



Enterprise Risk Escalation and Crisis Governance Training Course

28 February – 4 March 2027
Johannesburg

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Overview

Enterprise Risk Escalation and Crisis Governance Training Course is a five-day course for enterprise risk leaders, crisis managers, governance professionals, resilience specialists, and executive decision-support teams who leave with an Enterprise Risk Escalation and Crisis Governance File. Participants connect risk sensing, appetite, escalation thresholds, decision rights, response coordination, executive reporting, and recovery oversight. The course applies ISO 31000:2018 and COSO ERM concepts through scenario analysis and governance exercises. Agile Leaders Training Center frames crisis governance as an extension of enterprise risk oversight.

Who Should Attend

- Enterprise risk functions responsible for risk sensing, appetite, assessment, and escalation
- Crisis management functions responsible for activation, coordination, and response governance
- Corporate governance functions responsible for oversight, decision rights, and accountability
- Resilience functions responsible for scenario planning, readiness, and recovery coordination
- Executive support functions responsible for decision information and stakeholder reporting

The course assumes participants already support enterprise risk, governance, resilience, or crisis decisions and leaves out introductory risk terminology and operational incident procedures.

Departments and Industries

The course supports departments and industries that must connect risk oversight with crisis decisions and recovery governance.

- Enterprise risk, governance, internal control, and executive offices
- Crisis management, resilience, operations, and corporate communications
- Banking, insurance, energy, and telecommunications
- Healthcare, transportation, manufacturing, and construction
- Professional services, education, and public services

Learning Objectives

By the end of this course, participants will be able to:



- Analyze emerging risks against appetite and escalation criteria
- Build crisis structures with clear decision rights
- Apply scenario analysis to risk escalation choices
- Prioritize response coordination and stakeholder reporting
- Evaluate recovery governance and control restoration
- Build exercise findings into risk oversight improvements

Course Agenda

Day 1: Risk Sensing and Escalation

- ISO 31000:2018 Risk Integration Map
- Emerging Risk Signal Register
- Risk Appetite and Tolerance Decision Grid
- Escalation Threshold Design Method
- Enterprise Risk Escalation Pathway

Day 2: Crisis Structures and Decision Rights

- Crisis Governance Structure Map
- Executive Decision Rights Matrix
- Activation Authority and Trigger Checklist
- Crisis Role Accountability Chart
- Governance Meeting and Decision Log

Day 3: Scenario Analysis and Response Coordination

- COSO ERM Strategy and Performance Lens
- Scenario Impact and Uncertainty Canvas
- Response Option Evaluation Matrix
- Cross-Functional Coordination Protocol
- Critical Dependency and Control Map

Day 4: Reporting and Recovery Governance

- Executive Risk and Crisis Reporting Pack
- Stakeholder Information Priority Matrix
- Recovery Decision Gate Framework
- Control Restoration Assurance Checklist
- Post-Crisis Lessons and Revision Register



Day 5: Escalation and Governance Practice

- Exercise: Assess Emerging Risk Signals and Appetite
- Exercise: Activate Crisis Governance and Decision Rights
- Exercise: Evaluate Response Options Through Scenario Analysis
- Exercise: Build Executive Reporting and Recovery Gates
- Capstone Exercise: Enterprise Risk Escalation and Crisis Governance File

Practical Exercises

The course uses suggested activities to practice enterprise risk escalation and crisis governance across operating environments.

- Suggested activity: assess emerging supply risks and escalation thresholds in manufacturing.
- Suggested activity: assign decision rights during a healthcare service disruption.
- Suggested activity: evaluate response options for a telecommunications dependency failure.
- Suggested activity: build recovery gates and executive reporting after an energy operations crisis.

FAQs

Who suits enterprise risk escalation and crisis governance training and what does it assume?

Enterprise risk escalation and crisis governance training suits professionals who already support risk oversight, governance, resilience, crisis coordination, or executive decisions and need to connect emerging risk signals with controlled escalation and response.

How does crisis governance differ from general enterprise risk management training?

Crisis governance focuses on activation thresholds, time-sensitive decision rights, coordination, executive reporting, and recovery oversight, while general enterprise risk management training addresses the broader cycle of identifying, assessing, treating, monitoring, and reporting risk.

What makes an enterprise risk escalation threshold effective?

An effective enterprise risk escalation threshold links observable signals, risk appetite, potential impact, urgency, decision authority, evidence requirements, and a defined route for review and activation.

How should crisis decision rights be documented?

Crisis decision rights should identify who recommends, approves, acts, advises, receives information, records assumptions, and reviews decisions at each escalation level.



How does recovery governance connect to enterprise risk oversight?

Recovery governance connects restored operations, residual risk, control effectiveness, stakeholder reporting, decision gates, and lessons to the organization's continuing risk oversight and strategy review.

Conclusion

Participants leave with an Enterprise Risk Escalation and Crisis Governance File containing signal registers, thresholds, decision rights, scenario analysis, response options, reporting structures, recovery gates, and lessons. The file helps teams move from risk sensing to governed crisis action. It also connects recovery decisions with continuing enterprise risk oversight.