



Women in Office Management Advancement Training Course

23 August – 3 September 2027
Addis Ababa

Women in Office Management Advancement Training Course

Ref: 156_223372 **Date:** 23 August – 3 September 2027 **Location:** Addis Ababa **Fees:** 6400 Euro

Course Overview

Women in Office Management Advancement Training Course is a two-week course for women working in administration, workplace coordination, supervision, and office management who leave with an Office Management Advancement Portfolio. Participants connect operational evidence, stakeholder communication, workload negotiation, influence, professional visibility, sponsorship preparation, stretch assignments, and role progression. The course links administrative contribution to an evidence-based advancement plan. Women in office management advancement is taught by Agile Leaders Training Center.

Who Should Attend

- Administration functions responsible for coordinating workplace processes and support services
- Office-management functions responsible for service quality, workload, and team coordination
- Executive-support functions seeking broader operational ownership
- Administrative supervision functions responsible for priorities and stakeholder expectations
- Women professionals preparing evidence for expanded office-management responsibilities

The course assumes participants have workplace administration experience and leaves out entry-level clerical instruction, recruitment decisions, and promises of promotion.

Departments and Industries

The course supports women in office-management roles across service and operational environments.

- Corporate administration and shared services
- Professional and financial services
- Healthcare and education administration
- Industrial and utility support functions
- Government and nonprofit operations

Learning Objectives

By the end of this course, participants will be able to:

- Analyze office-management responsibilities, contribution evidence, and progression gaps
- Build operational controls that demonstrate accountable ownership
- Apply stakeholder communication, influence, and workload-negotiation methods
- Use visibility, sponsorship, and stretch-assignment planning tools
- Evaluate role opportunities, support networks, and development priorities



- Build an Office Management Advancement Portfolio

Course Agenda

Day 1: Role and Contribution Baseline

- Office Management Responsibility Map
- Administrative Contribution Evidence Log
- Role Expectation Comparison Matrix
- Workplace Strength and Gap Inventory
- Advancement Portfolio Structure

Day 2: Operational Ownership

- Office Process Ownership Charter
- Service Control Point Register
- Priority and Dependency Map
- Operational Decision Rights Matrix
- Management Evidence Capture Guide

Day 3: Workload and Boundary Management

- Workload Demand and Capacity Sheet
- Priority Negotiation Preparation Canvas
- Role Boundary Decision Grid
- Competing Request Response Script
- Escalation Evidence Record

Day 4: Stakeholder Communication

- Stakeholder Interest and Influence Map
- Management Briefing Structure
- Expectation Confirmation Record
- Difficult Conversation Planning Sheet
- Administrative Recommendation Template

Day 5: Influence through Office Results

- Office Service Result Scorecard
- Problem Framing and Option Matrix
- Evidence-Based Proposal Outline
- Cross-Functional Commitment Log
- Influence Outcome Review



Day 6: Professional Visibility

- Contribution Visibility Audit
- Achievement Statement Builder
- Professional Narrative Framework
- Meeting Contribution Plan
- Visibility Action Calendar

Day 7: Sponsorship and Support Networks

- Career Support Network Map
- Sponsor Relationship Readiness Checklist
- Support Request Conversation Guide
- Sponsor Update Evidence Brief
- Network Reciprocity Action Plan

Day 8: Stretch Assignments and Development

- Stretch Assignment Selection Matrix
- Development Opportunity Risk Review
- Learning Goal and Evidence Plan
- Assignment Scope Negotiation Sheet
- Experience Reflection Record

Day 9: Role Progression Planning

- Target Role Capability Matrix
- Progression Readiness Assessment
- Development Priority Roadmap
- Manager Career Conversation Brief
- Progress Review Milestone Plan

Day 10: Advancement Portfolio Practice

- Operational Ownership Evidence Exercise
- Workload Negotiation Simulation
- Stakeholder Influence Briefing Exercise
- Sponsorship and Stretch Plan Review
- Capstone Office Management Advancement Portfolio

Practical Exercises

The course uses suggested activities based on administration, shared services, healthcare, education, and industrial support settings.



- Suggested activity: convert routine administrative outputs into evidence of operational ownership
- Suggested activity: prepare and conduct a workload-priority negotiation
- Suggested activity: brief a stakeholder on an office-management recommendation
- Suggested activity: assemble visibility, sponsorship, stretch-assignment, and progression plans

FAQs

Who does the Women in Office Management Advancement Training Course suit?

The course suits women with administration experience who are preparing for broader office-management responsibility and assumes current involvement in workplace coordination or support services.

How does women in office-management advancement differ from general office-management training?

Women in office-management advancement combines operational ownership with contribution evidence, workload negotiation, visibility, sponsorship preparation, and role-progression planning; general training concentrates mainly on managing office processes.

What is professional visibility in office management?

Professional visibility means making relevant contributions, decisions, service results, and improvement evidence accessible to stakeholders without overstating personal credit or disclosing restricted information.

What is workplace sponsorship preparation?

Workplace sponsorship preparation involves clarifying career direction, demonstrating reliable contribution, identifying suitable senior advocates, making specific support requests, and reporting back on resulting actions.

What belongs in an office-management advancement portfolio?

An office-management advancement portfolio contains responsibility maps, contribution evidence, operational controls, achievement statements, stakeholder plans, support-network actions, stretch assignments, target-role gaps, and review milestones.

Conclusion

Participants take back an Office Management Advancement Portfolio linking operational contribution, workload choices, stakeholder influence, visibility, support relationships, stretch experience, and progression priorities. The portfolio replaces disconnected career intentions with documented evidence and review points. It helps women office professionals discuss broader responsibility, seek relevant support, and track development without promising a particular career outcome.