



Future Hospitals and Health Systems Strategy Training Course

20 – 24 September 2027
Kuala Lumpur

Future Hospitals and Health Systems Strategy Training Course

Ref: 1475_208869 **Date:** 20 – 24 September 2027 **Location:** Kuala Lumpur **Fees:** 5200 Euro

Overview

Future Hospitals and Health Systems Strategy Training Course is a one-week advanced course for hospital executives, health-system strategists, transformation leaders, operations directors, digital health managers, and policy professionals who leave with a Future Health System Transformation Roadmap. Participants evaluate integrated care networks, digital services, workforce redesign, resilient infrastructure, sustainability, value, outcomes, and strategic scenarios. Agile Leaders Training Center presents future hospitals and health systems as an executive transformation discipline.

Who Should Attend

- Leaders responsible for hospital and health-system strategy
- Teams responsible for integrated care networks and operating models
- Functions responsible for digital services, data, and decision support
- Personnel responsible for workforce, infrastructure, resilience, and sustainability
- Executives responsible for value, outcomes, and transformation portfolios

The course assumes participants already influence health-service strategy or operations and leaves out clinical diagnosis, technical system configuration, certification preparation, and speculative forecasting.

Departments and Industries

The course supports departments and industries shaping future healthcare delivery and system performance.

- Hospital executive, strategy, and transformation offices
- Integrated care, clinical operations, and network management teams
- Digital health, data, innovation, and virtual-care functions
- Workforce, facilities, sustainability, and resilience departments
- Healthcare providers, public agencies, and academic health organizations

Learning Objectives

By the end of this course, participants will be able to:



- Analyze drivers shaping future hospital operating models
- Evaluate integrated care and digital service architectures
- Build workforce and capability transition scenarios
- Prioritize resilient and sustainable infrastructure choices
- Use value and outcome measures in transformation decisions
- Build an executive health-system transformation roadmap

Course Agenda

Day 1: Future Health System Context

- Health-System Change Driver and Assumption Map
- Population Need and Service-Demand Scenario Matrix
- Hospital Role and Network Boundary Canvas
- Value, Access, Quality, and Outcome Measure Card
- Executive Foresight Question Register

Day 2: Integrated and Digital Care Models

- Integrated Care Network Operating Model
- Patient Pathway and Service Distribution Map
- Virtual and In-Person Channel Design Matrix
- Health Data and Decision-Support Architecture Canvas
- Digital Service Governance and Trust Checklist

Day 3: Workforce and Infrastructure Redesign

- Future Workforce Demand and Skill-Mix Model
- Role, Workflow, and Capability Transition Map
- Resilient Hospital Infrastructure Assessment
- Supply Chain and Essential Service Dependency Map
- Low-Carbon Operations Opportunity Screen

Day 4: Transformation Choices and Governance

- Strategic Scenario Comparison Scorecard
- Transformation Portfolio Prioritization Matrix
- Operating Model Decision-Rights Chart
- Benefit, Outcome, and Risk Dependency Map
- Transformation Indicator and Learning Dashboard



Day 5: Future Health System Strategy Practice

- Suggested Exercise: Change-Driver and Scenario Review
- Suggested Exercise: Integrated Digital Care Design
- Suggested Exercise: Workforce and Infrastructure Transition
- Suggested Exercise: Portfolio and Governance Prioritization
- Capstone Exercise: Future Health System Transformation Roadmap

Practical Exercises

The course uses suggested activities with fictional hospital networks, community services, and virtual-care scenarios.

- Suggested activity: test strategic assumptions against population, service-demand, and resilience scenarios.
- Suggested activity: map an integrated pathway across hospital, community, and digital channels.
- Suggested activity: align workforce capabilities, infrastructure dependencies, and sustainability choices.
- Suggested activity: prioritize a transformation portfolio and assemble an executive roadmap.

FAQs

Who suits future hospitals and health systems strategy training, and what does it assume?

Future hospitals and health systems strategy training suits leaders shaping care models, networks, digital services, workforce, infrastructure, or transformation. It assumes strategic or operational responsibility and excludes technical implementation certification and speculative prediction.

How does future health systems training differ from hospital management training?

Future health systems training examines new operating models, integrated networks, digital channels, workforce transitions, resilience, and strategic scenarios, while hospital management training typically concentrates on managing current departments, resources, processes, and performance.

What makes a future hospital part of an integrated health system?

A future hospital operates as one node in a coordinated network, with shared pathways, information, accountability, capacity decisions, and outcome measures connecting hospital, community, primary, virtual, and continuing-care services.



How should future hospitals plan workforce capabilities?

Future hospitals should connect population needs and service demand with skill mix, roles, workflows, productivity assumptions, digital enablement, education, recruitment, retention, and scenario-based capacity choices.

How can health systems plan for resilience and sustainability?

Health systems can assess shocks, chronic stresses, infrastructure, energy, water, supply chains, digital dependencies, workforce capacity, governance, communication, recovery, adaptation, emissions, and learning, then prioritize actions within context.

Conclusion

Participants leave with a Future Health System Transformation Roadmap containing scenarios, network models, digital choices, workforce transitions, resilience priorities, governance, measures, and a portfolio sequence. The roadmap connects future assumptions with executive decisions. It supports transparent priorities, accountable transformation, and learning as conditions change.