



Leading Digital Teams with an IT Mindset Training Course

23 – 27 August 2027
Kuala Lumpur

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Ref: 1653_222093 **Date:** 23 – 27 August 2027 **Location:** Kuala Lumpur **Fees:** 5200 Euro

Overview

Leading Digital Teams with an IT Mindset Training Course is a one-week practitioner programme for technology leaders, business partners and change professionals, who leave with a Digital Team Leadership Playbook. It connects personal leadership, delegation, team motivation, ethical technology practice, digital productivity, investment conversations and continual improvement. Participants practise leading across business and technology boundaries without relying on positional authority or technical detail alone. Agile Leaders Training Center develops practical capability in leading digital teams with an IT mindset.

Who Should Attend

- Technology leadership personnel responsible for team direction and delivery
- IT business partners responsible for connecting demand with technology capability
- Business management personnel responsible for technology-enabled outcomes
- Change personnel responsible for adoption and continual improvement
- Project and product personnel responsible for cross-functional delivery
- Functional leaders responsible for digital productivity and team performance

The course assumes participants can contribute to business or technology initiatives, and it leaves out software engineering, platform configuration and preparation for any accredited examination.

Departments and Industries

The course supports organisations that rely on digital teams to improve services, operations and business outcomes.

- Information technology, digital, data and transformation
- Strategy, operations, finance and human resources
- Banking, insurance, telecommunications and professional services
- Government, healthcare, education and utilities
- Technology providers, managed services and product organisations

Learning Objectives

By the end of this course, participants will be able to:



- Analyze personal leadership patterns and team needs
- Apply delegation, coaching and motivation techniques
- Build productive business and technology relationships
- Evaluate technology decisions through value, cost, risk and ethics
- Diagnose barriers to digital productivity and change
- Design a practical continual-improvement approach

Course Agenda

Day 1: IT Mindset and Leadership Practice

- Digital Leadership Context Map
- Personal Leadership Style Self-Assessment
- Situational Leadership Decision Grid
- Stakeholder Expectations Map
- Leadership Development Objectives

Day 2: Delegation, Coaching and Motivation

- Delegation Readiness Matrix
- Outcome and Decision-Rights Brief
- GROW Coaching Conversation Structure
- Team Motivation and Constraint Map
- Feedback and Accountability Loop

Day 3: Business Alignment and Technology Decisions

- Business Outcome and Technology Capability Map
- Technology Investment Lifetime-Cost Questions
- Value, Risk and Dependency Assessment
- Business-IT Partnership Conversation Canvas
- Decision Rationale and Escalation Record

Day 4: Ethics, Green IT and Change

- Responsible Technology Decision Checklist
- Green IT Impact and Trade-off Review
- Change Drivers and Readiness Assessment
- Digital Productivity Barrier Analysis
- Continual-Improvement Backlog



Day 5: Leadership Practice and Capstone

- Exercise: Diagnose a Digital Team Scenario
- Exercise: Conduct a Coaching Conversation
- Exercise: Defend a Technology Investment Decision
- Exercise: Plan a Change and Improvement Cycle
- Capstone: Digital Team Leadership Playbook

Practical Exercises

Suggested activities turn leadership concepts into reusable workplace artefacts.

- Suggested activity: assess a leadership response against team readiness
- Suggested activity: coach a colleague through a delivery constraint
- Suggested activity: evaluate a technology proposal through value, risk and ethics
- Suggested activity: build a digital productivity improvement backlog

FAQs

Who should take leading digital teams with an IT mindset training, and what does it assume?

It suits technology leaders, IT business partners, managers and change professionals and assumes experience contributing to business or technology initiatives rather than deep technical expertise.

How does leading digital teams with an IT mindset differ from general leadership training?

It applies leadership practice to digital teams, technology decisions, business alignment, responsible technology, digital productivity and continual improvement rather than treating leadership without a technology context.

What does an IT mindset mean for a digital team leader?

It means framing technology work through business outcomes, systems, dependencies, evidence, risk, ethics and continual improvement while enabling specialists to make sound technical contributions.

Does leading digital teams training require a technical background?

No. Participants need enough workplace context to discuss outcomes, constraints and decisions, but the course does not teach coding or platform administration.



Is this leading with an IT mindset course a BCS award?

No. It is an independent professional training course and does not claim BCS accreditation, assessment, certification or endorsement.

Conclusion

Participants take back a Digital Team Leadership Playbook containing their leadership approach, delegation practices, coaching prompts, decision questions, ethical checks and improvement backlog. It gives teams clearer expectations and better cross-functional conversations. It helps leaders connect technology delivery with business outcomes, responsible decisions and sustained improvement.