# Advanced Public Sector Governance and Accountability Training Course

17 – 21 May 2027
Vienna

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**Ref:** 1263_193330 **Date:** 17 – 21 May 2027 **Location:** Vienna **Fees:** 5700 Euro

## Overview

Advanced Public Sector Governance and Accountability Training Course is a one-week course for governance professionals, strategy teams, internal control specialists, oversight functions, program leaders, and performance managers who need an Institutional Governance Improvement File. The course connects public sector governance, institutional accountability framework design, stakeholder participation process controls, internal control assurance, and evidence-based performance review. Participants diagnose governance arrangements and build a governance improvement roadmap. Agile Leaders Training Center frames public governance as an accountable operating discipline.

## Who Should Attend

- Functions responsible for governance architecture, mandates, and decision rights
- Teams responsible for public strategy, policy coordination, and institutional alignment
- Functions responsible for internal control, assurance, risk, and compliance
- Teams responsible for oversight, transparency, integrity, and accountability
- Leaders responsible for service performance and governance improvement
- Functions responsible for stakeholder participation and public reporting

The course assumes participants already design, operate, review, or improve institutional governance arrangements and leaves out introductory public administration and jurisdiction-specific legal instruction.

## Departments and Industries

The course supports departments and industries that govern public authority, public resources, regulated services, or publicly accountable outcomes.

- Government strategy, policy, planning, and institutional performance functions
- Internal control, risk, compliance, audit liaison, and assurance teams
- Public services, infrastructure, utilities, and transport organizations
- Health, education, social services, and community development institutions
- State-owned entities and professional services supporting public governance

## Learning Objectives

By the end of this course, participants will be able to:

- Analyze governance mandates, structures, and decision rights
- Build accountability, transparency, and integrity mechanisms
- Apply stakeholder participation and feedback controls
- Evaluate internal control and independent oversight arrangements
- Use performance evidence to diagnose governance gaps
- Prioritize an integrated governance improvement roadmap

## Course Agenda

### Day 1: Governance Architecture and Mandates

- Public Governance Values and Operating-System Map
- Institutional Mandate and Authority Mapping Method
- Governance Body Roles and Decision-Rights Matrix
- Policy Coherence and Coordination Interface Model
- Governance Obligation and Evidence Register

### Day 2: Accountability, Integrity, and Participation

- Institutional Accountability Framework Design Canvas
- Transparency and Public-Information Disclosure Checklist
- Integrity Risk and Conflict-of-Interest Control Map
- Stakeholder Participation Process Design Method
- Feedback Closure and Response Accountability Log

### Day 3: Internal Control and Oversight

- Control Environment and Stewardship Assessment
- Governance Risk and Control Alignment Matrix
- Internal Control Assurance and Evidence Test
- Independent Oversight Mandate and Escalation Map
- Assurance Provider Coordination and Coverage Model

### Day 4: Performance and Governance Improvement

- Institutional Outcome and Governance Measure Tree
- Governance Performance Indicator Definition Sheet
- Evidence Quality and Reporting Reliability Review
- Governance Maturity and Gap Diagnostic
- Governance Improvement Roadmap Prioritization Method

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## Day 5: Integrated Governance Practice

- Exercise: Governance Architecture and Decision-Rights Review
- Exercise: Accountability and Stakeholder Control Design
- Exercise: Internal Control and Oversight Assurance Test
- Exercise: Performance Evidence and Gap Diagnosis
- Capstone Exercise: Institutional Governance Improvement File

## Practical Exercises

The course uses suggested activities that connect governance principles to operating decisions and documented improvements.

- Suggested activity: map mandates, authority, and escalation paths for a multi-agency service decision.
- Suggested activity: design participation, transparency, and response controls for a public infrastructure initiative.
- Suggested activity: test internal controls and oversight evidence for a health-service governance case.
- Suggested activity: prioritize a governance improvement roadmap from performance and assurance findings.

## FAQs

### Who should attend the Advanced Public Sector Governance and Accountability Training Course?

The course suits professionals responsible for governance, strategy, controls, oversight, performance, or participation. It assumes experience operating or reviewing institutional arrangements and does not teach introductory public administration.

### How does public sector governance training differ from public policy training?

Public sector governance training concentrates on authority, accountability, integrity, controls, oversight, participation, and institutional performance, while public policy training concentrates on developing, analyzing, implementing, and evaluating policy choices.

### What makes an institutional accountability framework effective?

An effective institutional accountability framework connects mandates, decision rights, reporting duties, evidence, challenge routes, escalation, corrective action, and visible follow-through.

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## How do internal controls support public sector governance?

Internal controls support public sector governance by linking objectives, risks, responsibilities, safeguards, reliable information, monitoring, and corrective action within an accountable control environment.

## How should a governance improvement roadmap be prioritized?

A governance improvement roadmap should prioritize material gaps according to mandate risk, control weakness, stakeholder impact, performance evidence, implementation dependency, ownership, and assurance needs.

## Conclusion

The course integrates governance architecture, accountability, integrity, participation, internal control, oversight, performance evidence, and improvement planning. Participants take back an Institutional Governance Improvement File containing the maps, assessments, controls, measures, and priorities developed during the course. The file turns governance findings into assigned, traceable actions that management and oversight functions can monitor.