



# **Green Office Operations and Resource Control Training Course**

1 – 5 November 2027  
Addis Ababa

## Green Office Operations and Resource Control Training Course

**Ref:** 171\_223387 **Date:** 1 – 5 November 2027 **Location:** Addis Ababa **Fees:** 4500 Euro

### Course Overview

Green Office Operations and Resource Control Training Course is a one-week course for office, facilities, and sustainability teams who leave with a Green Office Operating Action File. Participants connect an office environmental baseline, energy and water controls, paper and purchasing practices, waste segregation, supplier coordination, workplace behavior, environmental performance indicators, and improvement governance. The file makes resource use, ownership, and corrective actions visible. Green office operations and resource control are taught by Agile Leaders Training Center.

### Who Should Attend

- Office management functions responsible for workplace services, supplies, and daily resource use
- Facilities coordination functions responsible for energy, water, waste, and contractor interfaces
- Administrative supervision functions responsible for paper, purchasing, and employee practices
- Workplace service functions responsible for cleaning, segregation, collection, and service evidence
- Sustainability coordination functions responsible for indicators, action ownership, and progress reviews

The course assumes participants already coordinate office services and leaves out building engineering design, formal certification, and corporate sustainability strategy.

### Departments and Industries

The course supports green office operations across corporate services, professional firms, education, healthcare administration, public services, and nonprofit workplaces.

- Corporate offices and shared services
- Professional and financial services workplaces
- Education and healthcare administration
- Public-service offices
- Nonprofit and association workplaces

### Learning Objectives

By the end of this course, participants will be able to:



- Analyze office resource use and build an environmental baseline
- Apply energy, water, paper, and purchasing controls
- Use waste segregation and supplier coordination records
- Build workplace behavior and responsibility actions
- Prioritize environmental indicators and corrective improvements
- Evaluate a Green Office Operating Action File

## **Course Agenda**

### **Day 1: Office Environmental Baseline**

- Office Resource Boundary Map
- Energy and Water Baseline Sheet
- Paper and Consumables Use Register
- Waste Stream Observation Checklist
- Green Office Priority Matrix

### **Day 2: Resource Use Controls**

- Office Energy Control Checklist
- Water Use and Leak Response Log
- Print and Paper Reduction Standard
- Equipment Shutdown Responsibility Chart
- Resource Variance Escalation Record

### **Day 3: Purchasing and Waste**

- Sustainable Office Purchase Criteria
- Supplier Environmental Evidence Grid
- Waste Segregation Station Plan
- Collection Contractor Handoff Log
- Office Materials Reuse Decision Guide

### **Day 4: Behavior and Improvement**

- Workplace Green Behavior Action Map
- Resource Control Ownership Matrix
- Environmental Performance Indicator Board
- Corrective Improvement Action Register
- Green Office Review Meeting Agenda



## **Day 5: Green Office Practice**

- Environmental Baseline Exercise
- Energy and Water Control Simulation
- Purchasing and Waste Segregation Exercise
- Behavior and Indicator Review Exercise
- Capstone Green Office Operating Action File

## **Practical Exercises**

The course uses suggested activities drawn from corporate, professional-service, education, healthcare, and public-service offices.

- Suggested activity: build a baseline from sample energy, water, paper, and waste observations
- Suggested activity: identify a resource variance and assign response evidence
- Suggested activity: assess an office purchase and design a waste-segregation handoff
- Suggested activity: review behavior actions and environmental indicators with named owners

## **FAQs**

### **Who does the Green Office Operations and Resource Control Training Course suit and what does it assume?**

The course suits office managers, facilities coordinators, administrative supervisors, workplace service teams, and sustainability coordinators who already manage office resources and services.

### **How does green office operations training differ from broad sustainability management training?**

Green office operations training controls everyday energy, water, paper, purchasing, waste, suppliers, and workplace behavior; broad sustainability management training addresses organization-wide strategy and reporting.

### **What belongs in a Green Office Operating Action File?**

A Green Office Operating Action File contains the environmental baseline, resource controls, purchasing criteria, waste plan, supplier records, behavior actions, indicators, owners, corrective actions, and review schedule.

### **How should a green office baseline be maintained?**

A green office baseline is maintained by defining boundaries, recording comparable resource and waste measures, noting data sources, assigning owners, reviewing variances, and documenting approved adjustments.



## **How can green office behavior changes be sustained?**

Green office behavior changes are sustained through clear actions, visible prompts, named owners, service feedback, indicator reviews, recognition of participation, and corrective follow-up when controls are missed.

## **Conclusion**

Participants take back a Green Office Operating Action File linking resource baselines, controls, purchasing, waste, suppliers, workplace behavior, indicators, and improvement governance. It makes environmental actions, evidence, and ownership visible in daily office operations. The file helps teams reduce avoidable resource use and maintain a traceable cycle of review and correction.