



Enterprise IT Governance Value and Oversight Training Course

17 – 21 May 2027
Kuala Lumpur

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Overview

Enterprise IT Governance Value and Oversight Training Course is a five-day advanced course for governance leaders, digital strategy managers, enterprise architects, risk and assurance leaders, portfolio managers, and executives who leave with an Enterprise IT Governance Operating Portfolio. Participants connect decision rights, strategic alignment, benefits realization, risk and resource optimization, performance reporting, and governance improvement. Agile Leaders Training Center develops enterprise IT governance value and oversight practice.

Who Should Attend

- Governing functions responsible for technology direction, oversight, and accountability
- Digital strategy functions responsible for aligning technology with enterprise objectives
- Architecture functions responsible for integrating business, information, and technology choices
- Risk and assurance functions responsible for governance effectiveness and control oversight
- Portfolio functions responsible for technology investments, benefits, and resource priorities

The course assumes participants influence technology strategy, investment, risk, architecture, or performance decisions, and leaves out operational service management, technical configuration, certification preparation, and exam coaching.

Departments and Industries

The course supports departments and industries that govern technology value, resources, risk, and performance.

- Boards, executive management, and digital governance offices
- Enterprise architecture, portfolio management, and assurance
- Financial services and telecommunications
- Healthcare, energy, and industrial operations
- Public services, education, and digital platforms

Learning Objectives

By the end of this course, participants will be able to:



- Apply governance principles to technology decision rights and accountability
- Evaluate strategic alignment across objectives, architecture, and investment portfolios
- Analyze benefits, risk, resources, and performance evidence
- Prioritize technology investments through value and risk criteria
- Build governance dashboards, reporting routes, and improvement actions
- Build an Enterprise IT Governance Operating Portfolio

Course Agenda

Day 1: Design Governance Direction

- ISO/IEC 38500:2024 Governance Principle Review
- COBIT Governance and Management Objective Map
- Governing Body and Management Boundary Canvas
- Technology Decision Rights and Accountability Matrix
- Stakeholder Mandate and Governance Charter Template

Day 2: Align Strategy and Architecture

- Enterprise Objective and Technology Alignment Map
- Digital Strategy Assumption and Dependency Register
- Enterprise Architecture Governance Decision Gate
- Information Ownership and Stewardship Matrix
- Policy, Standard, and Exception Hierarchy

Day 3: Govern Value and Resources

- Technology Investment Business Case Challenge Guide
- Benefits Ownership and Realization Register
- Portfolio Prioritization and Funding Scorecard
- Resource Capacity and Capability Planning Matrix
- Sourcing Relationship and Service Accountability Model

Day 4: Optimize Risk and Performance

- Technology Risk Appetite and Tolerance Statement
- Risk Scenario and Governance Response Matrix
- Governance Performance and Outcome Dashboard
- Investment Benefit and Risk Indicator Set
- Oversight Reporting and Issue Escalation Route



Day 5: Practice Governance Oversight

- Exercise: Clarify Technology Decision Rights and Accountability
- Exercise: Challenge a Technology Investment Business Case
- Exercise: Balance Benefits, Resources, and Risk Priorities
- Exercise: Present Governance Performance and Improvement Actions
- Capstone: Enterprise IT Governance Operating Portfolio

Practical Exercises

The course uses suggested activities based on financial services, healthcare, energy, telecommunications, and digital platforms.

- Suggested activity: define governing-body and management responsibilities for a technology portfolio decision.
- Suggested activity: test strategic alignment, architecture dependencies, and benefit ownership in an investment case.
- Suggested activity: compare resource constraints and risk scenarios before reprioritizing a portfolio.
- Suggested activity: present an oversight dashboard and governance improvement backlog to stakeholders.

FAQs

Who suits enterprise IT governance training, and what does it assume?

Governance, strategy, architecture, risk, assurance, portfolio, and executive functions suit the course; it assumes influence over technology strategy, investment, risk, architecture, or performance decisions.

How does enterprise IT governance differ from IT service management training?

Enterprise IT governance directs and monitors technology value, accountability, risk, resources, and strategic alignment, while IT service management training focuses on planning, delivering, supporting, and improving operational technology services.

How should enterprise IT governance decision rights be defined?

Decision rights should identify the decision, accountable authority, required advice, approval limits, evidence, escalation route, and monitoring responsibility without confusing governing oversight with management execution.

How is technology value governed?

Technology value is governed by linking enterprise objectives to investment choices, accountable benefit owners, measurable outcomes, resource commitments, risk exposure, performance evidence, and corrective action.



What belongs in an enterprise IT governance dashboard?

A governance dashboard should show strategic alignment, portfolio status, benefit realization, resource capacity, material risk, policy exceptions, decision follow-up, issue escalation, and improvement progress.

Conclusion

Participants take back an Enterprise IT Governance Operating Portfolio connecting mandates, decisions, strategy, investments, resources, risk, performance, and improvement. It changes fragmented technology oversight into a traceable governance system. The portfolio supports accountable choices, evidence-based challenge, outcome reporting, and continual governance improvement.