



Advanced Community Policing and Neighborhood Safety Training Course

8 – 12 February 2027
Vienna



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Ref: 1318_197401 **Date:** 8 – 12 February 2027 **Location:** Vienna **Fees:** 5700 Euro

Overview

Advanced Community Policing and Neighborhood Safety Training Course is a one-week course for police leaders, community policing officers, neighborhood safety coordinators, municipal safety teams, and partnership managers who leave with a Neighborhood Safety Action Portfolio. Participants connect community engagement, procedural justice, problem-oriented policing, local priority analysis, partnership governance, and performance measurement. The approach turns community evidence into coordinated prevention and accountable action. Agile Leaders Training Center presents community policing and neighborhood safety as an evidence-led public safety discipline.

Who Should Attend

- Teams responsible for community policing strategy and local service delivery
- Functions responsible for neighborhood engagement and public confidence
- Units responsible for crime and disorder problem analysis
- Municipal teams responsible for coordinated community safety
- Partnership leaders responsible for prevention resources and accountability

The course assumes participants already support policing, public safety, community engagement, or interagency coordination, and it leaves out basic patrol tactics and criminal investigation procedures.

Departments and Industries

The course supports departments and industries that coordinate place-based safety, trust, prevention, and public service.

- Police services and public safety agencies
- Municipal government and neighborhood services
- Community development and social service organizations
- Transport, housing, education, and healthcare security teams
- Business districts and nonprofit community partnerships

Learning Objectives

By the end of this course, participants will be able to:



- Analyze neighborhood safety evidence and community priorities
- Apply procedural justice to police-community contact
- Use the SARA model for recurring local problems
- Build multi-agency prevention and engagement plans
- Prioritize visible activity by risk, harm, and confidence
- Evaluate safety outcomes and partnership accountability

Course Agenda

Day 1: Community Policing Strategy

- Community Policing Operating Model Canvas
- Neighborhood Stakeholder and Influence Map
- Local Safety Mandate and Accountability Matrix
- Trust, Legitimacy, and Confidence Diagnostic
- Community Policing Readiness Assessment

Day 2: Engagement and Procedural Justice

- Community Segmentation and Access Analysis
- Two-Way Engagement Channel Plan
- Procedural Justice Contact Checklist
- Listening Session and Priority Capture Method
- Community Feedback and Closure Protocol

Day 3: Problem-Oriented Neighborhood Safety

- SARA Scanning and Problem Definition Sheet
- Crime, Disorder, and Harm Analysis Triangle
- Root-Cause and Repeat-Location Analysis
- Response Option and Displacement Matrix
- Problem-Solving Assessment Logic Model

Day 4: Partnership Delivery and Measurement

- Multi-Agency Roles and Referral Matrix
- Place-Based Prevention Action Plan
- Targeted Visible Presence Deployment Map
- Neighborhood Safety Outcome Dashboard
- Partnership Governance and Escalation Protocol



Day 5: Community Policing Practice

- Exercise: Neighborhood Evidence and Priority Diagnosis
- Exercise: Procedural Justice Engagement Simulation
- Exercise: SARA Response Design and Review
- Exercise: Partnership Accountability Meeting
- Capstone Exercise: Neighborhood Safety Action Portfolio

Practical Exercises

The course uses suggested activities based on policing, municipal, housing, transport, and community-service scenarios.

- Suggested activity: map residents, businesses, services, and vulnerable groups around a recurring neighborhood concern.
- Suggested activity: diagnose a local crime or disorder pattern and build a traceable SARA plan.
- Suggested activity: conduct a procedural justice conversation and document feedback, commitments, and closure.
- Suggested activity: align partner actions, measures, risks, and escalation routes in a neighborhood safety portfolio.

FAQs

What is advanced community policing and neighborhood safety?

Advanced community policing and neighborhood safety combines local engagement, problem analysis, procedural justice, partnership action, and outcome review to address the crime and disorder priorities that matter to communities.

How does problem-oriented policing support neighborhood safety?

Problem-oriented policing supports neighborhood safety by defining recurring problems, analyzing causes and conditions, selecting targeted responses, and assessing whether those responses changed harm, confidence, or demand.

Who suits community policing and neighborhood safety training and what does it assume?

Community policing and neighborhood safety training suits experienced police, municipal, and partnership practitioners. It assumes participants already contribute to public safety, engagement, analysis, or coordination.



How does community policing training differ from general public relations training?

Community policing training focuses on public safety priorities, procedural justice, problem solving, prevention, operational partnerships, and accountable outcomes. General public relations training focuses more broadly on organizational communication and reputation.

How should community policing performance be evaluated?

Community policing performance should combine activity, community experience, problem reduction, partnership delivery, equity, and learning measures rather than relying on enforcement counts alone.

Conclusion

The course integrates community evidence, engagement, procedural justice, problem solving, partnership delivery, and performance review. Participants take back a Neighborhood Safety Action Portfolio containing maps, diagnostics, protocols, action matrices, and measures. The portfolio improves how local teams prioritize concerns, coordinate prevention, communicate decisions, and demonstrate accountable progress.