



Advanced BCMS Governance and Improvement Training Course

28 March – 1 April 2027
Amman

Advanced BCMS Governance and Improvement Training Course

Ref: 646_149515 **Date:** 28 March – 1 April 2027 **Location:** Amman **Fees:** 4100 Euro

Overview

Advanced BCMS Governance and Improvement Training Course is a five-day course for continuity managers, BCMS owners, assurance specialists, risk leaders, and sponsors who leave with a BCMS Governance and Improvement File. Participants connect business continuity policy, business impact analysis, risk assessment, continuity solutions, plans, validation, and performance evaluation within one management system. The course uses internal audit, management review, corrective action, and continual improvement to turn findings into governed decisions. Agile Leaders Training Center presents advanced BCMS governance as an assurance and improvement discipline.

Who Should Attend

- Business continuity functions responsible for establishing, operating, and improving a BCMS
- Internal assurance functions responsible for evaluating system conformity and effectiveness
- Enterprise risk functions responsible for connecting disruption risks with continuity choices
- Operational resilience functions responsible for critical activities, dependencies, and recovery capabilities
- System sponsors responsible for policy, resources, oversight, and management decisions
- Departmental continuity functions responsible for plans, exercises, and improvement actions

The course assumes participants already contribute to continuity analysis, planning, assurance, or governance and leaves out certification preparation, emergency-service command, and technical disaster recovery configuration.

Departments and Industries

The course supports departments and industries that govern continuity capabilities through a management system.

- Business continuity, enterprise risk, internal audit, and governance
- Operations, technology, facilities, supply chain, and corporate services
- Banking, telecommunications, insurance, and professional services
- Energy, manufacturing, transportation, and utilities
- Healthcare, education, hospitality, and public services

Learning Objectives

By the end of this course, participants will be able to:



- Analyze BCMS context, scope, policy, governance, and interested-party needs
- Evaluate business impact analysis and risk assessment evidence
- Compare continuity solutions and plan structures against recovery requirements
- Apply exercise and performance-evaluation methods to validate capability
- Build internal audit, management review, and corrective-action evidence
- Prioritize continual improvement through risk, findings, and performance

Course Agenda

Day 1: BCMS Governance and Direction

- ISO 22301:2019 BCMS Requirement Map
- Organizational Context and Interested-Party Register
- BCMS Scope and Boundary Statement
- Business Continuity Policy and Objective Tree
- Leadership Responsibility and Governance Matrix

Day 2: Analysis and Continuity Solutions

- Business Impact Analysis Quality Review
- Disruption Risk Assessment Evidence Matrix
- Prioritized Activity and Dependency Map
- Continuity Solution Evaluation Grid
- Resource Requirement and Capability Register

Day 3: Plans and Validation

- Business Continuity Plan Architecture
- Response Structure and Escalation Protocol
- Exercise Program and Scenario Design Method
- Plan Maintenance and Change Control Log
- Exercise Observation and Validation Record

Day 4: Assurance and Improvement

- BCMS Performance Indicator Catalogue
- Monitoring and Measurement Evidence Dashboard
- Internal Audit Program and Sampling Plan
- Management Review Decision Pack
- Corrective Action and Continual Improvement Tracker



Day 5: BCMS Governance Practice

- Exercise: Diagnose a BCMS Scope and Policy Gap
- Exercise: Evaluate Analysis and Solution Evidence
- Exercise: Review a Continuity Plan and Exercise Record
- Exercise: Convert Audit Findings into Improvement Actions
- Capstone Exercise: BCMS Governance and Improvement File

Practical Exercises

The course uses suggested activities to apply advanced BCMS governance across operating settings.

- Suggested activity: assess the scope and policy evidence of a banking BCMS.
- Suggested activity: review impact, dependency, and continuity-solution evidence for a manufacturing operation.
- Suggested activity: evaluate a healthcare continuity exercise and record capability findings.
- Suggested activity: prepare a management review decision pack for a telecommunications provider.

FAQs

Who suits advanced BCMS governance training, and what does it assume?

It suits continuity, assurance, risk, resilience, and governance professionals and assumes experience contributing to analysis, planning, exercising, audit, performance review, or management decisions.

How does advanced BCMS governance differ from introductory business continuity training?

Advanced BCMS governance evaluates system effectiveness, assurance evidence, management decisions, and continual improvement, while introductory training concentrates on core continuity concepts and basic system components.

How does business impact analysis support BCMS governance?

Business impact analysis supports BCMS governance by identifying prioritized activities, impact over time, dependencies, resource needs, and recovery requirements for continuity decisions and assurance.

What evidence belongs in a BCMS management review?

BCMS management review evidence includes performance results, exercise outcomes, audit findings, changes in context and risk, corrective actions, resource issues, and decisions on improvement.



How should continual improvement be governed in a BCMS?

Continual improvement should be governed through traceable findings, assigned corrective actions, priority criteria, responsible owners, due controls, effectiveness checks, and management oversight.

Conclusion

Participants leave with a BCMS Governance and Improvement File containing the scope statement, policy tree, analysis reviews, solution grid, plan architecture, validation record, indicator catalogue, audit plan, management review pack, and improvement tracker. The file turns dispersed continuity evidence into structured assurance decisions. It supports system maintenance, accountable corrective action, and prioritized improvement.