



Managerial Leadership for Business Continuity Training Course

24 – 28 May 2027
Kuala Lumpur

Managerial Leadership for Business Continuity Training Course

Ref: 670_151230 **Date:** 24 – 28 May 2027 **Location:** Kuala Lumpur **Fees:** 5200 Euro

Overview

Managerial Leadership for Business Continuity Training Course is a five-day practitioner course for department managers, functional leaders, continuity coordinators, resilience professionals, crisis managers, and operational executives who leave with a Manager Continuity and Resilience Leadership Workbook. Participants convert continuity expectations into accountable decisions on priorities, resources, plans, escalation, exercises, performance, and recovery. The approach is informed by recognized continuity and crisis-management principles without teaching full management-system implementation. Agile Leaders Training Center frames business continuity leadership for managers as disciplined operational stewardship.

Who Should Attend

- Leaders accountable for maintaining critical departmental services during disruption
- Professionals coordinating continuity responsibilities across operational functions
- Managers approving resources, priorities, escalation paths, and recovery actions
- Teams responsible for resilience governance, assurance, and performance reporting
- Executives overseeing crisis readiness and restoration of essential operations

The course assumes participants already make operational or governance decisions at work and leaves out full BCMS implementation, auditor preparation, and introductory leadership theory.

Departments and Industries

The course supports departments and industries where managers must maintain critical services and direct recovery.

- Operations, service delivery, and corporate support functions
- Government entities, public services, and regulated organizations
- Energy, utilities, transport, logistics, and infrastructure
- Banking, insurance, healthcare, and telecommunications
- Manufacturing, technology, retail, and professional services

Learning Objectives

By the end of this course, participants will be able to:



- Apply continuity governance roles and decision rights within their functions
- Analyze risk and impact information for managerial priorities
- Prioritize critical activities, dependencies, people, and resources
- Build accountable plan ownership and escalation arrangements
- Evaluate exercise evidence, performance results, and recovery choices
- Use corrective actions to strengthen operational resilience leadership

Course Agenda

Day 1: Managerial Continuity Accountability

- Business Continuity Leadership for Managers
- Governance Roles and Decision Rights
- Critical Service Accountability Map
- Continuity Policy to Department Responsibilities
- Leadership Commitment Evidence

Day 2: Risk, Impact, and Priorities

- Disruption Scenario and Context Review
- Risk and Impact Information for Managers
- Critical Activity Priority Matrix
- Dependencies and Single Points of Failure
- Continuity Resource Allocation Decisions

Day 3: Plans, Ownership, and Escalation

- Department Continuity Plan Ownership
- Roles, Deputies, and Authority Boundaries
- Continuity Governance and Crisis Readiness
- Escalation Triggers and Decision Records
- Stakeholder Coordination Responsibilities

Day 4: Exercises and Performance Review

- Exercise Objectives and Leadership Participation
- Manager Observation and Evidence Log
- Continuity Performance Review Dashboard
- Capability Gaps and Corrective Actions
- Management Review and Improvement Decisions



Day 5: Recovery Leadership Practice

- Recovery Priorities and Operating Constraints
- Business Continuity Recovery Leadership
- Resource Tradeoffs and Decision Escalation
- Exercise: Department Recovery Leadership
- Capstone: Manager Continuity and Resilience Leadership Workbook

Practical Exercises

The course uses a linked disruption scenario so participants can practise manager-level decisions without designing an entire management system.

- Suggested activity: map continuity accountabilities, deputies, approval rights, and escalation routes for a department.
- Suggested activity: use impact and dependency evidence to prioritize activities and allocate constrained resources.
- Suggested activity: review an exercise record, identify capability gaps, and assign corrective actions with owners.
- Suggested activity: lead a recovery decision meeting and complete the Manager Continuity and Resilience Leadership Workbook.

FAQs

Who suits managerial business continuity leadership training?

Department managers, functional leaders, continuity coordinators, resilience professionals, crisis managers, and operational executives suit the course when they hold decision, resource, plan, or recovery responsibilities.

Does the course provide certification or official authorization?

No. The course is practical professional development informed by recognized continuity and crisis-management principles. It does not claim certification, accreditation, regulator endorsement, or official authorization.

How is this different from a BCMS implementation course?

This course concentrates on manager accountability, decision rights, resources, plan ownership, escalation, exercise participation, performance review, and recovery leadership. It does not teach the full process for implementing or auditing a business continuity management system.



What evidence should managers review before setting continuity priorities?

Managers should review critical activities, disruption impacts, recovery needs, dependencies, resource constraints, existing controls, stakeholder obligations, and current plan capability before approving priorities.

What is included in the Manager Continuity and Resilience Leadership Workbook?

The workbook includes accountability maps, priority and dependency records, resource decisions, plan ownership, escalation routes, exercise observations, performance review measures, recovery decisions, and corrective actions.

Conclusion

Participants leave with a Manager Continuity and Resilience Leadership Workbook that connects business continuity leadership for managers with governance, impact-based priorities, continuity resource allocation decisions, accountable plans, exercises, business continuity recovery leadership, and improvement. The work product helps managers make traceable continuity decisions while keeping the course distinct from system implementation, auditor training, and generic leadership development.