



Advanced Enterprise Resilience and Adaptation Training Course

12 – 16 April 2027
Kuala Lumpur

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Ref: 644_149341 **Date:** 12 – 16 April 2027 **Location:** Kuala Lumpur **Fees:** 5200 Euro

Overview

Advanced Enterprise Resilience and Adaptation Training Course is a five-day course for continuity, risk, operations, strategy, crisis, and resilience leaders who leave with an Enterprise Resilience Portfolio. Participants connect strategic context, critical services, dependencies, scenario design, stress testing, adaptive options, recovery priorities, governance, culture, metrics, and investment choices. The course extends continuity planning into enterprise-wide adaptation and decision-making. Agile Leaders Training Center presents advanced enterprise resilience as an integrated governance capability.

Who Should Attend

- Business continuity functions responsible for critical-service protection and recovery strategies
- Enterprise risk functions responsible for disruption scenarios, appetite, and response options
- Operations leadership responsible for service dependencies, capacity, and recovery priorities
- Strategy functions responsible for environmental change, adaptation, and investment choices
- Crisis functions responsible for decision structures, coordination, and response transitions
- Resilience functions responsible for capability integration, exercises, metrics, and improvement

The course assumes participants already contribute to risk, continuity, crisis, operations, or strategic decisions and leaves out certification preparation, technical disaster recovery configuration, and personal resilience coaching.

Departments and Industries

The course supports departments and industries that must sustain critical outcomes through disruption and change.

- Enterprise risk, governance, strategy, and internal assurance
- Business continuity, crisis management, operations, and supply networks
- Technology, telecommunications, banking, and professional services
- Energy, manufacturing, logistics, and infrastructure
- Healthcare, hospitality, retail, and public services

Learning Objectives

By the end of this course, participants will be able to:



- Analyze resilience context, objectives, capabilities, and maturity
- Build critical-service and cross-enterprise dependency maps
- Apply scenario design and stress-testing methods to disruption choices
- Compare prevention, absorption, response, recovery, and adaptation options
- Evaluate resilience governance, culture, metrics, and investment evidence
- Prioritize enterprise resilience initiatives through value and risk

Course Agenda

Day 1: Enterprise Resilience Context

- ISO 22316 Organizational Resilience Principle Map
- Enterprise Resilience Objective Hierarchy
- Strategic Context and Change Signal Canvas
- Resilience Capability Maturity Assessment
- Resilience Governance Responsibility Charter

Day 2: Critical Services and Dependencies

- Critical Service Outcome Map
- Cross-Enterprise Dependency Network
- People, Technology, Facility, and Supplier Dependency Register
- Critical Resource Constraint Analysis
- Dependency Concentration and Substitution Matrix

Day 3: Scenarios and Stress Testing

- Compound Disruption Scenario Architecture
- Operational Stress-Test Design Protocol
- Impact Tolerance and Failure Point Map
- Response Option and Trade-Off Matrix
- Scenario Evidence and Assumption Log

Day 4: Recovery, Adaptation, and Investment

- Enterprise Recovery Priority Model
- Adaptive Response Portfolio Canvas
- Supply Network Resilience Option Grid
- Resilience Metric and Indicator Catalogue
- Resilience Investment Decision Paper



Day 5: Enterprise Resilience Practice

- Exercise: Diagnose a Resilience Capability Gap
- Exercise: Map a Critical-Service Dependency Failure
- Exercise: Run a Compound Scenario Stress Test
- Exercise: Prioritize Recovery and Adaptation Investments
- Capstone Exercise: Enterprise Resilience Portfolio

Practical Exercises

The course uses suggested activities to apply advanced enterprise resilience across operating settings.

- Suggested activity: map technology and supplier dependencies for a banking service.
- Suggested activity: stress-test a healthcare service against simultaneous workforce and infrastructure disruption.
- Suggested activity: compare recovery and substitution options for a manufacturing supply network.
- Suggested activity: prepare a resilience investment paper for an energy operation.

FAQs

Who suits advanced enterprise resilience training, and what does it assume?

It suits leaders who contribute to risk, continuity, crisis, operations, strategy, or resilience decisions and assumes experience interpreting organizational priorities, service dependencies, disruption evidence, and governance responsibilities.

How does advanced enterprise resilience differ from business continuity planning?

Advanced enterprise resilience integrates strategy, culture, dependencies, stress testing, adaptive options, governance, and investment decisions, while business continuity planning concentrates on maintaining and recovering prioritized activities after disruption.

How are critical services used in enterprise resilience?

Critical services anchor enterprise resilience by connecting outcomes to customers, processes, people, technology, facilities, information, suppliers, resources, impact tolerances, and recovery priorities.

What does enterprise resilience stress testing examine?

Enterprise resilience stress testing examines plausible compound scenarios, dependency failures, resource constraints, impact tolerances, decision triggers, response options, recovery capacity, assumptions, and evidence gaps.



How should enterprise resilience investments be prioritized?

Enterprise resilience investments should be prioritized through critical outcomes, dependency exposure, scenario evidence, current capability, option effectiveness, implementation constraints, cost, residual risk, and adaptation value.

Conclusion

Participants leave with an Enterprise Resilience Portfolio containing the objective hierarchy, context canvas, maturity assessment, critical-service map, dependency network, stress test, response matrix, recovery model, adaptive portfolio, metric catalogue, and investment paper. The portfolio converts separate continuity and risk activities into traceable enterprise choices. It supports coordinated preparedness, response, recovery, adaptation, and improvement.