Professional Technical Documentation Production Training Course

11 – 15 January 2027
Addis Ababa

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Training Center

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Ref: 183_223399 **Date:** 11 – 15 January 2027 **Location:** Addis Ababa **Fees:** 4500 Euro

Course Overview

Professional Technical Documentation Production Training Course is a one-week professional course for technical writers, engineers, subject-matter experts, quality personnel, and administrators who produce manuals, procedures, work instructions, and reference content. Participants turn reader and task needs into structured, consistent, reviewable documents. They leave with a Technical Documentation Production Kit containing planning, drafting, visual, review, control, and usability tools. Agile Leaders Training Center delivers professional technical documentation training.

Who Should Attend

- Technical writers responsible for task and reference information
- Engineers and subject-matter experts who explain systems and processes
- Quality personnel who review controlled procedures and work instructions
- Operations personnel who maintain manuals and job aids
- Administrators who coordinate document reviews, approvals, and releases

The course assumes participants can supply subject knowledge or work with a subject-matter expert. It excludes general business report writing, records archiving, and software-platform administration.

Departments and Industries

The course supports technical documentation in engineering, manufacturing, energy, technology, healthcare operations, facilities, and public services.

- Engineering and maintenance
- Manufacturing and quality operations
- Information technology and product support
- Healthcare and laboratory operations
- Facilities and public-service operations

Learning Objectives

By the end of this course, participants will be able to:

- Analyze readers, tasks, risks, and document purposes
- Design technical information architecture and navigation
- Write clear procedures, work instructions, and reference content
- Use terminology, tables, diagrams, warnings, and examples consistently
- Run technical, editorial, control, and usability reviews
- Build a reusable Technical Documentation Production Kit

Course Agenda

Day 1: Documentation Purpose and Reader Analysis

- Document Purpose and Outcome Brief
- Reader Role and Context Profile
- Task, Decision, and Risk Map
- Source Evidence and Expert Interview Plan
- Documentation Scope and Boundary Canvas

Day 2: Information Architecture and Templates

- Topic Type and Content Model Matrix
- Manual Structure and Navigation Blueprint
- Heading, Label, and Cross-Reference Pattern
- Terminology and Definition Register
- Reusable Technical Document Template

Day 3: Procedures and Technical Explanations

- Action-Based Procedure Writing Method
- Prerequisite, Warning, and Result Pattern
- Work Instruction Detail Calibration
- Technical Explanation and Reference Framework
- Example, Table, and Data Presentation Guide

Day 4: Visuals, Review, and Document Control

- Diagram and Screenshot Selection Grid
- Visual Callout and Caption Checklist
- Technical Accuracy Review Route
- Editorial Consistency Review Sheet
- Version, Approval, and Change Log Control

Day 5: Usability Testing and Release

- Task-Based Documentation Test Script
- Reader Observation and Issue Log
- Revision Priority and Resolution Board
- Release Readiness and Handoff Checklist
- Capstone Technical Documentation Production Kit

Practical Exercises

Participants work with realistic documentation tasks and may adapt the tools to their own operating context.

- Suggested activity: convert expert notes into a reader and task map
- Suggested activity: restructure a confusing manual section
- Suggested activity: draft and peer-review a procedure with warnings and results
- Suggested activity: test a work instruction with a representative user

FAQs

Who suits the Professional Technical Documentation Production Training Course?

The course suits people who create, review, approve, or maintain technical manuals, procedures, work instructions, job aids, and reference information.

How is technical documentation different from business report writing?

Technical documentation helps a defined reader complete tasks, understand systems, make decisions, or find reference facts. Business reports primarily communicate analysis, findings, and recommendations.

What makes a procedure usable?

A usable procedure states its purpose and prerequisites, follows a logical sequence, uses clear actions, identifies warnings and expected results, and is tested with representative readers.

How are diagrams and screenshots selected?

Writers select a visual when it explains location, sequence, relationship, configuration, or appearance more clearly than text, then add a focused caption and accessible alternative.

What belongs in the Technical Documentation Production Kit?

The kit contains reader profiles, task maps, content models, templates, terminology controls, writing patterns, visual guidance, review sheets, change logs, usability scripts, and release checks.

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Conclusion

Participants take back a practical production system for planning, writing, reviewing, controlling, testing, and releasing technical content. The Technical Documentation Production Kit supports consistent manuals and instructions while keeping each document aligned with its readers, tasks, risks, and operational setting.