design

- Internal Audit Function Maturity Diagnostic
- Mandate and Charter Currency Review
- Assurance and Advisory Service Portfolio Map
- Stakeholder Expectation Interview Guide
- Function Development Case-for-Change Canvas

Day 2: Operating Model and Governance

- Internal Audit Operating Model Blueprint
- Organization Structure and Role Accountability Matrix
- Decision Rights and Escalation Framework
- Planning Delivery and Reporting Workflow Map
- Board and Management Interface Calendar

Day 3: Resources Technology and Methodology

- Workforce Capacity and Skills Forecast
- Build Buy and Cosource Decision Matrix
- Audit Technology Capability Roadmap
- Methodology and Template Architecture
- Knowledge Management and Competency Plan

Day 4: Performance Quality and Improvement

- Function Performance Objective Tree
- Capacity Delivery and Value Measure Scorecard
- Ongoing Quality Monitoring Control Set
- Stakeholder Reporting Dashboard
- Improvement Initiative Governance Register



Day 5: Function Development Practice

- Suggested Exercise: Maturity and Service Portfolio Assessment
- Suggested Exercise: Operating Model and Accountability Design
- Suggested Exercise: Resource and Technology Option Evaluation
- Suggested Exercise: Performance and Quality Dashboard Review
- Capstone Exercise: Audit Function Operating Model Toolkit

Practical Exercises

The course uses suggested activities to connect function design choices with operating evidence and improvement decisions.

- Suggested activity: diagnose maturity, stakeholder needs, and service gaps for a financial-services audit function.
- Suggested activity: design roles, decision rights, workflow, and governance interfaces for a manufacturing organization.
- Suggested activity: compare workforce, cosourcing, technology, and methodology options for a healthcare institution.
- Suggested activity: build performance measures, reporting views, initiative owners, and a sequenced improvement roadmap.

FAQs

Who suits internal audit function development, and what does the course assume?

Internal audit function development suits professionals who already manage audit operations, methodology, quality, resources, or stakeholder reporting and need a function-level design and monitoring approach.

How does internal audit function development differ from standards implementation training?

Internal audit function development focuses on the operating model, service portfolio, resources, technology, measures, and improvement roadmap, while standards implementation training focuses on interpreting and applying professional requirements.

What is an internal audit operating model?

An internal audit operating model defines how mandate, services, structure, roles, decisions, workflows, resources, technology, methodology, governance interfaces, and performance controls work together.



How is internal audit function performance monitored?

Internal audit function performance is monitored through objectives and measures covering capacity, delivery, quality, stakeholder expectations, action completion, service outcomes, and improvement progress.

How does quality monitoring support internal audit function improvement?

Quality monitoring provides recurring evidence about methodology use, supervision, delivery consistency, performance objectives, stakeholder feedback, and improvement actions, enabling leaders to prioritize changes and track their effects.

Conclusion

Participants leave with an Audit Function Operating Model Toolkit linking baseline, services, structure, resources, technology, methodology, measures, and improvement governance. The toolkit changes isolated management activities into an operating system for the audit function. It provides a working basis for monitoring performance and sequencing development initiatives.