



Advanced Fire Officer Leadership According to NFPA 1021 Training Course

7 – 11 March 2027
Amman

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Ref: 1300_196115 **Date:** 7 – 11 March 2027 **Location:** Amman **Fees:** 4100 Euro

Overview

Advanced Fire Officer Leadership According to NFPA 1021 Training Course is a one-week advanced course for fire officers, incident commanders, company officers, and emergency-service supervisors who leave with a Fire Officer Leadership and Performance Portfolio. Participants connect advanced fire officer leadership with personnel supervision, community risk reduction, administration, emergency service delivery, health and safety, and incident readiness. The course applies NFPA 1021 role domains while recognizing their consolidation into NFPA 1020. Agile Leaders Training Center presents fire officer leadership as role-based operational practice.

Who Should Attend

- Officers responsible for crew leadership, task supervision, and personnel performance
- Command personnel responsible for operational decisions and incident readiness
- Supervisors preparing for broader fire and emergency-service leadership duties
- Personnel responsible for administration, inspection, investigation, or community interfaces
- Leaders coordinating health, safety, service quality, and organizational improvement

The course assumes participants already supervise fire or emergency-service activities and apply incident procedures at work, and leaves out entry-level fire safety, technical suppression tactics, and certification preparation.

Departments and Industries

The course supports departments and industries that require accountable fire-officer leadership across operational and community responsibilities.

- Fire and emergency-service operations, command, and training functions
- Prevention, inspection, investigation, and community-risk functions
- Industrial emergency response and facility fire-service teams
- Airport, maritime, energy, and manufacturing emergency units
- Healthcare, education, hospitality, and public-service safety functions

Learning Objectives

By the end of this course, participants will be able to:



- Apply NFPA 1021 role domains within the current consolidated standards context
- Analyze authority, ethics, communication, and stakeholder expectations
- Build personnel supervision, coaching, delegation, and performance arrangements
- Evaluate administration, community-risk, and service-delivery evidence
- Use inspection, investigation, safety, and incident-readiness information
- Prioritize officer actions through quality and corrective-action reviews

Course Agenda

Day 1: Fire Officer Role and Leadership

- NFPA 1021 Officer-Level Role Map
- NFPA 1020 Consolidation Context Guide
- Authority, Responsibility, and Ethics Decision Matrix
- Fire Officer Development Pathway Map
- Leadership Stakeholder Expectation Canvas

Day 2: Personnel Supervision

- Situational Leadership Assessment Method
- Delegation and Accountability Matrix
- Coaching and Feedback Record
- Performance Documentation and Discipline Checklist
- Crew Communication and Conflict Protocol

Day 3: Administration and Community Relations

- Community Risk Reduction Stakeholder Map
- Public Information and Community Brief
- Administrative Work Priority Board
- Budget and Resource Decision Matrix
- Continuous Quality Improvement Review Cycle

Day 4: Service Delivery and Readiness

- Emergency Service Delivery Performance Map
- Incident Readiness Decision Checklist
- Inspection and Investigation Coordination Matrix
- Health and Safety Leadership Review
- After-Action and Corrective Action Tracker



Day 5: Fire Officer Leadership Practice

- Exercise: Officer Role and Ethics Decision Review
- Exercise: Personnel Supervision Case Analysis
- Exercise: Community and Administration Briefing
- Exercise: Service Delivery and Incident Readiness Review
- Capstone Exercise: Fire Officer Leadership and Performance Portfolio

Practical Exercises

The course uses suggested activities that integrate fire-officer decisions across organizational and operational settings.

- Suggested activity: assess a supervisory decision involving delegation, conduct, and crew communication.
- Suggested activity: prepare a community-risk and resource briefing for an industrial or public-service setting.
- Suggested activity: review inspection, investigation, safety, and readiness evidence before a service-delivery decision.
- Suggested activity: present an officer action portfolio with owners, records, and follow-up measures.

FAQs

Who suits advanced fire officer leadership training and what does it assume?

Advanced fire officer leadership training suits officers, incident commanders, company officers, and emergency-service supervisors. It assumes experience supervising activities and applying incident procedures.

How does advanced fire officer leadership differ from general leadership training?

Advanced fire officer leadership applies leadership to crew supervision, emergency service delivery, community risk, administration, safety, and incident readiness. General leadership training does not organize decisions around fire-officer role domains.

How does NFPA 1021 relate to the current fire officer qualification framework?

NFPA 1021 established progressive fire-officer job performance requirements. Those role domains are now consolidated with instructor qualifications in NFPA 1020, so the course explains the lineage and current context without offering certification preparation.

What does personnel supervision require from a fire officer?

Personnel supervision requires clear authority, ethical decisions, delegation, coaching, performance records, discipline processes, communication, and follow-up aligned with operational responsibilities.



How does fire officer leadership support incident readiness?

Fire officer leadership supports incident readiness by connecting personnel capability, service-delivery evidence, inspection and investigation information, health and safety reviews, and corrective actions before operational decisions.

Conclusion

The course integrates officer roles, ethics, supervision, administration, community relations, service delivery, safety, and readiness. Participants take back a Fire Officer Leadership and Performance Portfolio supported by role maps, matrices, briefs, checklists, and trackers. The portfolio changes disconnected officer duties into documented leadership decisions with accountability and review.