



Managing Access and Outreach Programs Effectively: Advanced Practices and Techniques

17 – 21 January 2027
Johannesburg



Managing Access and Outreach Programs Effectively: Advanced Practices and Techniques

Ref: 36286_21535 **Date:** 17 – 21 January 2027 **Location:** Johannesburg **Fees:** 4500 Euro

Course Overview:

The course is a complete training course designed to equip participants with the skills needed for the development, implementation, and management of effective outreach programs. This course covers foundational concepts, legislative compliance, strategic planning, and effective communication strategies for community engagement.

Target Audience:

- Community Outreach Coordinators
- Educational Administrators
- Non-profit Organization Managers
- Government and Public Service officers

Targeted Organizational Departments:

- Community Outreach and Engagement
- Educational Programs
- Public Relations and Communications
- Social Services

Targeted Industries:

- Education
- Healthcare
- Non-profit Organizations
- Public Sector

Course Offerings:

By the end of this course, participants will be able to:

- A deep understanding of the structure and purpose of outreach programs.
- Knowledge of legislative requirements and compliance.
- Skills in planning, implementing, and managing outreach initiatives.
- Strategies for effective communication and community engagement.



Training Methodology:

The course utilizes a mix of lectures, interactive workshops, group discussions, and case study analyses to ensure participants can apply the concepts learned in real-world scenarios.

Course Toolbox:

- Outreach Program Management Manual
- Templates for Program Proposals and Implementation Plans
- Checklists for Compliance and Accountability
- Communication and Engagement Strategies Guide

Course Agenda:

Day 1: Introduction to Outreach Programs

- **Topic 1:** Understanding the Purpose of Outreach Programs
- **Topic 2:** What is an Outreach Program?
- **Topic 3:** Provincial Legislation and Requirements
- **Topic 4:** Benefits and Challenges of Outreach Programs
- **Topic 5:** Overview of Community Engagement Strategies
- **Topic 6:** Case Study Analysis: Successful Outreach Programs
- **Reflection & Review:** Reflect on the foundational concepts and discuss key takeaways.

Day 2: Development and Implementation

- **Topic 1:** Assessing Available Resources
- **Topic 2:** Setting Timeframes for Implementation
- **Topic 3:** Crafting Outreach Program Proposals
- **Topic 4:** Creating Detailed Implementation Plans
- **Topic 5:** Budgeting and Resource Allocation
- **Topic 6:** Monitoring and Evaluation Strategies
- **Reflection & Review:** Review the development and implementation process with practical examples.



Day 3: Roles and Responsibilities

- **Topic 1:** Defining the Role of Central Office and The Board of Trustees
- **Topic 2:** Responsibilities of Principals or Administrators and Teachers
- **Topic 3:** Understanding the Role of Support Staff and Students
- **Topic 4:** Engaging Parents, School Councils, and the Community
- **Topic 5:** Building a Supportive Network for Outreach Programs
- **Topic 6:** Case Study Analysis: Role Distribution in Outreach Programs
- **Reflection & Review:** Discuss how different roles contribute to the success of outreach programs.

Day 4: Support to Staff and Effective Communication

- **Topic 1:** Professional Development and Learning Opportunities
- **Topic 2:** Working Effectively with External Support Agencies
- **Topic 3:** Enhancing Internal Communication Strategies
- **Topic 4:** Cultivating a Collaborative Work Environment
- **Topic 5:** Conflict Resolution and Problem-Solving Techniques
- **Topic 6:** Communication Tools and Technologies
- **Reflection & Review:** Evaluate the communication strategies and their impact on outreach programs.

Day 5: Effective Practices

- **Topic 1:** Managing the Intake Process and Student Orientation
- **Topic 2:** Ensuring Flexibility in Outreach Programs
- **Topic 3:** Respect for Students in Program Designs
- **Topic 4:** Listening Actively to Students' Needs
- **Topic 5:** Continuous Improvement and Feedback Mechanisms
- **Topic 6:** Case Study Analysis: Best Practices in Outreach Programs
- **Reflection & Review:** Summarize effective practices and discuss implementation plans.

How This Course is Different from Other Managing Access and Outreach Courses:

This course stands out by providing practical tools and insights into managing and enhancing outreach programs across various settings. This course emphasizes strategic planning, legislative compliance, and effective community engagement to ensure the success of outreach initiatives.