Agentic AI Business Transformation and Operating Model Course

19 – 23 July 2027
Addis Ababa

AGILE LEADERS
Training Center

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Ref: 191_223407 **Date:** 19 – 23 July 2027 **Location:** Addis Ababa **Fees:** 4500 Euro

Overview

Agentic AI Business Transformation and Operating Model Course is a one-week advanced course for transformation directors, operating-model leaders, process owners, enterprise architects, digital strategy teams, and functional executives, who leave with an Agentic AI Transformation Roadmap. Participants map enterprise outcomes, identify agentic process opportunities, prioritize an agent portfolio, design a human-agent operating model, establish decision-rights governance, and plan capability building and benefits realization. Agile Leaders Training Center delivers training in accountable agentic AI business transformation.

Who Should Attend

- Transformation leaders responsible for enterprise outcomes, portfolios, and realization plans
- Operating-model personnel responsible for roles, governance, and cross-functional coordination
- Process owners responsible for end-to-end work, decisions, controls, and performance
- Enterprise architecture and digital strategy personnel responsible for dependencies and sequencing
- Functional executives responsible for adoption, capability, risk, and accountable value delivery

The course assumes participants can analyze business processes and transformation priorities at work, and it leaves out agent coding, tool implementation, and vendor-platform configuration.

Departments and Industries

The course supports transformation and operating-model functions across financial services, healthcare administration, manufacturing, logistics, professional services, and public services.

- Enterprise transformation and strategy
- Operations and process excellence
- Digital, data, and technology leadership
- Human resources and workforce transformation
- Governance, risk, and performance management

Learning Objectives

By the end of this course, participants will be able to:

- Prioritize agentic opportunities by outcome, feasibility, and risk
- Analyze end-to-end processes, decisions, and dependencies
- Build a human-agent target operating model
- Evaluate portfolio sequencing and readiness constraints
- Apply decision rights, adoption, and risk controls
- Use benefit indicators to govern staged transformation

Course Agenda

Day 1: Outcomes Processes and Decisions

- Enterprise Outcome and Value-Driver Map
- End-to-End Process and Decision Canvas
- Agentic Opportunity Identification Criteria
- Human Judgment and Automation Boundary
- Transformation Assumption Register

Day 2: Portfolio Readiness and Sequencing

- Agentic Use-Case Value and Feasibility Matrix
- Data, Technology, and Process Readiness Scorecard
- Capability and Dependency Heat Map
- Agent Portfolio Risk and Priority Grid
- Pilot-to-Scale Sequencing Plan

Day 3: Human-Agent Operating Model

- Target Human-Agent Workflow Blueprint
- Outcome-Team Role and Accountability Map
- Decision Rights and Escalation Matrix
- Agent Inventory and Ownership Register
- Cross-Functional Governance Cadence

Day 4: Adoption Value and Control

- Workforce Impact and Role-Transition Map
- Capability Building and Adoption Plan
- Risk Control and Assurance Checklist
- Benefits Hypothesis and Indicator Tree
- Value Review and Course-Correction Cycle

Day 5: Transformation Practice and Capstone

- Suggested Exercise: Challenge an Outcome and Process Opportunity
- Suggested Exercise: Reorder an Agent Portfolio Under Constraints
- Suggested Exercise: Test Human-Agent Decision Rights
- Suggested Exercise: Review Adoption and Benefit Evidence
- Capstone Exercise: Agentic AI Transformation Roadmap

Practical Exercises

The course uses suggested activities that connect agentic transformation choices with operating evidence and accountability.

- Suggested activity: map a service process, its decisions, friction points, and human judgment
- Suggested activity: score opportunities by value, feasibility, readiness, dependency, and risk
- Suggested activity: assign roles, ownership, approval rights, and escalation paths
- Suggested activity: define adoption actions and indicators for a staged transformation

FAQs

Who suits the Agentic AI Business Transformation and Operating Model Course, and what does it assume?

The course suits experienced transformation, operating-model, process, architecture, strategy, and functional leaders who can analyze business priorities and need to govern agentic adoption without building agents in code.

How does agentic AI business transformation training differ from AI agent design training?

Agentic AI business transformation training focuses on enterprise outcomes, process redesign, portfolio choices, operating roles, adoption, governance, and benefits rather than tool contracts, memory, orchestration, or technical agent implementation.

How should organizations prioritize agentic AI transformation opportunities?

Organizations should compare outcome value, process suitability, data and technology readiness, dependencies, workforce effects, risk, reversibility, and evidence needed to expand beyond an initial use case.

What changes in a human-agent operating model?

A human-agent operating model reallocates tasks and decision rights, defines accountable owners, redesigns cross-functional workflows, establishes oversight and escalation, develops new capabilities, and aligns measures with end-to-end outcomes.

How should benefits be tracked in agentic AI business transformation?

Benefits should be tied to an explicit value hypothesis, baseline, operational indicators, adoption evidence, risk signals, accountable owner, review cadence, and decisions to continue, adjust, expand, or stop an initiative.

Conclusion

Participants take back an Agentic AI Transformation Roadmap that links outcomes, process opportunities, portfolio sequencing, operating roles, governance, adoption, and benefits. It shifts agentic AI from isolated experiments toward accountable transformation choices. The roadmap supports staged investment, visible dependencies, human ownership, workforce preparation, risk review, and evidence-based scaling.