Advanced Artificial Intelligence Applications for Administrative Work Training Course

26 – 30 July 2027
Addis Ababa

AGILE LEADERS
Training Center

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Ref: 119_223336 **Date:** 26 – 30 July 2027 **Location:** Addis Ababa **Fees:** 4500 Euro

Overview

Advanced Artificial Intelligence Applications for Administrative Work Training Course is a 1-week course for administrative managers, executive assistants, office managers and administrative staff who leave with an AI-enabled office workflow playbook. The course addresses scattered, trial-and-error use of AI assistants by building repeatable prompt patterns for correspondence, meeting cycles, workflow automation and report data, with verification and privacy controls built into each routine. AI applications for administrative work are taught by Agile Leaders Training Center.

Who Should Attend

- Administrative managers responsible for office service standards, team workload and process improvement
- Executive assistants responsible for executive calendars, correspondence, briefings and board or committee papers
- Office managers responsible for facilities requests, supplier coordination and internal communication
- Administrative officers responsible for records, forms, approvals and routine reporting
- Secretariat and coordination teams responsible for meeting logistics, minutes and action tracking

The course assumes participants already use office productivity suites and a generative AI assistant at work, and it leaves out software coding, model training and machine learning theory.

Departments and Industries

The course serves departments and industries where administrative teams handle high volumes of documents, meetings and requests.

- Executive offices and corporate secretariats
- Government and semi-government administrative units
- Hospital and clinic administration
- University and school administration offices
- Banking, insurance and professional services back offices
- Energy, construction and manufacturing site offices

Learning Objectives

By the end of this course, participants will be able to:

- Apply structured prompt patterns to draft and summarize administrative documents
- Use AI assistants to triage email and run meeting cycles
- Build automated flows for recurring office requests and approvals
- Analyze spreadsheet data with AI to produce management reports
- Evaluate AI outputs for accuracy, tone and confidentiality
- Prioritize administrative tasks for AI adoption with a value-risk matrix

Course Agenda

Day 1: Generative AI Toolkit for the Administrative Office

- Generative AI Assistant Comparison Matrix: Chat, Copilot and Embedded Office Features
- Administrative Task Inventory and AI Suitability Scoring
- Prompt Pattern Library: Role, Context, Task, Format and Constraints
- Reusable Prompt Templates and Custom Instructions for Recurring Requests
- Data Classification Rules for What May Enter an AI Tool

Day 2: AI-Assisted Drafting and Document Summarization

- Correspondence Drafting Workflow for Letters, Memos and Circulars
- Tone and Register Adjustment for Executive, Staff and External Audiences
- Long Document Summarization: Executive Briefs and Key-Point Extracts
- Bilingual Drafting and Translation Review Checklist
- Document Template Standardization with AI-Generated First Drafts

Day 3: Email, Calendar and Meeting Management with AI

- Inbox Triage Rules and AI-Suggested Replies for High-Volume Mailboxes
- Calendar Coordination and Scheduling Assistant Techniques
- Meeting Agenda Builder and Pre-Read Briefing Packs
- Transcript-Based Minutes, Decisions Log and Action Register
- Follow-Up Tracker for Owners, Deadlines and Escalations

Day 4: Workflow Automation and Data for Reports

- Process Mapping of Routine Requests Before Automation
- Power Automate and No-Code Flow Design for Approvals and Notifications
- AI-Assisted Spreadsheet Analysis: Formulas, Pivot Summaries and Charts
- Management Report Narrative Drafting from Tabular Data
- Output Verification Protocol: Fact Checks, Source Checks and Human Sign-Off

Day 5: Applied AI Practice for Administrative Teams

- Exercise: Drafting and Summarizing a Board Paper Pack with Prompt Templates
- Exercise: Running a Full Meeting Cycle from Agenda to Action Register
- Exercise: Designing an Automated Leave or Purchase Request Flow
- Exercise: Producing a Monthly Office Performance Report from Raw Data
- Capstone: Presenting an AI-Enabled Office Workflow Playbook with Privacy Controls

Practical Exercises

The course includes suggested activities that apply AI tools to real administrative routines.

- Suggested activity: rewrite a vague request as a structured prompt and compare the outputs
- Suggested activity: turn a meeting transcript into minutes, decisions and an action register
- Suggested activity: score a list of office tasks on a value-risk matrix for automation
- Suggested activity: review an AI-drafted report for errors, bias and confidential data

FAQs

Who is the Advanced AI Applications for Administrative Work course suited to, and what does it assume?

It suits administrative managers, executive assistants, office managers and administrative staff who already use AI assistants. It assumes daily work with email, calendars, documents and spreadsheets, and needs no coding.

How does an advanced AI for administrative work course differ from an introductory AI awareness course?

An introductory course explains what AI is and tries simple prompts. An advanced course builds reusable prompt templates, automated flows, report analysis and verification routines that administrative teams run every week.

How can AI help executive assistants manage email and meetings?

AI helps executive assistants sort incoming email, suggest replies, prepare agendas and briefing packs, turn transcripts into minutes, and track actions, while the assistant reviews every output before it is sent.

How should administrative staff protect data privacy when using AI tools?

Administrative staff should classify information before using AI, keep confidential and personal data out of unapproved tools, use organization-approved assistants, and check outputs before sharing them.

Which administrative tasks are best suited to AI automation?

Tasks best suited to AI automation are frequent, rule-based and low-risk, such as request routing, reminders, first drafts of routine letters, meeting minutes and recurring report summaries.

Conclusion

Participants take back an AI-enabled office workflow playbook covering prompt templates, meeting routines, automated flows and report procedures. The playbook replaces ad hoc AI use with shared, documented routines that the whole administrative team can follow. Its privacy and verification controls keep AI-assisted work accurate and fit for executive use.